Descriptive Rail Station Guide

Station name: Halsted

Train services from this station:
- Orange line: Loop (Inbound)
- Orange line: Midway (Outbound)

Station address: 2520 S. Archer Ave., Chicago, IL 60608

Nearby intersection: Halsted and Archer. This is a light controlled intersection.

Facility Description

Station type: Elevated train station with single station at street level.

Platform style: Single elevated platform with access on both sides.

Station has:
- Stairs: Yes
- Ramp: No
- Escalator: Yes (up only)
- Elevator: Yes

Number of station entrances: 1

Station accessible through:
- Automatic door: No
- Accessible door but not automatic: No
- Open entrance/no door: No

Location of accessible entrance: Station does not have accessible doors but platform can be accessed via elevator at the main entrance.

Location of other entrances: Main entrance is located on the north side of Archer about 1/2 block west from the intersection of Halsted and Archer.

Location of customer assistant call button:
- Unpaid area: The call button is on the west wall of the customer assistant kiosk with the button facing west.
- Paid area: when exiting the elevator, the call button will be on the pole in front of you to the right. The call button will be on the south side of the pole with the button facing south.
Location of customer assistant kiosk: When entering the station, the kiosk will be in front of you to the right.

Location of elevator status board: The status board will be on the west side of the customer assistant kiosk with the board facing west.

Fare machines:
- Number of fare machines: 2
- Location of fare machines: When entering the station, the fare machines will be to your left on the south wall with the machines facing north.

Turnstiles: 5 turnstiles and 1 accessible gate
- Location of turnstiles: when entering the station, the turnstiles will be directly in front of you.
- Location of accessible fare gate: When facing the turnstiles, the accessible gate will be to the furthest right of the turnstiles.

Directions to station platforms—Entering the station

Using the stairs to get to the Loop platform (Inbound)
- When entering the main station, travel forward to locate the turnstiles. Proceed through.
- Once through the turnstiles turn right and then left. Locate the stairs on the right.
- Ascend two sets of stairs to arrive on the platform.
- Once on the platform turn right and locate the blue tactile edge on the perimeter of the tracks. You will be near the head car.
- To locate the customer call button: once on the platform turn left and left again (u-turn) and then locate the seasonal warming area on your left. When facing the opening to the warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.

Using the escalators to get to the Loop platform (Inbound)
- When entering the main station, travel forward to locate the turnstiles. Proceed through.
- Once through the turnstiles turn right and then left. Locate the up moving escalator on the right.
• Ride the escalator up to arrive on the platform.
• Once on the platform turn right and locate the blue tactile edge on the perimeter of the tracks. You will be near the head car.
• To locate the customer call button: once on the platform turn right and right again (u-turn) and then locate the seasonal warming area on your right. When facing the opening to the warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.

Using the elevator to get to the Loop platform (Inbound)
• When entering the main station, travel forward to locate the turnstiles. Proceed through.
• Once through the turnstiles turn right, travel forward briefly and then turn left. Locate the elevator on your left.
• When facing the elevator the call button will be to your left. When entering the buttons will be to the left. Press “Platform” button.
• Once on the platform turn right, locate the blue tactile edge on the perimeter of the tracks then turn left to proceed toward the head car in direction of travel.
• To locate the customer assistant call button: when exiting the elevator, locate the pole in front of you to the right. The call button will be on the north side of the pole with the button facing north.

Using the stairs to get to the Midway platform (Outbound)
• When entering the main station, travel forward to locate the turnstiles. Proceed through.
• Once through the turnstiles travel forward briefly and then turn left to locate the stairs.
• Ascend two sets of stairs to arrive on the platform.
• Once on the platform turn right, locate the blue tactile edge on the perimeter of the tracks then turn left to proceed toward the head car in direction of travel.
• To locate the customer assistant call button: once on the platform turn left and left again (u-turn). At the second opening, locate the seasonal warming area on your left. When facing the opening of the warming area, the call button will be on
a pole to your right. The button will be on the north side of the pole with the button facing north.

