## Monthly Ridership Report

May 2023


Chicago Transit Authority
Ridership Analysis and Reporting

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## How to Read This Report

## Introduction

This report shows how many customers used the CTA bus and rail systems for the year. Ridership statistics are given on a system-wide and route/station-level basis.
Ridership is primarily counted as boardings, that is, customers boarding a transit vehicle (bus or rail). On the rail system, there is a distinction between station entries and total rides, or boardings. The official totals on the Annual Summary report show the total number of boardings made to CTA vehicles.

## How are customers counted?

## Rail

On the rail system, a customer is counted as an entry each time he or she passes through a turnstile to enter a station. In the "Rail Entries" section of the report, customers are not counted when they make a free "cross-platform" transfer from one rail line to another, since they don't pass through a turnstile to do so.

Some CTA stations serve more than one line. The "Rail Entries" report does not show the number of customers boarding each line at such stations, simply the total number of customers who entered the station. For example, even though Howard station is reported as part of the Red Line, customers also enter at Howard to ride the Purple and Yellow Lines.

## Bus

Boardings are recorded using the bus farebox and farecard reader. In the uncommon situation when there is an operating error with the farebox and it cannot be determined on which route a given trip's boardings should be allocated, these boardings are tallied as Route 0 . These are not included in the Ridership by Route section of the report, however they are included in the monthly bus system totals.

How do I compare this year to last year? What is a "Calendar Adjustment"?
When comparing one year to another, it is often best to use the weekday, Saturday, and Sunday averages rather than totals. A monthly or annual total is affected by not only the number of weekdays, Saturdays, and Sundays, which can vary somewhat from year to year, but also based on what days of the week certain holidays fall on. For example, April 2016 and 2017 had the following breakdown of days:

| Weekdays | 2016 | 2017 |
| :--- | :--- | :--- |
| Saturdays | 21 | 20 |
| Sunday/Holidays | 5 | 5 |
|  | 4 | 5 |

As weekdays typically have much higher ridership than Saturdays, April 2016 would report higher total monthly ridership than April 2017, all else equal. Using averages by day type circumvents this problem.

For the purposes of month-to-month and year-over-year comparisons, the report also includes a "Calendar Adjusted" annual total of bus, rail, and system ridership. This is calculated by applying a normalization factor to a given month's total ridership figures to correct any discrepancies in the number of weekdays, Saturdays, and Sundays, thereby making the data comparable.

Note that New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day are considered as "Sundays" for the purposes of ridership reporting, as CTA operates a Sunday schedule on these holidays. All other holidays are reported as the type of day they fall on.

## Executive Summary - May 2023

System ridership totaled 24.3 m in May and was up $13 \%$ YOY, with bus up $13 \%$ and rail up $12 \%$ YOY. YTD, system ridership is up 18\% YOY. May's system ridership was the highest monthly total since the pandemic. Bus had its highest monthly total and rail had its third-highest monthly total.

May's 2019 retention rate reached a new high at 60\%. (January 2023 was $61 \%$ but was artificially boosted by2019 Polar Vortex.).

Ridership for an average weekday was 888 k in May 2023, an increase of 36 k rides from the prior month. YOY average weekday was up $13 \%$ with weekends up $12 \%$.

Bus
Bus ridership increased by $6 \%$ compared to the prior month but was up $13 \%$ compared with last year. Bus ridership overall was at $67 \%$ of 2019 levels. YTD, bus ridership is up $18 \%$ YOY.

## Rail

Rail ridership grew by $7 \%$ compared to prior month and was up $12 \%$ compared with May 2022. Rail ridership overall was at $53 \%$ of 2019 levels in May. YTD, rail ridership is up 18\% YOY.

Eight different branches reached 2019 retention highs in May.

## Monthly Notes - May 2023

The following changes in CTA service over the past year have a potential impact on this month's ridership figures.

## Systemwide Service Impacts

Station Closures
Rail stations can be closed occasionally for construction. The closures can result in what appears to be very dramatic increases or decreases (e.g. > 20\%) in
average daily rail ridership on a year-over-year basis both for the station being closed and potentially for nearby stations as well. When service is suspended or rerouted on the rail system, service is maintained by a bus shuttle connecting the closed or bypassed rail stations. Riders on this shuttle are tallied in the "Bus Ridership by Route" section as Route \#1001 Shuttle/Special Event Route.

## COVID-19 Pandemic

The state of Illinois entered Phase 4 of the statewide re-opening plan on June 26, 2020 and stayed in Phase 4 throughout most of October. On October 23 , 2020 , the City of Chicago issued public health orders related to the sale of liquor and adjusted the curfew on non-essential businesses. On November 20, 2020, the State of Illinois issues Tier 3 mitigations to attempt to limit gatherings and encourage people to stay at home. On January 31, 2021, the State returned to Phase 4. On May, 14, 2021 the State entered the Bridge Phase of the reopening plan. On June 11, 2021, the State fully re-opened. On January 3, 2022, the State issued new requirements on proof-of-COVID-19-vaccination requirements for restaurants, gyms, and indoor entertainment venue. The statewide mask mandate and proof of COVID-19 vaccination requirements were lifted on February $28,2022$.

