## Monthly Ridership Report

October 2021


Chicago Transit Authority
Ridership Analysis and Reporting
11/9/2021

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## How to Read This Report

## Introduction

This report shows how many customers used the CTA bus and rail systems for the year. Ridership statistics are given on a system-wide and route/station-level basis.
Ridership is primarily counted as boardings, that is, customers boarding a transit vehicle (bus or rail). On the rail system, there is a distinction between station entries and total rides, or boardings. The official totals on the Annual Summary report show the total number of boardings made to CTA vehicles.

## How are customers counted?

## Rail

On the rail system, a customer is counted as an entry each time he or she passes through a turnstile to enter a station. In the "Rail Entries" section of the report, customers are not counted when they make a free "cross-platform" transfer from one rail line to another, since they don't pass through a turnstile to do so.

Some CTA stations serve more than one line. The "Rail Entries" report does not show the number of customers boarding each line at such stations, simply the total number of customers who entered the station. For example, even though Howard station is reported as part of the Red Line, customers also enter at Howard to ride the Purple and Yellow Lines.

## Bus

Boardings are recorded using the bus farebox and farecard reader. In the uncommon situation when there is an operating error with the farebox and it cannot be determined on which route a given trip's boardings should be allocated, these boardings are tallied as Route 0 . These are not included in the Ridership by Route section of the report, however they are included in the monthly bus system totals.

How do I compare this year to last year? What is a "Calendar Adjustment"?
When comparing one year to another, it is often best to use the weekday, Saturday, and Sunday averages rather than totals. A monthly or annual total is affected by not only the number of weekdays, Saturdays, and Sundays, which can vary somewhat from year to year, but also based on what days of the week certain holidays fall on. For example, April 2016 and 2017 had the following breakdown of days:

| Weekdays | 2016 | 2017 |
| :--- | :--- | :--- |
| Saturdays | 21 | 20 |
| Sunday/Holidays | 5 | 5 |
|  | 4 | 5 |

As weekdays typically have much higher ridership than Saturdays, April 2016 would report higher total monthly ridership than April 2017, all else equal. Using averages by day type circumvents this problem.

For the purposes of month-to-month and year-over-year comparisons, the report also includes a "Calendar Adjusted" annual total of bus, rail, and system ridership. This is calculated by applying a normalization factor to a given month's total ridership figures to correct any discrepancies in the number of weekdays, Saturdays, and Sundays, thereby making the data comparable.

Note that New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day are considered as "Sundays" for the purposes of ridership reporting, as CTA operates a Sunday schedule on these holidays. All other holidays are reported as the type of day they fall on.

## Executive Summary - October 2021

## System Overview

Total system ridership increased $2 \%$ in October compared to September 2021 with bus increasing $2 \%$ and rail increasing $2 \%$. Compared to the prior year, the system increased $56 \%$ while bus increased by $37 \%$ and rail increased by $93 \%$.
Compared with October 2019, system ridership decreased $49 \%$ while bus decreased by $44 \%$ and rail decreased by $55 \%$.
The State of Illinois was fully re-opened for the entire month of October.
Ridership for an average weekday reached 770k in October 2021 a drop of 20k rides from the prior month. The 770k average this month also represents a 282 k rides increase compared to October of last year (488k). The average weekday is $49 \%$ of 2019 levels ( 1.558 m ).

Bus
Bus ridership increased $2 \%$ compared to the prior month and increased $37 \%$ compared with last year. Bus ridership overall is at $56 \%$ of 2019 levels.

All route groups excluding North-South Crosstown (-0.3\%) saw growth compared to September 2021 with Evanston leading the pack up $9.8 \%$ driven by first full month of classes at Northwestern as well as homecoming occurring in October.

The Downtown route group saw a slight increase (+0.4\%) this month compared to the prior month. It was at $42 \%$ of October 2019.

Rail
Rail ridership increased 2\% compared to September 2021 and increased by 93\% compared with October 2020. Rail ridership overall was at $45 \%$ of 2019 levels in October.

The rail branches that were down the most this time last year have grown the most since then. The Loop and downtown subways have grown by $135-160 \%$ since last year. The Brown Line (132\%) and North Main (132\%) have grown by large percentages as well, while Dan Ryan (33\%) and Lake Street Green (55\%) have seen much lower growth. The 2019 retention rates are now relatively consistent compared to the wide-ranging disparities we saw last year. The best and worst 2019 retention rates are Pink Line ( $60 \%$ ) and the Loop ( $40 \%$ ). The other branches all range from $45-55 \%$. Red North (50\%) and Red South (48\%) are virtually even at this point.

## Monthly Notes - October 2021

The following changes in CTA service over the past year have a potential impact on this month's ridership figures

## Systemwide Service Impacts

## Station Closures

Rail stations can be closed occasionally for construction. The closures can result in what appears to be very dramatic increases or decreases (e.g. > 20\%) in average daily rail ridership on a year-over-year basis both for the station being closed and potentially for nearby stations as well. When service is suspended or rerouted on the rail system, service is maintained by a bus shuttle connecting the closed or bypassed rail stations. Riders on this shuttle are tallied in the "Bus Ridership by Route" section as Route \#1001 Shuttle/Special Event Route.

