

Returning to CTA

As Chicago moves forward with its phased reopening, we look forward to more riders returning to CTA. We're committed to providing the cleanest, most comfortable environment possible for everyone. In preparation for your return to CTA, here are some things you should know:



Face coverings and masks

All CTA riders and employees are required to wear masks/facial coverings at all times.*



Social distancing

We're continuing to provide the highest levels of service possible. We've set passenger limits on buses and trains, and we're monitoring and making adjustments to service in real-time at high-ridership locations. We need riders to support social distancing by:

- Taking CTA for essential and long-distance trips only
- Allowing extra travel time
- Avoiding crowded vehicles; move to another rail car or wait for the next train/bus
- Adhering to new safe distance markers posted in stations and vehicles
- Spreading out and staggering seating



Rigorous cleaning

We've enhanced our already rigorous cleaning regimen, and we're committed to finding ways to make it even better:

- Trains and buses cleaned and disinfected daily: before, during and after service
- High-touch surfaces in stations are disinfected four times a day
- Routine deep cleaning of vehicles and stations
- Use of new cleaning technologies such as electrostatic sprayers and testing of antimicrobial coatings on vehicles

We need everyone to help keep vehicles and stations clean by:

- Continuing to cover coughs and sneezes
- Limiting interaction with high-touch surfaces
- Washing your hands before and after traveling
- Not eating and drinking on vehicles and at stations



Contactless payment options

Ventra is a contactless payment system that allows riders to quickly tap and go when boarding buses and entering stations. If able, skip the cash and vending machines and opt to ride using a Ventra Card, contactless bank/credit card or mobile payment via Apple Pay and Google Pay. Learn more at: www.ventrachicago.com



Other ways to travel

While CTA is often the best way to travel throughout Chicago, we're not the only option. During the COVID-19 pandemic, we encourage riders to identify alternative transportation modes—especially walking or bicycling, including the Divvy system—for shorter, neighborhood trips. By accessing alternative modes, we can continue to provide a safe, reliable service for essential workers and those with mobility challenges.

*Masks are not required for children under the age of two, or those who are unable to medically tolerate the use of a face cover.