## Bus Service Impacts

Bus Service Reroutes
\#6 Jackson Park Exp \& \#26 South Shore Exp (Feb 8 until further notice)
\#X4 Cottage Grove Exp (Apr 10 until further notice)
\#63 63 ${ }^{\text {rd }}$ (May 27, 2023 until further notice)
\#4 Cottage Grove \& \#35 31 ${ }^{\text {st/ }} / 35^{\text {th }}$ (Apr 13, 2023 - Apr 13, 2025
(2-year duration)
\#34 Broadway \& \#70 Division (May 6-Oct 28 Sat only 5am-2pm or completion)
\#92 Foster (Aug 23, 2021 thru Summer 2023)
\#67 $67^{\text {th }} / 69^{\text {th }} / 71^{\text {st }} \& \# 94$ California (Apr 17-Jun 20, 2023 or completion)
\#7 Harrison, \#12 Roosevelt \& \#85 Central (May 23-Jun 1, 2023 or completion)
\#124 Navy Pier (Apr 24-May 1, 2023 or completion)x

Reroutes on certain routes due to Summer events in Grant Park, including the Suenos Music Festival, the NASCAR Chicago Street Race, \& Lollapalooza

## Rail Service Impacts

Temporary Service Suspensions and Reroutes
Due to ongoing construction activity to maintain and modernize the CTA rail system, some lines experience periodic day, night, \& weekend closures or reroutes

| Line/Location | Dates Affected | Detail |
| :---: | :---: | :---: |
| Blue Line Station bypass | May 1, 5-8, 12-15, 19-22 | Shuttle buses between Addison \& Western stations while performing track maintenance to ensure trains continue to operate safely. |

## Monthly Summary

## Calendar Operating Days

| Day Type | Last Year | This Year |  | When analyzing monthly ridership trends, it is important to account for the possibility that the same month may have a different number of weekdays, Saturdays, and Sundays each year. Monthly ridership statistics are provided below as both 'actual total' and 'calendar adjusted total', the latter being a normalized figure that facilitates year-to-year and month-to-month comparisons. |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weekdays | 21 | 22 |  |  |  |  |  |  |  |  |
| Saturdays | 4 | 4 |  |  |  |  |  |  |  |  |
| Sundays | 6 | 5 |  |  |  |  |  |  |  |  |
| Monthly | Monthly Total (actual) |  | Monthly Total (Cal. Adj.) |  |  | Year-to-date Total (actual) |  | Year-to-date Total (Cal. Adj.) |  |  |
| System Totals | Last Yr | Cur Yr | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | Last Yr | Cur Yr | \% Chg |
| Bus | '. 12,254,082 | 14,126,901 | 12,319,939 | 13,946,161 | 13.2\% | 54,108,127 | 63,742,420 | 54,148,957 | 63,857,854 | 17.9\% |
| Rail | 8,923,927 | 10,157,092 | 8,968,063 | 10,034,567 | 11.9\% | 37,992,372 | 44,657,049 | 38,028,083 | 44,760,055 | 17.7\% |
| System Total | ; 21,178,009 | 24,283,993 | 21,288,002 | 23,980,728 | 12.6\% | ; 92,100,499 | 108,399,469 | 92,177,040 | 108,617,909 | 17.8\% |


| System Daily | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Averages | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Bus Boardings | 464,867 | 518,255 | 11.5\% | 292,478 | 348,614 | 19.2\% | 220,326 | 266,168 | 20.8\% |
| Rail (Total Boardings) | 321,692 | 369,992 | 15.0\% | 252,858 | 253,181 | 0.1\% | 192,829 | 200,911 | 4.2\% |
| Rail (Station Entries) | 271,458 | 314,378 |  | 212,298 | 215,418 |  | 162,170 | 171,485 |  |
| Rail (Cross-Platform Transfers) | 50,233 | 55,613 |  | 40,560 | 37,763 |  | 30,658 | 29,427 |  |
| System (Total Boardings) | 786,559 | 888,246 | 12.9\% | 545,336 | 601,794 | 10.4\% | 413,155 | 467,079 | 13.1\% |