## COVID-19 Pandemic

The State of Illinois issued a statewide Stay-at-Home order that started on Saturday, March 2, 2020. On June 26, 2020, the state entered Phase 4 of its statewide re-opening plan and stayed in Phase 4 throughout most of October. On October 23, 2020, the City of Chicago issued public health orders related to the sale of liquor and adjusted the curfew on non-essential businesses. On November 20, 2020, the State of Illinois issued Tier 3 mitigations to attempt to limit gatherings and encourage people to stay at home. On January 31, 2021, the state returned to Phase 4. On May 14, 2021, the state entered the Bridge Phase on the re-opening plan. On June 11, 2021, the State of Illinois fully re-opened.

## Bus Service Impacts

## Bus Service Reroutes

\#6 Jackson Park Exp (Oct 242016 until further notice), \#111 111 $1^{\text {th }} / \mathrm{King} \operatorname{Dr}$ (May 4 until further notice), \#97 Skokie (Jul 29 until further notice), \#18 $16^{\text {th } / 18^{\text {th }} \text { (Dec }}$ 11 until further notice), \#9 Ashland, \& \#X9 Ashland Exp (Feb 22 until further notice), \#92 Foster Aug 23, 2021 until further notice, \#112 Vincennes/111 ${ }^{\text {th }}$ (Apr 14 until further notice), \#79 79 ${ }^{\text {th }}$ \& \#48 South Damen (May 25 until further notice), \#47 47 ${ }^{\text {th }}$ (Jun 9 until further notice), \#82 Kimball-Homan (Jul 14 until further notice), \#60 Blue Island/26 ${ }^{\text {th }}, \# 7171^{\text {st }} /$ South Shore $\& \# 128$ Soldier Field Exp (Oct 25, 2021 until further notice), \#124 Navy Pier (May 10, 2021-Jul 1, 2022 or completion), \#126 Jackson (Mar 27, 2020-Mar 25, 2022 or completion), \#73 Armitage (May 10, 2021-May 2, 2022 or completion), \#9 Ashland \& X9 Ashland Exp. (Oct 42021 Dec $31^{\text {st }}$ or completion), \#2 Hyde Pk \& \#6 Jackson Pk Exp (Sep 15,2021-Dec 10 or completion), \#52 Kedzie/California \& \#52A South Kedzie (Oct 19, 2021-Nov 29, or completion), \#18 $16^{\text {th }} / 18^{\text {th }} \# 49$ Western \& \#X49 Western (Oct 4-Nov 26 or completion), \#24 Wentworth (May 3, 2021-Nov 12, 2021 or completion), \#96 Lunt (Sep 13, 2021-Nov 8. 2021 or completion), \#171 U of Chicago/Hyde Park (May 28, 2021-Nov 6, 2021 or completion), \#70 Division \& \#36 Broadway (May 15, 2021Oct 30, 2021 Saturdays only), \#55A 55 ${ }^{\text {th }} /$ Austin (Sep 20, 2021-Oct 18, 2021 or completion), \#77 Belmont (Aug 23, 2021-Oct 4, 2021 or completion), \#94 California (Aug 16, 2021-Oct 1, 2021 or completion).

Reroutes on certain routes near events during The Bank of America Chicago Marathon and Columbus Day Parade.

## Rail Service Impacts

## Temporary Service Suspensions and Reroutes

Due to ongoing construction activity to maintain and modernize the CTA rail system, some lines experience periodic day, night, \& weekend closures or reroutes.

| Line/Location | Dates Affected | Detail |
| :---: | :---: | :---: |
| Brown Line stations bypass | Oct 17-18, 24-25 | Bus substation between Belmont \& Irving Park stations while performing track construction as part of the Red \& Purple Modernization Project. |
| Brown Line stations bypass | Oct 15-17, 23-24 | Bus substation between Belmont \& Southport stations while performing track construction as part of the Red \& Purple Modernization Project. |
| Red Line stations bypass | Oct 3-4 | North bound Bus substitution between Bryn Mawr \& Howard stations while performing track maintenance to ensure that trains continue to operate safely. |
| Red Line stations bypass | Oct 2-3 | South bound Bus substitution between Howard \& Bryn Mawr stations while performing track maintenance to ensure that trains continue to operate safely. |

## Monthly Summary

## Calendar Operating Days

| Day Type | Last Year | This Year |  | When analyzing monthly ridership trends, it is important to account for the possibility that the same month may have a different number of weekdays, Saturdays, and Sundays each year. Monthly ridership statistics are provided below as both 'actual total' and 'calendar adjusted total', the latter being a normalized figure that facilitates year-to-year and month-to-month comparisons. |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weekdays | 22 | 21 |  |  |  |  |  |  |  |  |
| Saturdays | 5 | 5 |  |  |  |  |  |  |  |  |
| Sundays | 4 | 5 |  |  |  |  |  |  |  |  |
| Monthly | Monthly Total (actual) |  | Monthly Total (Cal. Adj.) |  |  | Year-to-date Total (actual) |  | Year-to-date Total (Cal. Adj.) |  |  |
| System Totals | Last Yr | Cur Yr | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | Last Yr | Cur Yr | \% Chg |
| Bus | 8,886,803 | 11,905,632 | 8,868,877 | 12,139,556 | 36.9\% | : 106,488,736 | 96,257,660 | 105,928,767 | 96,516,892 | -8.9\% |
| Rail | 4,750,347 | 9,029,274 | 4,741,040 | 9,130,618 | 92.6\% | 68,553,894 | 63,562,165 | 68,096,205 | 63,673,362 | -6.5\% |
| System Total | 13,637,150 | 20,934,906 | 13,609,917 | 21,270,174 | 56.3\% | 175,042,630 | 159,819,825 | 174,024,972 | 160,190,254 | -7.9\% |


