



# IT'S NOT OK!

**If it's unwanted, it's harassment.**

It's important for everyone riding a CTA bus or train to know that we take harassment seriously – one incident is one too many.

We're putting would-be offenders on alert:  
*harassment is not tolerated on the CTA.*

## What's considered harassment?

Unwanted behavior that is criminal, threatening and/or makes you feel uncomfortable.

## What should I do?

- **If your safety is threatened**, immediately call 911 or seek assistance from CTA personnel.
- **Speak up and/or move away**, if someone is simply making you feel uncomfortable.
- **Take note** of when the incident occurred and where you are (i.e. vehicle number, route, etc.).
- **If you are a victim or witness** of a non-life threatening or non-criminal incident of harassment, report it!

## What happens with the information I provide?

The CTA and local police, including the Chicago Police Department, routinely share information, and reporting by the public is beneficial for solving crimes and prevention efforts.

Not every harassment incident will be considered a criminal offense or result in arrest, but the information you provide is still helpful because it can help determine if there's a larger pattern of activity that needs to be further investigated.

For more information, visit:  
[transitchicago.com/speakup](https://transitchicago.com/speakup)





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## Reporting harassment

- ✓ **Call 911** for emergencies or if your safety is threatened
- ✓ **Contact CTA Customer Service\*** if you file a police report or want to report a non-criminal, non-emergency incident.
  - **Phone:** 888-YOUR-CTA (888-968-7282)  
TTY: 888-CTA-TTY1 (888-282-8891)
  - **Online:** [transitchicago.com/feedback/](https://transitchicago.com/feedback/)
- ✓ **File a police report** by calling the local police non-emergency hotline for the municipality in which the incident occurred (call 311, if in Chicago) or by visiting a nearby police station. (CTA provides service in 35 suburbs in addition to Chicago).

*\*Messages submitted after hours, on the weekend or holiday will not be received until the next business day.*

## Information to Provide

- ✓ **What:** details of the incident and of the offender
- ✓ **When:** date and time
- ✓ **Where:** location, vehicle #, route, direction of travel, cross-streets, etc.

## Examples of unacceptable behavior

- ✗ Verbal or physical threats
- ✗ Inappropriate touching
- ✗ Indecent exposure
- ✗ Sexual advances
- ✗ Inappropriate photographing
- ✗ Unwelcomed physical proximity
- ✗ Inappropriate or sexual comments
- ✗ Obscene gestures

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