## Bus Ridership by Route

| $E$ | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 1 | Bronzeville/Union Station | ', | 753 | 994 | 31.9\% |  |  |  |  |  |  |  |  |  | 65,845 | 99,249 | 50.7\% |
|  | 2 | Hyde Park Express | : | 1,278 | 1,665 | 30.3\% | ' |  |  |  |  |  |  |  |  | 114,870 | 164,235 | 43.0\% |
|  | 3 | King Drive | ' | 9,016 | 11,170 | 23.9\% | ' | 6,472 | 7,813 | 20.7\% |  | 5,188 | 6,730 | 29.7\% |  | 1,084,653 | 1,407,834 | 29.8\% |
|  | 4 | Cottage Grove | ', | 10,245 | 10,281 | 0.3\% | ' | 7,196 | 8,457 | 17.5\% |  | 5,268 | 6,391 | 21.3\% |  | 1,224,625 | 1,348,052 | 10.1\% |
|  | X4 | Cottage Grove Express | ',' |  | 2,445 |  | ', |  |  |  |  |  |  |  |  |  | 228,392 |  |
|  | 5 | South Shore Night Bus | ': | 202 | 177 | -12.5\% | ' | 189 | 180 | -5.1\% |  | 235 | 150 | -36.2\% |  | 27,454 | 24,783 | -9.7\% |
|  | 6 | Jackson Park Express | ' | 5,006 | 4,896 | -2.2\% | '' | 4,752 | 4,946 | 4.1\% |  | 4,016 | 4,447 | 10.7\% |  | 636,318 | 669,388 | 5.2\% |
|  | 7 | Harrison | :' | 2,229 | 3,066 | 37.5\% | ', |  |  |  |  |  |  |  |  | 261,994 | 372,342 | 42.1\% |
|  | 8 | Halsted | :' | 10,080 | 11,702 | 16.1\% | ', | 5,893 | 8,353 | 41.8\% |  | 4,149 | 6,132 | 47.8\% |  | 1,232,409 | 1,665,961 | 35.2\% |
|  | 8A | South Halsted | ': | 1,748 | 1,892 | 8.2\% | ', | 1,230 | 1,391 | 13.1\% |  | 789 | 990 | 25.5\% |  | 196,830 | 229,426 | 16.6\% |
|  | 9 | Ashland | ': | 11,307 | 11,972 | 5.9\% | ', | 11,330 | 12,025 | 6.1\% |  | 7,762 | 8,757 | 12.8\% |  | 1,402,019 | 1,660,412 | 18.4\% |
|  | X9 | Ashland Express | ', | 4,514 | 5,408 | 19.8\% | ' |  |  |  |  |  |  |  |  | 441,132 | 535,469 | 21.4\% |
|  | 10 | Museum of S \& 1 | $:$ | 173 | 133 | -23.0\% |  | 115 | 91 | -21.1\% |  | 230 | 139 | -39.6\% |  | 749 | 636 | -15.1\% |
|  | 11 | Lincoln | $:$ | 1,088 | 1,284 | 18.0\% | , | 604 | 690 | 14.4\% |  | 421 | 465 | 10.4\% |  | 119,469 | 146,196 | 22.4\% |
|  | 12 | Roosevelt | ' | 6,897 | 6,950 | 0.8\% | ', | 4,317 | 4,537 | 5.1\% |  | 3,092 | 3,356 | 8.5\% |  | 810,187 | 870,551 | 7.5\% |
|  | J14 | Jeffery Jump | ' | 5,107 | 4,955 | -3.0\% |  | 2,617 | 3,082 | 17.8\% |  | 2,067 | 2,359 | 14.1\% |  | 594,703 | 636,245 | 7.0\% |
|  | 15 | Jeffery Local | : | 4,944 | 4,517 | -8.6\% | ' | 2,600 | 2,654 | 2.1\% |  | 1,939 | 2,183 | 12.5\% |  | 507,453 | 540,972 | 6.6\% |
|  | 18 | 16th/18th | ', | 2,075 | 2,640 | 27.2\% | ' | 1,593 | 1,603 | 0.6\% |  | 1,117 | 1,199 | 7.4\% |  | 254,093 | 326,662 | 28.6\% |
|  | 19 | United Center Express | : | 24 | 132 | 442.4\% | ' |  | 205 |  |  |  | 168 |  |  | 2,377 | 10,017 | 321.3\% |
|  | 20 | Madison |  | 8,605 | 9,855 | 14.5\% |  | 4,711 | 6,365 | 35.1\% |  | 3,707 | 4,898 | 32.1\% |  | 991,679 | 1,233,519 | 24.4\% |


|  | Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 21 | Cermak |  | 5,717 | 6,654 | 16.4\% |  | 4,146 | 4,911 | 18.5\% |  | 2,641 | 3,294 | 24.7\% |  | 639,101 | 790,781 | 23.7\% |
|  | 22 | Clark | ' | 11,876 | 10,924 | -8.0\% |  | 8,798 | 10,309 | 17.2\% |  | 7,625 | 7,606 | -0.3\% |  | 1,456,681 | 1,499,582 | 2.9\% |
|  | 24 | Wentworth |  | 1,461 | 1,817 | 24.4\% | ' |  |  |  |  |  |  |  | , | 122,916 | 174,637 | 42.1\% |
|  | 26 | South Shore Express | ' | 2,254 | 2,745 | 21.8\% | ' |  |  |  |  |  |  |  | , | 227,455 | 278,777 | 22.6\% |
|  | 28 | Stony Island | , | 2,817 | 3,481 | 23.6\% | '' | 1,335 | 1,719 | 28.7\% |  | 1,195 | 1,328 | 11.1\% | ' | 305,648 | 391,020 | 27.9\% |
|  | 29 | State | , | 5,179 | 5,674 | 9.6\% | ' | 4,125 | 5,385 | 30.6\% |  | 2,860 | 4,697 | 64.2\% | ' | 620,844 | 746,472 | 20.2\% |
|  | 30 | South Chicago |  | 1,671 | 1,965 | 17.5\% | ' | 1,073 | 1,150 | 7.2\% |  | 507 | 651 | 28.3\% |  | 177,385 | 218,406 | 23.1\% |
|  | 31 | 31st | ' | 305 | 429 | 40.5\% | ' |  |  |  |  |  |  |  |  | 31,500 | 54,306 | 72.4\% |
|  | 34 | South Michigan |  | 2,324 | 2,575 | 10.8\% |  | 1,359 | 1,426 | 4.9\% |  | 1,051 | 1,135 | 8.1\% |  | 265,596 | 309,274 | 16.4\% |
|  | 35 | 31st/35th |  | 2,727 | 3,191 | 17.0\% | ', | 1,606 | 1,709 | 6.4\% |  | 1,183 | 1,582 | 33.8\% |  | 301,097 | 363,607 | 20.8\% |
|  | 36 | Broadway |  | 9,195 | 8,822 | -4.1\% |  | 8,466 | 8,523 | 0.7\% |  | 7,641 | 7,269 | -4.9\% |  | 1,233,184 | 1,284,170 | 4.1\% |
|  | 37 | Sedgwick |  | 533 | 757 | 42.0\% |  |  |  |  |  |  |  |  | ' | 45,226 | 71,525 | 58.2\% |
|  | 39 | Pershing |  | 1,271 | 1,421 | 11.8\% |  | 479 | 483 | 0.7\% |  | 409 | 393 | -3.9\% |  | 134,900 | 152,486 | 13.0\% |
|  | 43 | 43rd |  | 723 | 903 | 25.0\% |  | 351 | 508 | 44.8\% |  | 291 | 344 | 18.2\% | ' | 84,991 | 102,976 | 21.2\% |
|  | 44 | Wallace-Racine |  | 1,969 | 2,369 | 20.3\% |  | 927 | 1,048 | 13.1\% |  | 698 | 833 | 19.3\% |  | 214,434 | 261,919 | 22.1\% |
|  | 47 | 47th |  | 5,871 | 6,621 | 12.8\% |  | 3,949 | 4,099 | 3.8\% |  | 2,769 | 3,170 | 14.5\% |  | 703,330 | 795,881 | 13.2\% |
|  | 48 | South Damen | ' | 580 | 712 | 22.6\% |  |  |  |  |  |  |  |  | , | 53,518 | 64,459 | 20.4\% |
|  | 49 | Western | ' | 9,977 | 11,419 | 14.4\% |  | 8,268 | 10,335 | 25.0\% |  | 5,779 | 7,294 | 26.2\% |  | 1,190,868 | 1,482,869 | 24.5\% |
|  | 49B | North Western | ' | 3,647 | 4,363 | 19.6\% | ' | 2,582 | 2,976 | 15.3\% | ' | 2,196 | 2,432 | 10.7\% |  | 444,885 | 526,126 | 18.3\% |
|  | X49 | Western Express | ' | 3,826 | 4,667 | 22.0\% | ' |  |  |  |  |  |  |  |  | 356,541 | 445,035 | 24.8\% |
|  | 50 | Damen | ' | 6,815 | 6,964 | 2.2\% | ' | 3,645 | 4,177 | 14.6\% |  | 2,802 | 3,049 | 8.8\% |  | 799,159 | 867,893 | 8.6\% |
|  | 51 | 51st | ' | 978 | 1,100 | 12.5\% | ' | 556 | 688 | 23.6\% | ', | 463 | 533 | 15.3\% | ' | 108,136 | 123,789 | 14.5\% |
| May |  | 2023 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 3 |