| System Daily | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Averages | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Bus Boardings | 319,444 | 450,080 | 40.9\% | 237,316 | 291,194 | 22.7\% | 168,113 | 199,597 | 18.7\% |
| Rail (Total Boardings) | 168,264 | 319,872 | 90.1\% | 131,588 | 257,138 | 95.4\% | 97,647 | 205,254 | 110.2\% |
| Rail (Station Entries) | 138,947 | 272,231 |  | 105,910 | 217,729 |  | 79,669 | 174,092 |  |
| Rail (Cross-Platform Transfers) | 29,318 | 47,640 |  | 25,679 | 39,409 |  | 17,979 | 31,162 |  |
| System (Total Boardings) | 487,708 | 769,952 | 57.9\% | 368,905 | 548,332 | 48.6\% | 265,760 | 404,852 | 52.3\% |

## Bus Ridership by Route



|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  |  | Average Saturday |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 22 | Clark | ', | 7,041 | 10,156 | 44.2\% |  | 6,174 | 8,708 | 41.1\% |  | 4,647 | 6,279 | 35.1\% |  | 2,290,262 | 2,444,564 | 6.7\% |
|  | 24 | Wentworth | ' | 779 | 1,279 | 64.2\% |  |  |  |  |  |  |  |  |  | 251,089 | 204,792 | -18.4\% |
|  | 26 | South Shore Express | '' | 1,653 | 2,322 | 40.5\% |  |  |  |  |  |  |  |  |  | 438,100 | 387,890 | -11.5\% |
|  | 28 | Stony Island | ', | 2,351 | 2,836 | 20.6\% |  | 1,937 | 1,660 | -14.3\% | ' | 1,286 | 1,121 | -12.8\% |  | 798,714 | 642,957 | -19.5\% |
|  | 29 | State | ' | 3,791 | 5,146 | 35.8\% |  | 2,974 | 4,476 | 50.5\% |  | 2,157 | 2,947 | 36.6\% |  | 1,492,284 | 1,229,947 | -17.6\% |
|  | 30 | South Chicago | ' | 1,280 | 1,751 | 36.7\% |  | 1,101 | 972 | -11.7\% |  | 564 | 448 | -20.5\% |  | 417,690 | 336,940 | -19.3\% |
|  | 31 | 31st | '' | 186 | 319 | 71.7\% |  |  |  |  |  |  |  |  |  | 60,622 | 46,540 | -23.2\% |
|  | 34 | South Michigan | '' | 2,135 | 2,181 | 2.2\% |  | 1,688 | 1,500 | -11.1\% |  | 1,324 | 1,068 | -19.3\% |  | 701,525 | 522,844 | -25.5\% |
|  | 35 | 31st/35th | ' | 1,718 | 2,751 | 60.2\% |  | 1,150 | 1,569 | 36.5\% |  | 871 | 1,158 | 32.9\% |  | 588,216 | 536,119 | -8.9\% |
|  | 36 | Broadway | ' | 5,556 | 8,215 | 47.9\% |  | 6,164 | 8,755 | 42.0\% |  | 4,056 | 5,630 | 38.8\% |  | 1,873,358 | 2,050,077 | 9.4\% |
|  | 37 | Sedgwick | ' | 171 | 387 | 126.8\% |  |  |  |  |  |  |  |  |  | 111,573 | 58,936 | -47.2\% |
|  | 39 | Pershing | : | 807 | 1,158 | 43.4\% |  | 377 | 440 | 16.6\% |  | 268 | 318 | 18.6\% |  | 239,260 | 211,274 | -11.7\% |
|  | 43 | 43rd | ', | 705 | 777 | 10.2\% |  | 408 | 416 | 1.9\% |  | 222 | 276 | 24.3\% |  | 207,699 | 172,149 | -17.1\% |
|  | 44 | Wallace-Racine | ': | 1,322 | 1,667 | 26.1\% |  | 781 | 886 | 13.4\% |  | 500 | 549 | 9.8\% |  | 428,530 | 336,655 | -21.4\% |
|  | 47 | 47th | ', | 4,805 | 6,170 | 28.4\% |  | 3,891 | 4,193 | 7.8\% |  | 2,704 | 2,952 | 9.2\% |  | 1,493,897 | 1,361,512 | -8.9\% |
|  | 48 | South Damen | : | 274 | 536 | 95.4\% |  |  |  |  |  |  |  |  |  | 81,821 | 71,234 | -12.9\% |
|  | 49 | Western | ' | 7,375 | 9,423 | 27.8\% |  | 7,032 | 8,140 | 15.7\% |  | 5,131 | 5,529 | 7.7\% |  | 2,506,268 | 2,246,069 | -10.4\% |
|  | 49B | North Western | '' | 2,419 | 3,467 | 43.3\% |  | 1,938 | 2,362 | 21.9\% |  | 1,565 | 1,875 | 19.8\% |  | 749,736 | 755,581 | 0.8\% |
|  | X49 | Western Express | '' | 2,085 | 3,588 | 72.1\% |  |  |  |  |  |  |  |  |  | 647,670 | 515,038 | -20.5\% |
|  | 50 | Damen | ', | 3,446 | 6,443 | 87.0\% |  | 2,290 | 3,713 | 62.1\% |  | 1,573 | 2,380 | 51.3\% |  | 1,139,323 | 1,225,773 | 7.6\% |
|  | 51 | 51st | : | 554 | 852 | 54.0\% |  | 426 | 472 | 10.9\% |  | 277 | 338 | 22.2\% |  | 186,705 | 175,066 | -6.2\% |
|  | 52 | Kedzie | $:$ | 3,825 | 5,174 | 35.3\% |  | 3,029 | 3,209 | 5.9\% | '' | 1,807 | 1,982 | 9.7\% |  | 1,567,994 | 1,108,632 | -29.3\% |
| Oct | ber | 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 3 |


| Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  | , | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 52A | South Kedzie | ', | 1,795 | 2,430 | 35.4\% | 1,060 | 1,206 | 13.7\% |  | 739 | 737 | -0.3\% | 543,581 | 488,104 | -10.2\% |
| 53 | Pulaski | ' | 8,615 | 10,666 | 23.8\% | 6,366 | 6,549 | 2.9\% |  | 5,069 | 4,794 | -5.4\% | 2,782,738 | 2,393,762 | -14.0\% |
| 53A | South Pulaski | ' | 2,881 | 4,902 | 70.2\% | 1,766 | 2,086 | 18.1\% | ' | 1,092 | 1,150 | 5.3\% | 878,003 | 853,555 | -2.8\% |
| 54 | Cicero | ' | 5,158 | 5,786 | 12.2\% | 3,997 | 4,039 | 1.0\% |  | 2,717 | 2,909 | 7.1\% | 1,621,105 | 1,380,766 | -14.8\% |
| 54A | North Cicero/Skokie Blvd. | ' | 292 | 409 | 40.0\% |  |  |  | ' |  |  |  | 71,266 | 68,650 | -3.7\% |
| 54B | South Cicero | , | 1,589 | 1,617 | 1.8\% | 1,218 | 1,191 | -2.2\% | ' | 851 | 871 | 2.4\% | 449,593 | 394,761 | -12.2\% |
| 55 | Garfield | ' | 3,960 | 5,127 | 29.5\% | 3,135 | 4,006 | 27.8\% | ' | 2,308 | 3,018 | 30.8\% | 1,301,419 | 1,144,422 | -12.1\% |
| 55A | 55th/Austin | ' | 68 | 135 | 98.5\% |  |  |  |  |  |  |  | 22,269 | 20,781 | -6.7\% |
| 55N | 55th/Narragansett | ', | 185 | 290 | 56.5\% | 132 | 136 | 2.8\% |  |  |  |  | 60,059 | 49,760 | -17.1\% |
| 56 | Milwaukee | ' | 3,325 | 4,936 | 48.5\% | 2,500 | 3,389 | 35.5\% |  | 1,835 | 2,405 | 31.1\% | 1,141,823 | 1,063,039 | -6.9\% |
| 57 | Laramie | ', | 1,019 | 1,408 | 38.1\% | 589 | 545 | -7.6\% | ' | 336 | 259 | -22.9\% | 337,511 | 253,442 | -24.9\% |
| 59 | 59th/61st | ' | 1,350 | 1,787 | 32.4\% | 964 | 1,206 | 25.0\% | ' |  |  |  | 400,671 | 336,138 | -16.1\% |
| 60 | Blue Island/26th | ' | 3,674 | 7,006 | 90.7\% | 2,689 | 3,793 | 41.1\% |  | 1,963 | 2,412 | 22.9\% | 1,301,306 | 1,252,595 | -3.7\% |
| 62 | Archer | ' | 3,788 | 5,780 | 52.6\% | 2,794 | 3,871 | 38.6\% |  | 2,104 | 2,821 | 34.1\% | ' 1,250,205 | 1,188,167 | -5.0\% |
| 62 H | Archer/Harlem | ' | 442 | 715 | 61.7\% | 299 | 387 | 29.4\% |  |  |  |  | 125,024 | 122,897 | -1.7\% |
| 63 | 63rd | : | 6,695 | 7,871 | 17.6\% | 5,431 | 5,214 | -4.0\% |  | 4,242 | 4,084 | -3.7\% | 2,322,621 | 1,850,918 | -20.3\% |
| 63W | West 63rd | ', | 702 | 1,148 | 63.5\% | 359 | 399 | 11.0\% | ' | 324 | 361 | 11.6\% | 204,952 | 193,188 | -5.7\% |
| 65 | Grand | : | 2,430 | 3,938 | 62.0\% | 1,722 | 2,629 | 52.6\% | ', | 1,088 | 1,831 | 68.2\% | 923,200 | 839,173 | -9.1\% |
| 66 | Chicago | ', | 7,744 | 11,782 | 52.1\% | 5,818 | 8,776 | 50.8\% | ' | 4,119 | 6,181 | 50.1\% | 2,826,815 | 2,646,367 | -6.4\% |
| 67 | 67th-69th-71st | ', | 4,441 | 5,040 | 13.5\% | 3,324 | 3,377 | 1.6\% | ' | 2,488 | 2,333 | -6.2\% | 1,493,845 | 1,168,608 | -21.8\% |
| 68 | Northwest Highway | ' | 441 | 810 | 83.7\% | 241 | 305 | 26.6\% | ' | 194 | 203 | 4.3\% | 144,179 | 135,825 | -5.8\% |
| 70 | Division | ' | 3,364 | 4,719 | 40.3\% | 2,488 | 2,808 | 12.9\% | ' | 1,888 | 2,118 | 12.2\% | 1,133,869 | 1,016,917 | -10.3\% |


