

ORDINANCE NO. 023-48

AN ORDINANCE DECLARING PUBLIC
BIDDING DISADVANTAGEOUS AND
AUTHORIZING A CONTRACT WITH
SVANACO, INC. D/B/A
AMERICANEAGLE.COM FOR
HOSTING SERVICES, MAINTENANCE,
AND ENHANCEMENTS FOR
CUSTOMER WEBSITES

WHEREAS, The Chicago Transit Authority ("Authority") requires hosting services, maintenance, and enhancements to its customer websites; and

WHEREAS, SVANACO, Inc. d/b/a/ Americaneagle.com ("American Eagle") has hosted the Authority's websites since 2006 and designed custom web interfaces and architecture designed to specifically serve the Authority's needs, including the Authority's primary website, transitchicago.com, a separate website coordinating services for Chicago schools, and the Train Tracker train location tracking and arrival prediction engine; and

WHEREAS, To rebuild transitchicago.com, the content management infrastructure, and the custom, database-driven applications would require weeks of down time, and any database downtime could result in a potential loss of information services, affect in-station displays and the agency's ability to publish critical information about events affecting service to customers, and require the Authority to incur additional costs; and

WHEREAS, It would be disadvantageous for the Authority to award a contract to a new vendor due to the start-up costs for the new vendor to build and establish the necessary hosting environment and tools and to understand the Authority's systems and business processes; and

WHEREAS, This procurement was reviewed and approved by the Authority's Sole Source/Disadvantageous Review Committee (SDRC) following no other vendor responses to its advertisement on the Authority's website for a period of three weeks; and

WHEREAS, Section 1.4D of the Procurement Policy and Procedures provides for the award of contracts when the Transit Board determines that competitive public bidding would be disadvantageous and federal funds are not utilized; and

WHEREAS, Staff recommends the award of a contract to American Eagle under Requisition No. B22OP03418 for hosting services, maintenance, and enhancements to the Authority's customer websites for up to thirty-six months with two funded one-year options in an amount not to exceed \$2,270,740.00; now, therefore:

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BE IT ORDAINED BY THE CHICAGO TRANSIT BOARD
OF THE CHICAGO TRANSIT AUTHORITY:

SECTION 1. Based on the statements set forth in the preamble of this ordinance, the Chicago Transit Board hereby determines that competitive public bidding for this requirement is disadvantageous.

SECTION 2. The Chairman of the Board, the President of the Authority, and the Vice President of Purchasing and Supply Chain, or their designees, are hereby authorized to execute a contract with SVANACO, Inc. d/b/a/ Americaneagle.com for hosting services, maintenance, and enhancements to the Authority's customer websites for up to thirty-six (36) months with two (2) funded one-year options in an amount not to exceed Two Million Two Hundred Seventy Thousand Seven Hundred Forty Dollars (\$2,270,740.00).

SECTION 3. The Chairman, President, and Vice President of Purchasing and Supply Chain, or their designees, are further authorized to take such actions and execute such documents as may be necessary to implement the objectives of this ordinance.

SECTION 4: This ordinance shall be in full force and effect from and after its passage.

APPROVED:

Chairman

April 12, 2023

PASSED:

Secretary

April 12, 2023