|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 52 | Kedzie | ', | 5,339 | 6,566 | 23.0\% |  | 3,341 | 3,924 | 17.5\% |  | 2,271 | 2,785 | 22.6\% |  | 612,907 | 746,731 | 21.8\% |
|  | 52A | South Kedzie | ': | 2,497 | 2,943 | 17.9\% |  | 1,372 | 1,539 | 12.1\% |  | 895 | 1,200 | 34.1\% |  | 265,242 | 339,223 | 27.9\% |
|  | 53 | Pulaski | ', | 11,261 | 13,505 | 19.9\% |  | 6,980 | 9,060 | 29.8\% |  | 5,159 | 7,186 | 39.3\% |  | 1,296,191 | 1,612,740 | 24.4\% |
|  | 53A | South Pulaski | , | 4,718 | 5,271 | 11.7\% | ' | 2,197 | 2,511 | 14.3\% |  | 1,439 | 1,754 | 21.9\% | ' | 494,855 | 597,221 | 20.7\% |
|  | 54 | Cicero | : | 5,951 | 6,919 | 16.3\% | ' | 5,045 | 5,370 | 6.4\% |  | 2,629 | 3,914 | 48.9\% | ' | 688,141 | 829,888 | 20.6\% |
|  | 54A | North Cicero/Skokie Blvd. | ': | 432 | 510 | 18.0\% | ' |  |  |  |  |  |  |  |  | 40,259 | 47,922 | 19.0\% |
|  | 54B | South Cicero | : | 1,656 | 2,124 | 28.2\% | ' | 1,308 | 1,693 | 29.4\% |  | 892 | 1,379 | 54.6\% |  | 186,396 | 254,016 | 36.3\% |
|  | 55 | Garfield | :' | 4,689 | 5,928 | 26.4\% | ' | 3,460 | 3,990 | 15.3\% |  | 2,730 | 3,267 | 19.7\% |  | 572,827 | 705,321 | 23.1\% |
|  | 55A | 55th/Austin | ',' | 109 | 154 | 40.9\% | ' |  |  |  |  |  |  |  |  | 11,508 | 15,131 | 31.5\% |
|  | 55N | 55th/Narragansett | $:$ | 378 | 369 | -2.4\% | , | 269 | 181 | -32.6\% |  |  |  |  |  | 34,471 | 39,654 | 15.0\% |
|  | 56 | Milwaukee | ': | 5,082 | 5,255 | 3.4\% |  | 3,083 | 4,629 | 50.1\% |  | 2,568 | 3,505 | 36.5\% |  | 608,679 | 680,858 | 11.9\% |
|  | 57 | Laramie | :' | 1,382 | 1,728 | 25.0\% |  | 661 | 649 | -1.9\% |  | 627 | 939 | 49.6\% |  | 157,312 | 195,469 | 24.3\% |
|  | 59 | 59th/61st | $:$ | 1,997 | 2,453 | 22.8\% |  | 1,228 | 1,263 | 2.9\% |  |  |  |  |  | 204,263 | 250,966 | 22.9\% |
|  | 60 | Blue Island/26th | :' | 6,347 | 7,237 | 14.0\% |  | 3,860 | 4,069 | 5.4\% |  | 3,023 | 3,528 | 16.7\% |  | 776,402 | 935,638 | 20.5\% |
|  | 62 | Archer | $:$ | 5,709 | 6,322 | 10.7\% |  | 3,633 | 4,388 | 20.8\% |  | 3,176 | 3,604 | 13.5\% |  | 690,679 | 797,671 | 15.5\% |
|  | 62H | Archer/Harlem | ', | 837 | 959 | 14.5\% |  | 440 | 434 | -1.3\% |  |  |  |  |  | 79,823 | 96,094 | 20.4\% |
|  | 63 | 63rd | ': | 7,573 | 8,789 | 16.1\% |  | 5,419 | 5,231 | -3.5\% |  | 5,018 | 4,860 | -3.2\% |  | 941,148 | 1,092,254 | 16.1\% |
|  | 63W | West 63rd | ': | 1,127 | 1,169 | 3.7\% |  | 521 | 508 | -2.5\% |  | 390 | 460 | 17.8\% |  | 123,261 | 136,614 | 10.8\% |
|  | 65 | Grand | ': | 3,693 | 5,887 | 59.4\% |  | 2,660 | 4,024 | 51.3\% |  | 1,851 | 3,019 | 63.1\% |  | 432,497 | 648,610 | 50.0\% |
|  | 66 | Chicago | ', | 12,277 | 15,445 | 25.8\% | ',' | 7,944 | 11,341 | 42.7\% |  | 6,050 | 9,206 | 52.2\% |  | 1,472,106 | 1,904,076 | 29.3\% |
|  | 67 | 67th-69th-71st | : | 5,008 | 5,343 | 6.7\% |  | 3,153 | 3,560 | 12.9\% |  | 2,361 | 2,931 | 24.1\% |  | 588,026 | 668,059 | 13.6\% |
|  | 68 | Northwest Highway | ', | 951 | 956 | 0.5\% | , | 354 | 364 | 2.7\% | , | 238 | 263 | 10.5\% | ' | 94,636 | 104,918 | 10.9\% |
| May |  | 2023 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 4 |