|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | , | Last Yr | Cur Yr | \% Chg |
|  | 71 | 71st/South Shore | ', | 4,232 | 4,754 | 12.3\% |  | 3,219 | 3,580 | 11.2\% |  | 2,823 | 2,123 | -24.8\% | ' | 1,387,842 | 1,163,351 | -16.2\% |
|  | 72 | North | : | 5,869 | 8,087 | 37.8\% |  | 4,710 | 6,008 | 27.5\% |  | 3,421 | 4,617 | 34.9\% | ', | 1,957,015 | 1,872,026 | -4.3\% |
|  | 73 | Armitage | ',' | 1,788 | 2,819 | 57.7\% | , | 1,187 | 1,605 | 35.3\% |  | 794 | 1,062 | 33.6\% | ', | 630,453 | 578,242 | -8.3\% |
|  | 74 | Fullerton | , | 4,717 | 7,347 | 55.8\% | ' | 3,604 | 5,218 | 44.8\% |  | 2,693 | 3,685 | 36.8\% | ', | 1,529,419 | 1,539,517 | 0.7\% |
|  | 75 | 74th-75th | ', | 3,191 | 3,917 | 22.7\% | ', | 2,587 | 2,514 | -2.8\% |  | 1,761 | 1,741 | -1.1\% | ', | 1,081,246 | 874,191 | -19.1\% |
|  | 76 | Diversey | :' | 4,682 | 7,011 | 49.7\% | ' | 3,464 | 4,506 | 30.1\% |  | 2,082 | 2,630 | 26.3\% | ', | 1,444,154 | 1,484,823 | 2.8\% |
|  | 77 | Belmont | ': | 7,454 | 11,589 | 55.5\% | ' | 5,789 | 7,687 | 32.8\% |  | 4,245 | 5,711 | 34.5\% | ', | 2,444,745 | 2,444,332 | 0.0\% |
|  | 78 | Montrose | :' | 2,429 | 4,392 | 80.8\% | ' | 1,875 | 2,791 | 48.8\% |  | 1,361 | 1,916 | 40.7\% | ', | 888,365 | 840,912 | -5.3\% |
|  | 79 | 79th | ', | 11,625 | 12,703 | 9.3\% | ' | 9,008 | 8,962 | -0.5\% |  | 6,482 | 6,450 | -0.5\% | ', | 3,849,122 | 3,064,232 | -20.4\% |
|  | 80 | Irving Park | : | 4,482 | 6,876 | 53.4\% | ' | 3,469 | 4,695 | 35.4\% |  | 2,601 | 3,261 | 25.4\% | ', | 1,395,328 | 1,471,502 | 5.5\% |
|  | 81 | Lawrence | :' | 5,491 | 7,305 | 33.0\% |  | 4,490 | 5,412 | 20.5\% |  | 3,603 | 4,350 | 20.8\% | ', | 1,674,629 | 1,704,204 | 1.8\% |
|  | 81W | West Lawrence | :' | 704 | 937 | 33.2\% |  | 509 | 572 | 12.2\% |  | 276 | 355 | 28.8\% | :' | 202,815 | 203,006 | 0.1\% |
|  | 82 | Kimball-Homan | $:$ | 6,843 | 10,854 | 58.6\% | ' | 5,108 | 6,837 | 33.8\% |  | 3,960 | 4,800 | 21.2\% | ', | 2,310,050 | 2,179,834 | -5.6\% |
|  | 84 | Peterson | :' | 1,369 | 2,297 | 67.8\% | ', | 967 | 1,193 | 23.4\% |  | 693 | 728 | 5.1\% | ', | 421,973 | 425,690 | 0.9\% |
|  | 85 | Central | $:$ | 4,638 | 6,276 | 35.3\% |  | 3,437 | 3,810 | 10.8\% |  | 2,510 | 2,757 | 9.9\% | ', | 1,426,048 | 1,318,856 | -7.5\% |
|  | 85A | North Central | : | 330 | 352 | 6.6\% |  | 228 | 188 | -17.6\% |  |  |  |  | ', | 80,713 | 69,907 | -13.4\% |
|  | 86 | Narragansett/Ridgeland | $:$ | 654 | 1,438 | 119.9\% | , |  |  |  |  |  |  |  | ': | 210,728 | 183,709 | -12.8\% |
|  | 87 | 87th | $:$ | 4,723 | 5,713 | 21.0\% |  | 3,551 | 3,656 | 2.9\% |  | 2,557 | 2,743 | 7.3\% | ', | 1,668,044 | 1,327,680 | -20.4\% |
|  | 88 | Higgins | ', | 468 | 791 | 69.1\% |  | 284 | 364 | 28.1\% |  | 242 | 257 | 6.4\% | $:$ | 145,059 | 148,526 | 2.4\% |
|  | 90 | Harlem | ', | 2,168 | 2,951 | 36.1\% | ',' | 1,697 | 2,082 | 22.7\% |  | 1,125 | 1,325 | 17.7\% | ',' | 596,759 | 655,402 | 9.8\% |
|  | 91 | Austin | : | 3,234 | 3,937 | 21.8\% | ' | 1,933 | 2,006 | 3.8\% |  | 1,254 | 1,432 | 14.2\% | ', | 874,489 | 810,274 | -7.3\% |
|  | 92 | Foster | ', | 2,894 | 4,245 | 46.7\% |  | 1,846 | 2,502 | 35.5\% |  | 1,420 | 1,869 | 31.6\% | ', | 828,687 | 857,446 | 3.5\% |
| Oct | ober | 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 5 |


