



# When You're Ready, We're Ready.

As Chicago reopens, the CTA is ready to welcome riders back to the most affordable, convenient way to get around the city. We are committed to providing the cleanest, most comfortable ride for everyone. Here are some of the many things we're doing:



## Rigorous Cleaning

CTA has one of the most rigorous cleaning regimens of any US transit agency.

- Trains, buses and high-touch surfaces cleaned and disinfected multiple times a day
- Railcar Refreshers clean cars at the end of each line, before trains leave for the next trip
- Vehicles and stations are regularly deep-cleaned



## Social Distancing

- Set passenger limits on buses & trains
- CTA is running full service
- 50 percent capacity on buses and railcars
- Signage and reminders about need for social distancing posted systemwide



## Effective Air Circulation

- Bus and train HVAC systems recirculate air while mixing in outside air: bus and rail doors are opened frequently (approx. every 2 minutes)
- On a rail car, the full volume of air is filtered by the HVAC system more than once per minute
- On a bus, air is filtered at least 50 times per hour on a standard 40-foot bus, and at least 70 times an hour on a 60-foot articulated bus



## Masks Required

- Federal regulations require all customers and employees to wear masks on buses and trains and in stations
- CTA provides free masks on all buses and rail stations
- CTA distributes Travel Healthy Kits, which include a reusable cloth mask, hand sanitizer and healthy travel tips



## Contactless Payment Available

- Ventra Card, bank/credit card or Apple or Google Pay