|  | Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 70 | Division |  | 4,723 | 6,475 | 37.1\% |  | 2,550 | 4,117 | 61.4\% |  | 2,120 | 3,363 | 58.7\% |  | 545,857 | 753,915 | 38.1\% |
|  | 71 | 71st/South Shore |  | 4,586 | 5,234 | 14.1\% |  | 3,526 | 3,913 | 11.0\% |  | 2,287 | 2,974 | 30.1\% | ' | 569,207 | 662,658 | 16.4\% |
|  | 72 | North |  | 8,376 | 9,115 | 8.8\% | ' | 5,843 | 8,278 | 41.7\% |  | 4,580 | 5,957 | 30.1\% | ', | 971,897 | 1,163,621 | 19.7\% |
|  | 73 | Armitage | ' | 2,775 | 4,101 | 47.8\% | ' | 1,414 | 2,324 | 64.4\% |  | 984 | 1,674 | 70.1\% | ' | 318,276 | 456,358 | 43.4\% |
|  | 74 | Fullerton | ' | 7,113 | 8,319 | 17.0\% | '' | 4,755 | 6,367 | 33.9\% |  | 3,488 | 4,755 | 36.3\% | ', | 856,790 | 1,042,201 | 21.6\% |
|  | 75 | 74th-75th | ' | 3,995 | 4,770 | 19.4\% | ' | 2,572 | 2,951 | 14.7\% |  | 1,875 | 2,719 | 45.0\% | ' | 468,054 | 558,471 | 19.3\% |
|  | 76 | Diversey |  | 7,146 | 7,583 | 6.1\% |  | 4,647 | 5,141 | 10.6\% |  | 2,997 | 3,678 | 22.7\% |  | 827,836 | 901,976 | 9.0\% |
|  | 77 | Belmont | ' | 12,012 | 12,601 | 4.9\% | ' | 7,936 | 9,199 | 15.9\% |  | 5,949 | 6,882 | 15.7\% |  | 1,411,855 | 1,554,542 | 10.1\% |
|  | 78 | Montrose |  | 4,672 | 4,827 | 3.3\% |  | 2,971 | 3,512 | 18.2\% |  | 2,521 | 2,715 | 7.7\% |  | 546,236 | 600,297 | 9.9\% |
|  | 79 | 79th |  | 12,866 | 13,310 | 3.4\% | ', | 9,097 | 10,011 | 10.0\% |  | 7,493 | 8,319 | 11.0\% |  | 1,582,451 | 1,720,085 | 8.7\% |
|  | 80 | Irving Park |  | 6,971 | 7,232 | 3.7\% | ', | 4,692 | 5,214 | 11.1\% |  | 3,433 | 4,193 | 22.1\% | , | 814,065 | 874,350 | 7.4\% |
|  | 81 | Lawrence |  | 7,514 | 7,847 | 4.4\% | ' | 5,355 | 6,398 | 19.5\% |  | 4,504 | 5,221 | 15.9\% | ' | 955,820 | 1,003,608 | 5.0\% |
|  | 81W | West Lawrence | ' | 1,015 | 1,280 | 26.1\% | ' | 562 | 745 | 32.7\% |  | 397 | 542 | 36.6\% | ' | 113,588 | 151,909 | 33.7\% |
|  | 82 | Kimball-Homan |  | 10,961 | 10,301 | -6.0\% | ', | 6,198 | 6,454 | 4.1\% |  | 4,698 | 4,857 | 3.4\% |  | 1,275,698 | 1,245,741 | -2.3\% |
|  | 84 | Peterson |  | 2,383 | 2,424 | 1.7\% | ' | 1,180 | 1,282 | 8.6\% |  | 844 | 910 | 7.7\% |  | 260,417 | 271,886 | 4.4\% |
|  | 85 | Central |  | 6,631 | 7,865 | 18.6\% |  | 3,989 | 4,905 | 23.0\% |  | 3,157 | 3,757 | 19.0\% |  | 776,340 | 928,357 | 19.6\% |
|  | 85A | North Central | - | 387 | 394 | 1.9\% |  | 210 | 206 | -1.9\% |  |  |  |  | , | 38,795 | 42,047 | 8.4\% |
|  | 86 | Narragansett/Ridgeland | ' | 1,479 | 1,734 | 17.2\% | . |  |  |  |  |  |  |  |  | 136,218 | 166,001 | 21.9\% |
|  | 87 | 87th | ' | 6,022 | 6,080 | 1.0\% | ' | 3,997 | 4,197 | 5.0\% | ' | 2,953 | 3,228 | 9.3\% |  | 694,036 | 748,626 | 7.9\% |
|  | 88 | Higgins | ' | 807 | 961 | 19.1\% | ' | 412 | 429 | 3.9\% | ' | 288 | 310 | 7.7\% | ' | 90,450 | 108,412 | 19.9\% |
|  | 90 | Harlem | ' | 2,954 | 3,199 | 8.3\% | ' | 2,273 | 2,722 | 19.7\% | ' | 1,450 | 1,685 | 16.2\% |  | 348,522 | 388,282 | 11.4\% |
|  | 91 | Austin | ', | 3,983 | 4,603 | 15.6\% | ' | 2,158 | 2,561 | 18.7\% | ', | 1,686 | 1,778 | 5.4\% | ' | 454,998 | 523,278 | 15.0\% |
| May |  | 2023 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 5 |


