PRESIDENT'S REPORT

September 15, 2010



NEW MORGAN STREET STATION

- First brand new station in more than 10 years
- Serves Pink and Green Line riders
- Provides access to the West Loop
- Construction is being funded by the City of Chicago



STATE OF GOOD REPAIR NEEDS

- CTA's need for capital dollars is not unique
- Transit agencies are struggling to maintain aging assets
- Nationwide, \$77 billion in deferred maintenance backlog



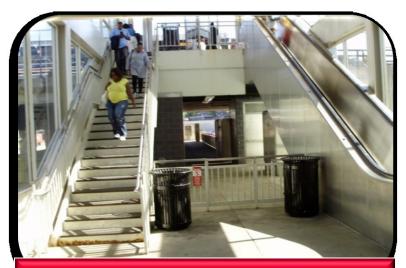
Poor track conditions require slow zones



Poor structure condition requires temporary measures



CAPITAL WORK WILL IMPROVE SERVICE



Station repairs and upgrades for better customer experience





Ties, track, and infrastructure work for faster, more efficient service



2011 BUDGET PREVIEW

- Disciplined and effective management will continue as economy remains sluggish
- Identified millions in efficiencies without adversely impacting current service levels



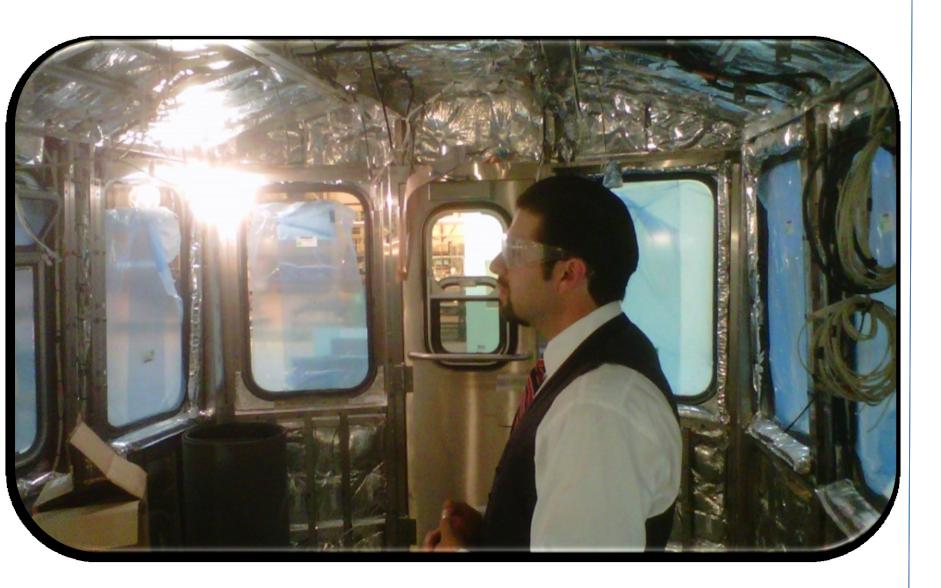
Strict Overtime Management \$5.5 million

Unpaid Days & No Wage Increases \$9.7million Delayed Hiring \$13.7 million

Expenditure Reductions \$17.5 million



FISCAL RESPONSIBILITY UNTIL ECONOMY RECOVERS



VISIT TO BOMBARDIER PLANT IN NEW YORK



TESTING CONTINUES ON THE BLUE LINE

PRESIDENT'S REPORT

September 15, 2010

