

# **ORDER STUDENT VENTRA CARDS IN BULK**

2024-2025 School Year

1	DO use this form if you are an administrator seeking cards for your school to distribute for the 2023-2024 School Term.
0	DO NOT use this form if your school is a Chicago Public School. Visit <b>ventra.cps.edu</b> for more information.
0	DO NOT use this form if you are a student, parent, or guardian looking to order a Student Ventra Card. Visit <b>ventrachicago.com/students</b> to find the right form for you.

## **ELIGIBILITY**

The Student Ventra Card is available to full-time students aged 7-20 years old enrolled in an elementary or high school, and it entitles the cardholder to pay a reduced fare for trips taken Monday thru Friday between 5:30AM and 8:30PM on CTA and Pace transportation systems. Rides taken outside of these times will be charged full fare unless the student is under the age of 12 and a parent or guardian has taken the action to qualify for the Student/Child fare.\*

Visit ventrachicago.com/students for a breakdown of the reduced fares offered by CTA and Pace.

# **IMPORTANT - STUDENT REDUCED FARE ENTITLEMENT**

The cards you receive will not entitle students to the Student Reduced Fare indefinitely, only for 2024-2025 School year. After 8/9/2025, the student will be charged Full Fare.

- If you will be renewing the entitlement, you can do so by sending the tracking spreadsheet containing the full card number and expiration date, to be provided with the cards when you receive them, to ctastudents@ventrachicago.com.
- If the student/parent is going to be responsible for renewing the entitlement please direct them to use the Renew Student Reduced Fare Riding Privileges Form found at ventrachicago.com/students.

# MANAGING YOUR CARDS

The Student Ventra Cards you receive will be active and already entitled with the Student Reduced Fare through 8/9/2025. All you have to do is distribute them and record which students have which cards. If you keep track as you go using the spreadsheet provided with the cards, it will be much easier when it comes time to re-entitle the cards for the summer term.

All Student Ventra Cards are the responsibility of the school upon delivery. Because they are active and entitled for the reduced fare, we ask that you notify Ventra of any lost or stolen cards immediately by emailing <a href="mailto:ctastudents@ventrachicago.com">ctastudents@ventrachicago.com</a> or calling 773-770-8339 so that we can mark them as lost. It is OK if you do not know exactly which cards were lost or stolen; we will work with you to figure it out.

# **REPLACEMENTS**

All lost, stolen or damaged cards need to be reported to the CTA.

- Replacement cards can be issued to students from the existing card stock you have on hand. Please note on your tracking sheet that the student's first card was lost, stolen or damaged.
- The cards will be active, and will have a zero balance.
- If the student's lost/stolen/damaged card was registered and/or you know the card number, send it to ctastudents@ventrachicago.com.



### SUBMITTING YOUR ORDER

SCHOOL CONTACT INFO

- 1. Fill this page out completely and accurately. Incomplete/incorrect forms can result in a delay and potential rejection of the order.
- 2. Include a money order, cashier's check or school check for the total balance due (\$2.00 x # of cards ordered). Personal checks are not accepted.
- 3. Mail this form and payment to the address below. You will receive a confirmation email (if you provided your email address) when we receive your order.
- 4. Cards ship within 7-10 business days of receipt of a complete and accurate order and approved payment. If you have not heard from us or received the cards 10 business days from submitting your order, give us a call at 773-770-8339.

Item	Card Cost		Number of Cards		Total Cost
Student Ventra Card (4300-01008-15)	\$2.00 per	X	<u> </u>	=	

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#### FORWARD ORDER AND PAYMENT TO:

Ventra Services Attn: Student Ventra – Bulk P.O. Box 8291 Chicago, IL 60680

#### **PAYMENT METHOD:**

Make Personal or Cashier's Check or Money Order, Payable to: Chicago Transit Authority