|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 93 | California/Dodge | ', | 1,563 | 2,552 | 63.3\% |  | 924 | 1,181 | 27.8\% |  |  |  |  |  | 414,634 | 417,584 | 0.7\% |
|  | 94 | California | ': | 4,858 | 6,811 | 40.2\% | - | 3,063 | 3,474 | 13.4\% |  | 2,175 | 2,493 | 14.6\% |  | 1,264,311 | 1,382,593 | 9.4\% |
|  | 95 | 95th | '' | 2,653 | 3,053 | 15.0\% | , | 2,282 | 2,199 | -3.6\% |  | 1,706 | 1,531 | -10.3\% |  | 873,139 | 720,903 | -17.4\% |
|  | 96 | Lunt | : | 329 | 422 | 28.2\% | ' |  |  |  |  |  |  |  |  | 81,682 | 81,857 | 0.2\% |
|  | 97 | Skokie | : | 1,329 | 1,667 | 25.4\% | ' | 978 | 1,219 | 24.5\% |  | 772 | 877 | 13.6\% | ' | 398,002 | 396,377 | -0.4\% |
|  | X98 | Avon Express | :' | 15 | 15 | -0.7\% | ' | 7 | 6 | -7.7\% |  |  |  |  |  | 1,775 | 3,378 | 90.3\% |
|  | 100 | Jeffery Manor Express | : | 253 | 307 | 21.5\% | ' |  |  |  |  |  |  |  |  | 59,764 | 50,604 | -15.3\% |
|  | 103 | West 103rd | ', | 858 | 1,104 | 28.7\% | ' | 654 | 635 | -2.9\% |  | 496 | 388 | -21.8\% |  | 284,148 | 229,164 | -19.4\% |
|  | 106 | East 103rd | :' | 412 | 677 | 64.4\% | ' | 259 | 277 | 6.9\% |  | 203 | 174 | -14.1\% |  | 154,857 | 122,795 | -20.7\% |
|  | 108 | Halsted/95th | ', | 404 | 492 | 21.8\% | ' |  |  |  |  |  |  |  |  | 105,783 | 79,357 | -25.0\% |
|  | 111 | 111th/King Drive | : | 1,413 | 1,701 | 20.4\% |  | 987 | 949 | -3.9\% |  | 725 | 649 | -10.4\% |  | 452,540 | 349,613 | -22.7\% |
|  | 111A | Pullman Shuttle | : | 182 | 186 | 2.0\% |  | 175 | 166 | -5.0\% |  | 150 | 116 | -22.4\% |  | 52,221 | 45,339 | -13.2\% |
|  | 112 | Vincennes/111th | $:$ | 704 | 1,086 | 54.3\% |  | 495 | 466 | -5.9\% |  | 248 | 321 | 29.7\% |  | 239,233 | 184,920 | -22.7\% |
|  | 115 | Pullman/115th | ': | 1,184 | 1,531 | 29.3\% | ', | 927 | 1,009 | 8.8\% |  | 679 | 660 | -2.8\% |  | 421,051 | 318,207 | -24.4\% |
|  | 119 | Michigan/119th | : | 2,040 | 2,024 | -0.8\% |  | 1,475 | 1,034 | -29.9\% |  | 1,157 | 1,007 | -12.9\% |  | 673,389 | 485,034 | -28.0\% |
|  | 120 | Ogilvie/Streeterville Express | ', | 53 | 172 | 225.1\% | ' |  |  |  |  |  |  |  |  | 46,921 | 19,348 | -58.8\% |
|  | 121 | Union/Streeterville Express | : | 74 | 216 | 192.0\% | ' |  |  |  |  |  |  |  |  | 63,372 | 24,938 | -60.6\% |
|  | 124 | Navy Pier | $:$ | 154 | 523 | 240.7\% |  | 180 | 1,053 | 485.7\% |  | 98 | 559 | 471.2\% |  | 97,702 | 160,194 | 64.0\% |
|  | 125 | Water Tower Express | ', | 128 | 350 | 172.5\% | , |  |  |  |  |  |  |  |  | 92,626 | 45,371 | -51.0\% |
|  | 126 | Jackson | ', | 1,715 | 2,624 | 53.0\% | ', | 1,164 | 1,459 | 25.4\% |  | 930 | 1,047 | 12.6\% |  | 669,106 | 524,211 | -21.7\% |
|  | 128 | Soldier Field Express | :' |  |  |  |  |  |  |  |  |  | 760 |  |  |  | 4,361 |  |
|  | 134 | Stockton/LaSalle Express | $:$ | 154 | 561 | 264.7\% |  |  |  |  |  |  |  |  |  | 172,331 | 67,206 | -61.0\% |
| Oct | ober | 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 6 |