|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 92 | Foster | ', | 4,511 | 4,711 | 4.5\% |  | 2,607 | 2,801 | 7.4\% |  | 2,138 | 2,483 | 16.1\% |  | 517,040 | 574,582 | 11.1\% |
|  | 93 | California/Dodge | '' | 2,737 | 3,266 | 19.3\% |  | 1,160 | 1,525 | 31.5\% |  |  |  |  |  | 279,439 | 337,875 | 20.9\% |
|  | 94 | California | ' | 7,048 | 7,648 | 8.5\% |  | 3,359 | 4,005 | 19.2\% | ' | 2,413 | 3,177 | 31.6\% |  | 799,294 | 915,140 | 14.5\% |
|  | 95 | 95th | : | 2,926 | 3,431 | 17.2\% |  | 2,180 | 2,460 | 12.9\% | ' | 1,497 | 1,788 | 19.4\% |  | 353,789 | 429,759 | 21.5\% |
|  | 96 | Lunt | ' | 450 | 623 | 38.6\% |  |  |  |  |  |  |  |  |  | 42,445 | 60,126 | 41.7\% |
|  | 97 | Skokie | ' | 1,728 | 2,051 | 18.7\% |  | 1,285 | 1,428 | 11.1\% |  | 920 | 1,124 | 22.1\% |  | 207,506 | 249,569 | 20.3\% |
|  | X98 | Avon Express | , | 3 |  |  |  |  |  |  |  |  |  |  |  | 489 | 74 | -84.8\% |
|  | 100 | Jeffery Manor Express | : | 310 | 391 | 26.2\% |  |  |  |  |  |  |  |  |  | 30,443 | 36,869 | 21.1\% |
|  | 103 | West 103rd | '' | 1,046 | 1,278 | 22.1\% |  | 555 | 715 | 28.8\% |  | 474 | 472 | -0.4\% |  | 123,338 | 147,221 | 19.4\% |
|  | 106 | East 103rd | ' | 698 | 867 | 24.2\% |  | 288 | 278 | -3.4\% |  | 212 | 245 | 15.4\% |  | 77,964 | 92,627 | 18.8\% |
|  | 108 | Halsted/95th | ' | 468 | 643 | 37.3\% |  |  |  |  |  |  |  |  |  | 47,877 | 61,600 | 28.7\% |
|  | 111 | 111th/King Drive | ' | 1,674 | 1,854 | 10.8\% |  | 957 | 987 | 3.2\% |  | 762 | 839 | 10.1\% |  | 190,871 | 219,258 | 14.9\% |
|  | 111A | Pullman Shuttle | '' | 165 | 204 | 23.7\% |  | 136 | 162 | 19.2\% |  | 96 | 117 | 21.7\% |  | 20,360 | 24,466 | 20.2\% |
|  | 112 | Vincennes/111th | ', | 1,042 | 1,051 | 0.8\% |  | 486 | 507 | 4.3\% |  | 295 | 342 | 15.9\% |  | 115,584 | 117,473 | 1.6\% |
|  | 115 | Pullman/115th | ' | 1,650 | 1,748 | 5.9\% |  | 1,020 | 934 | -8.4\% |  | 733 | 767 | 4.6\% |  | 183,705 | 205,800 | 12.0\% |
|  | 119 | Michigan/119th | : | 1,929 | 2,163 | 12.1\% |  | 1,374 | 1,587 | 15.5\% |  | 1,080 | 1,243 | 15.1\% |  | 237,824 | 272,659 | 14.6\% |
|  | 120 | Ogilvie/Streeterville Express | : | 158 | 251 | 58.6\% |  |  |  |  |  |  |  |  |  | 16,394 | 22,650 | 38.2\% |
|  | 121 | Union/Streeterville Express | '' | 152 | 337 | 122.0\% |  |  |  |  |  |  |  |  |  | 18,509 | 31,608 | 70.8\% |
|  | 124 | Navy Pier | ' | 735 | 918 | 24.9\% |  | 990 | 1,303 | 31.6\% |  | 827 | 816 | -1.4\% |  | 82,850 | 110,784 | 33.7\% |
|  | 125 | Water Tower Express | ', | 370 | 439 | 18.5\% |  |  |  |  |  |  |  |  |  | 33,209 | 46,666 | 40.5\% |
|  | 126 | Jackson | : | 2,791 | 3,413 | 22.3\% |  | 1,682 | 1,662 | -1.2\% |  | 1,191 | 1,505 | 26.4\% |  | 310,342 | 390,534 | 25.8\% |
|  | 128 | Soldier Field Express | ', |  |  |  |  |  |  |  | , |  |  |  |  | 114 | 166 | 46.2\% |
| May |  | 2023 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 6 |