**Using the escalators to get to the Midway platform (Outbound)**

- When entering the main station, travel forward to locate the turnstiles. Proceed through.
- Once through the turnstiles turn right and then left. Locate the up moving escalator on the right.
- Ride the escalator up to arrive on the platform.
- Once on the platform turn left, locate the blue tactile edge on the perimeter of the tracks and then turn left to proceed toward the head car in direction of travel.
- *To locate the customer call button: once on the platform turn right and right again (u-turn) and then locate the seasonal warming area on your right. When facing the opening to the warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.*

**Using the elevator to get to the Midway platform (Outbound)**

- When entering the main station, travel forward to locate the turnstiles. Proceed through.
- Once through the turnstiles turn right, travel forward briefly and then turn left. Locate the elevator on your left.
- When facing the elevator the call button will be to your left. When entering the buttons will be to the left. Press “Platform” button.
- Once on the platform turn left, locate the blue tactile edge on the perimeter of the tracks then turn left to proceed toward the head car in direction of travel.
- *To locate the customer assistant call button: when exiting the elevator, locate the pole in front of you to the right. The call button will be on the north side of the pole with the button facing north.*

**Directions from station platforms—Exiting the station**

**Using the stairs to exit the Loop platform (Inbound)**

- *To locate the customer assistant call button: exit the head car and turn left. Locate the seasonal warming area on your right. When facing the opening to the*
warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.

- Exit the head car and locate the stairs to your left, in the center of the platform. Descend two sets of stairs to arrive at street level.
- Once at street level, turn left, right and then left to locate the turnstiles. Proceed through.
- Once through the turnstiles proceed forward to locate the non-accessible doors.
- When exiting the station you will be on the north side of Archer St. facing south. The intersection of Halsted and Archer will be 1/2 block to your left. This is a light controlled intersection.

**Using the elevator to exit the Loop platform (Inbound)**

- To locate the customer assistant call button: exit the head car and turn left. Locate the seasonal warming area on your right. When facing the opening to the warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.
- Exit the head car and turn left. At the first opening, locate the elevator on your right.
- When facing the elevator the call button will be to your left. When entering, the buttons will be to your left. Press “Street” button.
- Once at street level turn right and locate the turnstiles in front of you to the right. Proceed through.
- Once through the turnstiles proceed forward to locate the non-accessible doors.
- When exiting the station you will be on the north side of Archer St. facing south. The intersection of Halsted and Archer will be 1/2 block to your left. This is a light controlled intersection.

**Using the stairs to exit the Midway platform (Outbound)**

- To locate the customer assistant call button: exit the head car and turn left to travel toward the east end of the platform. At the second opening, locate the seasonal warming area on your right. When facing the opening to the warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.
• Exit the head car and turn left. Locate the stairs in the center of the platform.
• Descend two sets of stairs to arrive at street level.
• Once at street level travel forward briefly and then turn right to locate the turnstiles. Proceed through.
• Once through the turnstiles proceed forward to locate the non-accessible doors.
• When exiting the station you will be on the north side of Archer St. facing south. The intersection of Halsted and Archer will be 1/2 block to your left. This is a light controlled intersection.

**Using the elevator to exit the Midway platform (Outbound)**

• To locate the customer assistant call button: exit the head car and turn left to travel toward the east end of the platform. At the second opening, locate the seasonal warming area on your right. When facing the opening to the warming area, the call button will be on a pole to your right. The button will be on the north side of the pole with the button facing north.
• Exit the head car and turn left to proceed toward the east end of the platform.
• At the second opening, locate the elevator on your right.
• When facing the elevator the call button will be to your left. When entering, the buttons will be to your left. Press “Street” button.
• Once at street level turn right and locate the turnstiles in front of you to the right. Proceed through.
• Once through the turnstiles proceed forward to locate the non-accessible doors.
• When exiting the station you will be on the north side of Archer St. facing south. The intersection of Halsted and Archer will be 1/2 block to your left. This is a light controlled intersection.

**CTA Customer Service:** 1-888-YOUR-CTA (1-888-968-7282), 1-888-CTA-TTY1 (1-888-282-8891) or Relay, E-Mail: feedback@transitchicago.com

**Elevator Status Hotline:** 1-888-YOUR-CTA (1-888-968-7282) then Option 7 twice, or Relay

**RTA Travel Information Center:** 312-836-7000, 773-836-7000 or Relay