## Rail Entries by Line/Station/Entrance






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| \& indicates station/entrance is accessible |  | Average Weekday |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Entries |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | , | Last Yr | Cur Yr | \% Chg |
| Irving Park (Pulaski) |  | 331 | 527 | 59.4\% | , | 233 | 318 | 36.5\% |  | 182 | 259 | 42.1\% | , | 119,024 | 106,480 | -10.5\% |
| Irving Park (North) | ': | 110 | 230 | 109.9\% | ', | 91 | 164 | 80.6\% |  | 70 | 124 | 78.1\% | ', | 45,518 | 46,675 | 2.5\% |
| Station Total | '' | 1,214 | 2,002 | 64.9\% | $:$ | 883 | 1,281 | 45.1\% |  | 708 | 984 | 39.0\% | ': | 441,002 | 409,391 | -7.2\% |
| Addison | Blue Line ' | 638 | 1,402 | 119.8\% | '' | 421 | 777 | 84.5\% |  | 296 | 534 | 80.2\% | '' | 272,690 | 249,373 | -8.6\% |
| Belmont | Blue Line , | 1,423 | 2,585 | 81.7\% | ': | 1,019 | 1,689 | 65.8\% |  | 768 | 1,263 | 64.5\% | : | 515,911 | 507,884 | -1.6\% |
| \& Logan Square | Blue Line ${ }^{\text {- }}$ |  |  |  | ': |  |  |  |  |  |  |  | ': |  |  |  |
| \&. Logan Square (Main Entrance) |  | 1,087 | 2,238 | 105.9\% | : | 838 | 1,704 | 103.5\% |  | 624 | 1,295 | 107.6\% | ', | 455,137 | 440,107 | -3.3\% |
| Logan Square (Spaulding) |  | 365 | 836 | 129.3\% | : | 276 | 581 | 110.3\% |  | 213 | 408 | 92.1\% | : | 185,650 | 151,063 | -18.6\% |
| Station Total | ', | 1,452 | 3,074 | 111.7\% | '' | 1,114 | 2,285 | 105.1\% |  | 837 | 1,703 | 103.5\% | : | 640,787 | 591,170 | -7.7\% |
| California | Blue Line : | 963 | 2,343 | 143.3\% | ' | 755 | 1,921 | 154.5\% |  | 538 | 1,341 | 149.1\% | $:$ | 471,987 | 442,139 | -6.3\% |
| c. Western | Blue Line ' |  |  |  | ', |  |  |  |  |  |  |  | ', |  |  |  |
| \&. Western |  | 685 | 1,461 | 113.2\% | ' | 528 | 1,091 | 106.5\% |  | 402 | 858 | 113.6\% | ' | 317,174 | 285,781 | -9.9\% |
| Western (West Inbound) |  | 184 | 658 | 256.8\% | ', | 135 | 384 | 184.9\% |  | 77 | 270 | 249.3\% | : | 116,408 | 98,032 | -15.8\% |
| Western (West Outbound) | $:$ | 97 | 206 | 112.1\% | $:$ | 93 | 211 | 126.0\% |  | 58 | 153 | 165.4\% | :' | 35,682 | 41,578 | 16.5\% |
| Station Total | ', | 966 | 2,325 | 140.7\% | : | 756 | 1,686 | 123.0\% |  | 537 | 1,281 | 138.5\% | : | 469,264 | 425,391 | -9.3\% |
| Damen | Blue Line ', | 1,137 | 2,785 | 144.9\% | ': | 1,102 | 2,892 | 162.5\% |  | 815 | 2,089 | 156.3\% | '' | 538,330 | 568,432 | 5.6\% |
| Division | Blue Line : | 1,121 | 2,892 | 157.8\% | ', | 919 | 2,249 | 144.8\% |  | 657 | 1,675 | 155.0\% | "' | 499,455 | 525,113 | 5.1\% |
| Chicago | Blue Line , | 742 | 1,651 | 122.6\% | ', | 522 | 1,062 | 103.3\% |  | 378 | 788 | 108.4\% | '' | 322,841 | 321,030 | -0.6\% |
| Grand | Blue Line ', | 603 | 1,350 | 123.9\% | $:$ | 536 | 1,196 | 123.3\% |  | 443 | 985 | 122.5\% | ': | 247,636 | 283,393 | 14.4\% |
| Blue Line - O'Hare Total | ', | 19,234 | 39,501 | 105.4\% | ', | 14,631 | 29,749 | 103.3\% |  | 12,045 | 24,215 | 101.0\% | ', | 7,843,561 | 7,771,489 | -0.9\% |
|  |  |  |  |  | ', |  |  |  |  |  |  |  | ', |  |  |  |
| Blue Line - Dearborn Subway | '' |  |  |  | ', |  |  |  |  |  |  |  | : |  |  |  |
| Washington | Blue Line ', |  |  |  | $:$ |  |  |  |  |  |  |  | ' |  |  |  |
| Randolph-Washington | ', | 1,554 | 4,076 | 162.3\% | ', | 1,316 | 3,537 | 168.8\% |  | 1,000 | 3,107 | 210.6\% | ', | 809,747 | 767,502 | -5.2\% |
| Washington-Madison | ', | $722$ | 1,363 | 88.8\% | :', | $363$ | 737 | 103.1\% |  | 261 | 533 | 104.3\% | $\vdots$ | 289,557 | 247,627 | -14.5\% |