| Note: all bus routes are accessible |  | Average Weekday |  |  |  |  | Average Saturday |  |  | Average Sunday |  |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
| 134 | Stockton/LaSalle Express | ! | 805 | 1,057 | 31.3\% |  |  |  |  |  |  |  |  |  | 67,082 | 113,700 | 69.5\% |
| 135 | Clarendon/LaSalle Express | '' | 1,001 | 1,441 | 43.9\% |  |  |  |  |  |  |  |  |  | 89,068 | 151,166 | 69.7\% |
| 136 | Sheridan/LaSalle Express | ' | 718 | 952 | 32.6\% |  |  |  |  |  |  |  |  |  | 66,274 | 100,879 | 52.2\% |
| 143 | Stockton/Michigan Express | : | 450 | 727 | 61.4\% |  |  |  |  |  |  |  |  |  | 54,824 | 76,897 | 40.3\% |
| 146 | Inner Lake Shore/Michigan Expr | ', | 8,796 | 8,970 | 2.0\% |  | 7,626 | 7,780 | 2.0\% |  | 6,789 | 6,396 | -5.8\% |  | 1,083,048 | 1,203,263 | 11.1\% |
| 147 | Outer DuSable Lake Shore Expr | ' | 8,282 | 7,494 | -9.5\% |  | 6,602 | 6,502 | -1.5\% |  | 5,513 | 5,171 | -6.2\% |  | 1,030,923 | 1,048,342 | 1.7\% |
| 148 | Clarendon/Michigan Express | ' | 1,137 | 1,235 | 8.6\% |  |  |  |  |  |  |  |  |  | 111,777 | 130,590 | 16.8\% |
| 151 | Sheridan | : | 9,682 | 10,520 | 8.7\% |  | 9,461 | 10,864 | 14.8\% |  | 8,009 | 8,966 | 12.0\% |  | 1,204,703 | 1,409,101 | 17.0\% |
| 152 | Addison | ', | 6,514 | 7,085 | 8.8\% |  | 3,079 | 3,779 | 22.8\% |  | 2,363 | 3,115 | 31.8\% |  | 702,765 | 770,677 | 9.7\% |
| 155 | Devon | ', | 4,451 | 4,768 | 7.1\% |  | 3,511 | 3,738 | 6.5\% |  | 2,813 | 3,090 | 9.9\% |  | 550,427 | 632,650 | 14.9\% |
| 156 | LaSalle | ', | 2,094 | 2,966 | 41.6\% |  |  |  |  | ' |  |  |  |  | 189,000 | 299,211 | 58.3\% |
| 157 | Streeterville/Taylor | '' | 2,548 | 3,951 | 55.1\% |  |  |  |  |  |  |  |  |  | 295,639 | 477,053 | 61.4\% |
| 165 | West 65th | '' | 190 | 207 | 8.8\% |  |  |  |  |  |  |  |  |  | 17,467 | 19,622 | 12.3\% |
| 169 | 69th-UPS Express | '' | 112 | 85 | -24.2\% |  | 9 | 21 | 133.3\% |  |  |  |  |  | 10,037 | 8,465 | -15.7\% |
| 171 | U. of Chicago/Hyde Park | ', | 848 | 651 | -23.3\% |  | 195 | 257 | 32.1\% |  |  |  |  |  | 89,430 | 83,835 | -6.3\% |
| 172 | U. of Chicago/Kenwood | : | 1,555 | 1,684 | 8.4\% |  | 381 | 373 | -2.1\% |  | 321 | 298 | -7.2\% |  | 169,815 | 211,620 | 24.6\% |
| 192 | U. of Chicago Hospitals Express | : | 407 | 387 | -4.9\% | , |  |  |  |  |  |  |  |  | 40,987 | 39,444 | -3.8\% |
| 201 | Central/Ridge | ': | 1,478 | 1,752 | 18.5\% | , | 887 | 956 | 7.8\% | , |  |  |  |  | 162,801 | 205,456 | 26.2\% |
| 206 | Evanston Circulator | ' | 363 | 380 | 4.6\% |  |  |  |  | ' |  |  |  |  | 36,530 | 38,415 | 5.2\% |

