KEEPING YOU SAFE ON THE CTA.
YOUR safety and security is our TOP priority. Always!

OUR NO. 1 PRIORITY.

The CTA and the Chicago Police Department (CPD) are committed to providing a safe commute for customers and employees.

This commitment has never wavered.
The Chicago Police Department provides law enforcement for the CTA.

CPD has handled policing for CTA since the 1980s.
CPD’s Public Transportation Section - a special unit of officers - patrol stations, platforms and trains 24 hours a day, seven days a week.
In March 2022, CPD deployed officers from its Counterterrorism Unit to focus on gang and narcotics activity.
CHICAGO POLICE
ADDED RESOURCES

New Strategic Decision Support Center, with dedicated detectives and monitoring of security cameras
Designed to supplement Chicago Police, and provide additional eyes and ears on the system
Guards identify and report crimes and suspicious behavior, and encourage compliance with CTA’s Rules of Conduct

Trained in de-escalation techniques

In March 2022, CTA doubled the number of security guards to more than 300
Multiple cameras in each railcar

New 7000-series railcar:
- Video feed displays by the doors reminding customers that they are on camera
Driver barriers:

Every in-service bus is equipped with a protective shield, providing a barrier between the operator and customers.
BUS SECURITY FEATURES

- Silent alarm accessible to bus driver
- Up to 12 security cameras per vehicle, depending on model
The CTA has taken multiple steps over the years and invested significantly in equipment and systems to keep our customers and employees safe.
A multi-year, multi-faceted program to modernize and further expand CTA’s already extensive surveillance camera network started in 2018.

Upgrading more than 3,800 existing cameras to high-definition (HD).

An additional 2,000 HD cameras for more comprehensive coverage now installed at stations on the Red, Blue, Brown, Green, Orange and Pink lines.

Addition of emergency telephones at all stations.

Addition of video monitors in CSA Booths for real-time camera viewing various bus turnarounds with new security cameras.
Promotes safety and security through cyclical maintenance and improvements

Each year, select stations receive a variety of improvements including lighting upgrades to improve security, repainting of surfaces, power washing and more

Program was expanded last year to target nearly 90% of CTA’s rail stations, helping us keep the system running by providing a safe and clean transit environment
Per requirement set forth in the Infrastructure Investment and Jobs Act (IIJA)

Committee comprised of:
- Union leaders and members
- CTA frontline workers
- CTA personnel involved in safety, security, operations, maintenance and more

Charged with discussing challenges and possible solutions for creating a safer and healthier work environment
YOU CAN HELP MAKE CTA SAFER.

- Remain aware of your surroundings
- Notify CTA personnel immediately if you see or suspect criminal behavior
- If you encounter a threat or safety issue, please contact 9-1-1 for assistance
We take safety and security seriously.

We value our customers and employees.

We'll continue to work hard each day to provide a safe and reliable travel experience for YOU!

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