| $\xi$ indicates station/entrance is accessible |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Year-to-date Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Blue Line - Forest Park Total |  | 7,624 | 14,401 | 88.9\% | 5,594 | 7,951 | 42.1\% | 4,262 | 6,664 | 56.4\% | 2,982,134 | 2,483,244 | -16.7\% |
| Pink Line |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \&. Polk | Pink Line : | 1,177 | 1,932 | 64.1\% | 312 | 658 | 110.9\% | 268 | 537 | 100.2\% | 329,819 | 342,610 | 3.9\% |
| c. 18th | Pink Line : | 593 | 1,061 | 78.8\% | 486 | 1,069 | 120.1\% | 391 | 913 | 133.5\% | 198,918 | 228,484 | 14.9\% |
| \& Damen | Pink Line: |  |  |  |  |  |  |  |  |  |  |  |  |
| \&. Damen |  | 350 | 726 | 107.3\% | 266 | 510 | 91.8\% | 198 | 367 | 85.8\% | 117,285 | 137,797 | 17.5\% |
| Damen (Hoyne) |  | 156 | 315 | 101.6\% | 107 | 212 | 98.7\% | 88 | 161 | 83.5\% | 51,221 | 58,378 | 14.0\% |
| Station Total |  | 506 | 1,041 | 105.7\% | 373 | 722 | 93.6\% | 286 | 528 | 84.6\% | 168,506 | 196,175 | 16.4\% |
| c. Western | Pink Line: |  |  |  |  |  |  |  |  |  |  |  |  |
| \&. Western |  | 430 | 642 | 49.3\% | 332 | 442 | 33.2\% | 259 | 322 | 24.6\% | 130,040 | 142,044 | 9.2\% |
| Western (West) |  | 36 | 42 | 18.8\% | 25 | 29 | 16.8\% | 16 | 22 | 32.9\% | 12,294 | 12,244 | -0.4\% |
| Station Total |  | 466 | 684 | 46.8\% | 357 | 471 | 31.9\% | 275 | 344 | 25.1\% | 142,334 | 154,288 | 8.4\% |
| \& California | Pink Line: |  |  |  |  |  |  |  |  |  |  |  |  |
| \&. California |  | 552 | 843 | 52.8\% | 363 | 550 | 51.2\% | 282 | 389 | 38.2\% | 163,752 | 191,549 | 17.0\% |
| California (West) | . | 27 | 52 | 92.1\% | 16 | 35 | 124.4\% | 9 | 15 | 60.0\% | 7,983 | 15,625 | 95.7\% |
| Station Total |  | 579 | 895 | 54.6\% | 379 | 585 | 54.4\% | 291 | 404 | 38.8\% | 171,735 | 207,174 | 20.6\% |
| \& Kedzie | Pink Line: |  |  |  |  |  |  |  |  |  |  |  |  |
| \&. Kedzie | . | 363 | 490 | 34.9\% | 278 | 356 | 27.7\% | 234 | 284 | 21.3\% | 108,261 | 117,762 | 8.8\% |
| Kedzie (East) |  | 60 | 102 | 69.6\% | 43 | 67 | 57.0\% | 28 | 42 | 50.6\% | 19,502 | 28,010 | 43.6\% |
| Station Total |  | 423 | 592 | 40.0\% | 321 | 423 | 31.8\% | 262 | 326 | 24.4\% | 127,763 | 145,772 | 14.1\% |
| \&. Central Park | Pink Line |  |  |  |  |  |  |  |  |  |  |  |  |
| \&. Central Park |  | 355 | 473 | 33.5\% | 282 | 350 | 23.9\% | 202 | 257 | 26.9\% | 117,152 | 106,694 | -8.9\% |
| Central Park (East) |  | 73 | 133 | 82.8\% | 47 | 65 | 37.6\% | 32 | 47 | 48.7\% | 27,619 | 25,064 | -9.3\% |



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| G indicates station/entrance is accessible | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Year-to-date Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Loop Total | 12,779 | 29,449 | 130.4\% | 7,786 | 19,414 | 149.3\% | 5,966 | 16,625 | 178.7\% | 5,916,751 | 5,280,680 | -10.8\% |

## Average Weekday Cross-Platform Transfers

This table shows the estimated number of unpaid / non-farecard transfers made between lines throughout the rail system on an average weekday.

| Location | Transfers | $\%$ of total |
| :--- | ---: | :---: |
| Belmont/Fullerton | 13,298 | $27.9 \%$ |
| Clark/Lake | 9,805 | $20.6 \%$ |
| Jackson (Red/Blue) | 8,468 | $17.8 \%$ |
| Roosevelt | 5,797 | $12.2 \%$ |
| Howard | 5,036 | $10.6 \%$ |
| Loop (not Clark/Lake) | 4,010 | $8.4 \%$ |
| West Side (Green/Pink) | $\mathbf{1 , 2 1 4}$ | $2.5 \%$ |
| Garfield-South Elevated | $\mathbf{1 4}$ | $0.0 \%$ |
| System Total | $\mathbf{4 7 , 6 4 0}$ |  |

47,640