## Rail Entries by Line/Station/Entrance












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| $\mathcal{L}^{4}$ indicates station/entrance is accessible |  | Average Weekday |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
| Green Line - South Elevated |  |  |  |  | ', |  |  |  | ', |  |  |  |  |  |  |
| \& Cermak | Green Line ${ }^{\text {- }}$ |  |  |  | $:$ |  |  |  | ', |  |  |  |  |  |  |
| c. Cermak-McCormick Place (23rd) |  | 142 | 175 | 23.0\% | ' | 83 | 89 | 7.6\% | 54 | 61 | 13.6\% |  | 16,939 | 20,031 | 18.3\% |
| \&. Cermak-McCormick Place (Main) | , | 598 | 723 | 20.9\% | : | 591 | 817 | 38.3\% | 482 | 619 | 28.6\% |  | 73,275 | 88,076 | 20.2\% |
| Cermak-McCormick Place (South) | ', | 133 | 179 | 34.7\% | ', | 172 | 185 | 7.4\% | 120 | 137 | 14.6\% |  | 18,709 | 20,377 | 8.9\% |
| Station Total | : | 873 | 1,077 | 23.4\% | : | 846 | 1,091 | 29.0\% | 656 | 817 | 24.5\% |  | 108,923 | 128,484 | 18.0\% |
| \&. 35-Bronzeville-IIT | Green Line ', |  |  |  | ', |  |  |  | : |  |  |  |  |  |  |
| \&. 35-Bronzeville-IIT (Main Entrance) |  | 556 | 581 | 4.6\% | ' | 494 | 400 | -18.9\% | 363 | 325 | -10.4\% |  | 63,931 | 64,533 | 0.9\% |
| 35-Bronzeville-IIT (34th) |  | 217 | 274 | 26.4\% | ' | 198 | 175 | -11.4\% | 93 | 130 | 41.0\% |  | 38,852 | 48,617 | 25.1\% |
| Station Total | . | 773 | 855 | 10.6\% | : | 692 | 575 | -16.9\% | 456 | 455 | -0.2\% | , | 102,783 | 113,150 | 10.1\% |
| \&. Indiana | Green Line : | 349 | 319 | -8.4\% | ', | 221 | 206 | -7.0\% | 158 | 163 | 3.4\% | , | 38,964 | 39,813 | 2.2\% |
| c. 43rd | Green Line , | 463 | 509 | 10.0\% | : | 292 | 287 | -1.8\% | 209 | 235 | 12.1\% |  | 51,682 | 59,874 | 15.9\% |
| \& 47th | Green Line ', | 494 | 538 | 9.0\% | ' | 367 | 346 | -5.8\% | 263 | 292 | 11.4\% |  | 57,363 | 64,995 | 13.3\% |
| \&. 51st | Green Line , | 473 | 495 | 4.5\% | $:$ | 350 | 329 | -5.9\% | 249 | 279 | 12.0\% | ; | 56,854 | 60,294 | 6.1\% |
| \& Garfield | Green Line , | 570 | 625 | 9.7\% | : | 426 | 384 | -9.9\% | 375 | 322 | -14.0\% |  | 68,096 | 73,230 | 7.5\% |
| Green Line - South Elevated Total | ', | 3,995 | 4,418 | 10.6\% | ', | 3,194 | 3,218 | 0.8\% | 2,366 | 2,563 | 8.3\% | ' | 484,665 | 539,840 | 11.4\% |
| Green Line - East 63rd Branch | ' |  |  |  | ' |  |  |  | ' |  |  |  |  |  |  |
| \& King Drive | Green Line : | 227 | 246 | 8.3\% | : | 154 | 159 | 3.1\% | 102 | 128 | 26.3\% | , | 24,637 | 29,007 | 17.7\% |
| \& East 63rd-Cottage Grove | Green Line , | 430 | 545 | 26.8\% | $:$ | 278 | 382 | 37.5\% | 160 | 342 | 113.9\% |  | 49,942 | 64,567 | 29.3\% |
| Green Line - East 63rd Branch Total | '' | 657 | 791 | 20.4\% | $:$ | 432 | 541 | 25.2\% | ' 262 | 470 | 79.4\% | ' | 74,579 | 93,574 | 25.5\% |
| Green Line - Ashland/63rd Branch | '' |  |  |  | ' |  |  |  | : |  |  |  |  |  |  |
| \& Halsted | Green Line . | 259 | 271 | 4.5\% | ', | 185 | 174 | -6.3\% | 117 | 134 | 14.4\% |  | 28,990 | 31,670 | 9.2\% |
| \& Ashland/63rd | Green Line : | 494 | 524 | 6.1\% | $:$ | 350 | 329 | -6.1\% | 286 | 282 | -1.4\% |  | 58,343 | 61,242 | 5.0\% |
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| \& indicates station/entrance is accessible | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Year-to-date Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Loop Total | 32,169 | 38,524 | 19.8\% | 19,347 | 20,959 | 8.3\% | 14,851 | 17,161 | 15.6\% | 3,483,193 | 4,426,994 | 27.1\% |

## Average Weekday Cross-Platform Transfers

This table shows the estimated number of unpaid / non-farecard transfers made between lines throughout the rail system on an average weekday.

| Location | Transfers | \% of total |
| :--- | ---: | :---: |
| Belmont/Fullerton | 15,724 | $28.3 \%$ |
| Clark/Lake | 10,931 | $19.7 \%$ |
| Jackson (Red/Blue) | 8,812 | $15.8 \%$ |
| Roosevelt | 8,505 | $15.3 \%$ |
| Loop (not Clark/Lake) | 5,618 | $10.1 \%$ |
| Howard | 4,814 | $8.7 \%$ |
| West Side (Green/Pink) | $\mathbf{1 , 1 9 6}$ | $2.1 \%$ |
| Garfield-South Elevated | 13 | $0.0 \%$ |
| System Total | $\mathbf{5 5 , 6 1 3}$ |  |

