

ORDINANCE NO. 026-90

AN ORDINANCE AUTHORIZING A  
PILOT PROGRAM AGREEMENT WITH  
HOUSING FORWARD FOR A CRISIS  
INTERVENTION SAFE RIDE  
SPECIALIST PILOT UNDER THE  
CHICAGO TRANSIT AUTHORITY'S  
INNOVATION STUDIO PROGRAM

WHEREAS, The Chicago Transit Authority's ("Authority") Planning and Innovation Department ("Department") seeks to solve some of the Authority's biggest challenges by piloting innovative tools and processes, and on December 13, 2023, the Chicago Transit Board authorized the creation of the Innovation Studio Program (the "Innovation Studio"), per Ordinance No. 023-146; and

WHEREAS, The Innovation Studio enables the Department to establish a dedicated and expedited avenue to quickly assess innovative solutions, incorporate cutting-edge technology, and improve internal processes through pilots, prototypes, and/or proof of concepts ("POCs") in partnership with private industry, nonprofits, or other appropriate organizations; and

WHEREAS, Housing Forward was selected from the submitted proposals to pilot proactive outreach and engagement of riders experiencing mental health crises and behavioral health crises, and substance use disorders and connect those riders with wraparound services and other care opportunities, including providing six dedicated shelter beds; and

WHEREAS, The Authority has reviewed and verified the proposal in compliance with Ordinance No. 023-146 and recommends that the Board enter into a Crisis Intervention Safe Ride Specialist pilot program agreement with Housing Forward for a term of one (1) year, which requires the Authority to pay Housing Forward a stipend in the amount of up to Nine Hundred Ninety-One Thousand Fifty-Seven Dollars and Zero Cents (\$991,057.00); and

WHEREAS, the agreement requires Housing Forward to indemnify the Authority, and permits the Authority to terminate the agreement at any time; now, therefore:

BE ORDAINED BY THE CHICAGO TRANSIT BOARD  
OF THE CHICAGO TRANSIT AUTHORITY:

SECTION 1. The Chicago Transit Board hereby authorizes the Chairman of the Board and the President or Acting President of the Authority, or their designees, to enter into a Crisis Intervention Safe Ride Specialist agreement with Housing Forward for a pilot under the Authority's Innovation Studio which requires the Authority to pay Housing

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Forward a stipend in the amount of up to Nine Hundred Ninety-One Thousand Fifty-Seven Dollars and Zero Cents (\$991,057.00), has a term of one (1) year, requires Housing Forward to indemnify the Authority, and such other terms as are substantially in conformance with the Pilot Program Agreement for Services and Supplies with Housing Forward, attached as Exhibit A hereto.

SECTION 2. The Chairman of the Board and the President or Acting President of the Authority, or their designees, are further authorized to take such actions and execute such documents as may be necessary to implement the objectives of this ordinance.

SECTION 3. This ordinance shall be in full force and effect from and after its passage.

APPROVED:

PASSED:

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Chairman

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Secretary

August 12, 2026

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