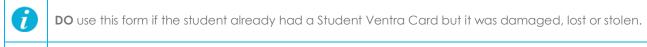
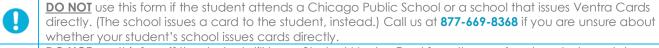


ORDER A REPLACEMENT STUDENT VENTRA CARD

2024-2025 School Year









ELIGIBILITY

The Student Ventra Card is available to full-time students aged 7-20 years old enrolled in elementary or high school, and it entitles the cardholder to pay a reduced fare for trips taken Monday thru Friday between 5:30AM and 8:30PM on CTA and Pace transportation systems. Rides taken outside of these times will be charged full fare unless the student is under the age of 12 and a parent or guardian has taken the action to qualify for the Student/Child fare.*

Visit ventrachicago.com/students for a breakdown of the reduced fares offered by CTA and Pace.

SUBMITTING YOUR REPLACEMENT ORDER

- 1. Fill out Page 2 of this form completely and accurately. Incomplete/incorrect forms can result in a delay and potential rejection of the order.
- 2. Include a \$2.00 Personal or Cashier's Check, or Money Order, made payable to the Chicago Transit Authority.
- 3. Mail form and payment to the address listed at the bottom of Page 2. You will receive a confirmation email (if you provided your email address) when we receive your order.
- 4. Wait 7-10 business days and check with your student's school. If the school has not received the card, give us a call at 877-669-8368.

IMPORTANT TO KNOW

The card you receive does not entitle you to the Student Reduced Fare indefinitely. It will have Student Reduced Fare riding privileges through 8/9/2025 and will change to Full Fare after that. You must renew your privileges in the fall for every new school year (and again in the late spring if you are attending summer school) using the Renew Student Reduced Fare Riding Privileges Form found at ventrachicago.com/students.

Student Ventra Cards are not automatically registered. Registering your card is optional but has many benefits including protection of your transit value if your Card is lost or stolen, access to convenient account management features online or via the Ventra App, and e-mail notifications with important messages about your account. Register at www.ventrachicago.com or by calling 877-669-8368. If you already have a Ventra web account, simply log in and click on Register a Ventra Card. By following this process, you can add new cards to your existing account without having to create a separate online account. It does not matter whether you register the card to the student or parent.



STUDENT (CARDHOLDER) INFORMATION

Student cards are not	automatically registered.	You can register	at ventracnicago.	com or by calling	3 8//-669-8368.
FIRST NAME		I AST NAME			

LIK21 NAWE	LA31 NAME				
ADDRESS		APT./SUITE			
CITY	ZIP	DATE OF BIRTH//			
FULL CARD NUMBER OR TRANSIT ID OF THE If the lost/stolen card was registered, you need help finding either of these number name and the approximate date that yo	OLD CARD (WE ONLY NEED ONE OR TH or balance is protected and will be avoing rs, please give us a call at 877-669-8368	THE OTHER – NOT BOTH) Calculate and the replacement card. If you are and be prepared with the student's			
Transit Account ID:	card Number (can be 16 or 19 digits):				
Card Expiration Date (MM/YY):					
PARENT OR LEGAL GUARDIAN INFORM	MATION				
FIRST NAME	LAST NAME				
PRIMARY PHONE: () Providing your phone and/or email address send you important updates about the stud		here are any problems with your order and			
SHIPPING INFORMATION Cards must be sent to the student's school students not enrolled in a public or private					
SCHOOL NAME:					
SCHOOL ADDRESS:					
SCHOOL ADDRESS:	state, and zip to help ensure successfu	ul delivery.			

HOME SCHOOL STUDENTS

Parents or guardians must demonstrate the child's continued enrollment in a class held in an academic setting, a work/study program or an on-campus extracurricular activity. Documentation of such enrollment must be submitted with this form to the address below. Cards cannot be sent to the student's residence and must be picked up by the student at the Ventra Service Center, 567 W. Lake St., 2nd Floor, Chicago. You will be notified when the card is ready for pickup or if further information is needed.

FORWARD ORDER AND PAYMENT TO:

HOMEROOM TEACHER NAME & ROOM #:

The card will be sent to this person's attention at the school.

PAYMENT METHOD:

Ventra Services Attn: Student Ventra P.O. Box 8291 Chicago, IL 60680

Make \$2.00 Personal or Cashier's Check or Money Order, Payable to: Chicago Transit Authority

Your replacement Student Ventra Card will be shipped within 7-10 business days of receipt of completed order and payment.