

LocalPlus

Helping you get more for your health care dollar.

Get quality care at the right price.

Healthcare costs are rising, but our need for quality care remains. LocalPlus helps deliver a cost-effective solution designed to be flexible and help you control health care costs.

How you can save:

In your local area, or when in any LocalPlus network area, you must receive care from a health care professional or facility in this network to receive in-network coverage.

If you're temporarily away from your local area or another LocalPlus network area, you have extra peace of mind knowing you can access in-network providers or hospitals through Cigna's nationwide Away From Home Care feature (see page 2).

If you choose to go outside the LocalPlus network when one is available (or outside the Away From Home Care feature when LocalPlus isn't available), you will receive out-of-network coverage. Your share of the costs may be higher than what you would pay for in-network care.

Get healthy. Stay healthy.

You'll also have access to wellness services and programs to help you stay on the path to good health, including:

- Well visits, preventive care screenings and immunizations.
- Sick visits and specialist, in-hospital and outpatient care.
- Nationwide in-network coverage in case of an emergency.

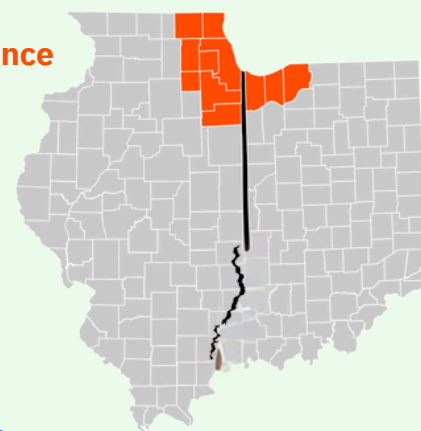
If you have questions about your specific coverage or in-network providers, please call the number listed on the back of your ID card for 24/7 customer support.

Chicago at a glance

Service areas:

Illinois: Cook, DuPage, Kane, Kankakee, Kendall, Lake McHenry, Will

Indiana: Lake, LaPorte, Porter



Network includes:

Major provider groups and hospitals

- Adventist Midwest Health★
- Ascension Illinois★
- Duly Health and Care
- Endeavor Health★ (formerly NorthShore, Northwest
- Community Healthcare, Edward - Elmhurst Health and Swedish)
- Franciscan Health★
- Lurie Children's Hospital of Chicago★
- Northwestern Medicine★
- Prime Healthcare
- Sinai Health System★
- Silver Cross Hospital (New Lenox)★

★ Cigna Collaborative Care® (CCC) value-based providers.

Here are some of the many ways the LocalPlus plan can help you get more value for your health care dollar:

- More quality providers makes it easier to choose and use quality care.
- Primary care provider (PCP) selection is encouraged to help guide your care, but it is not required.
- You get access to the Cigna Healthcare national network of labs, behavioral providers and convenience care clinics. 85% potential savings by using in-network national labs (Labcorp or Quest).
- You don't need a referral to see a specialist.

24/7/365 service – personalized for you.

On-demand access to virtual care, anywhere, at anytime, through MDLIVE® for Cigna Healthcare.

Live customer service, including translation services available in over 150 languages.

24-hour Health Information Line, which lets you speak with a nurse advocate.

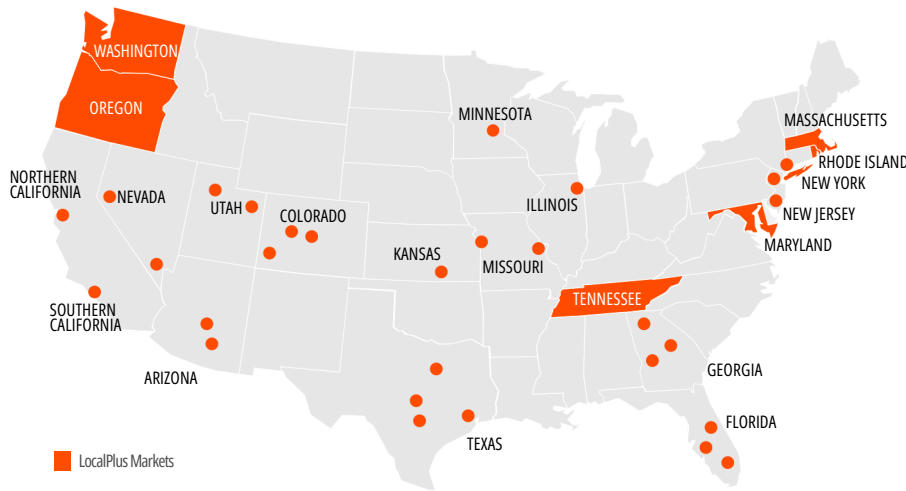
Helpful decision-support tools, available on myCigna.com and the [myCigna® App](#).



Visit myCigna.com for more information.



LocalPlus has national reach.



LocalPlus is available in these areas:

Arizona

Phoenix
Tucson

California

Northern
Southern
Front Range,
Mountain & West

Florida

Orlando, South
FL & Tampa

Georgia

Athens, Atlanta,
Augusta,
Columbus,
Macon, NW & NE
GA, Savannah

Illinois

Chicago/NW
Indiana

Kansas

Wichita

Maryland

Statewide
and Nantucket
Counties)

Minnesota

Minneapolis
St. Paul
Missouri
St. Louis

Nevada

Las Vegas, Reno

New Jersey

Northern
Southern
NYC Metro &
Long Island

Oregon

Statewide (excl.
Malheur County)

Rhode Island

Statewide
Tennessee
Statewide

Texas

Austin,
Dallas/Fort
Worth,
Houston,
San Antonio
NE Utah
Salt Lake City
Statewide

Away From Home Care

The LocalPlus Away from Home Care (AFHC) feature is designed to provide access to in-network covered benefits while temporarily away from your home geography or another LocalPlus geography:

- Business or personal travel situations
- Students away from home

If you are outside a LocalPlus service area, you can use myCigna.com® to verify eligible providers for the AFHC feature to receive in-network benefits.

What about an emergency?

You have access to nationwide in-network coverage in case of an emergency.

If you have questions about your specific coverage or in-network providers, please call the number listed on the back of your ID card for 24/7 customer support.

Is your provider in the LocalPlus network?

If you're already a LocalPlus customer:

1. Go to myCigna.com and sign in with your user ID and password. (If you're not already registered for myCigna.com, click on "Register Now" to sign up.)
2. Click on the "Find Care & Costs" tab.
3. Select from several ways to search providers in the LocalPlus network.
4. Follow the on-screen prompts to see providers, including by doctor name and type.

If you're not yet a LocalPlus customer:

1. Go to Cigna.com.
2. Click on "Find a Doctor."
3. Under "How are you Covered?" click on "Employer or School."
4. Enter your location in the search box. Then select the type of search you'd like to perform and follow the prompts to search for a provider.
5. Confirm your location under "I Live in" and click "Continue."
6. Choose "LocalPlus" from the list of medical plans to see providers in the LocalPlus network.

Find in-network care in just a few easy steps:

1. Log in to myCigna.com.
2. Select "Find Care & Costs."
3. Enter the applicable city/state or zip code.
4. Select from several ways to search providers, including by doctor name and type.
5. Confirm (when onscreen message pops up) that you need care while you're away from home.
6. See search results for in-network providers or hospitals.