## Monthly Ridership Report

November 2016


Chicago Transit Authority
Ridership Analysis and Reporting
12/12/2016

## Table of Contents

How to read this report.........................................................................................i
Executive Summary.............................................................................................ii
Monthly Notes......................................................................................................iii

Monthly Summary............................................................................................ 1
Bus Ridership by Route.......................................................................................... 2
Rail Ridership by Entrance................................................................................... 8
Average Weekday Cross-Platform Transfers...................................................... 24

## How to Read This Report

## Introduction

This report shows how many customers used the CTA bus and rail systems for the year. Ridership statistics are given on a system-wide and route/station-level basis.
Ridership is primarily counted as boardings, that is, customers boarding a transit vehicle (bus or rail). On the rail system, there is a distinction between station entries and total rides, or boardings. The official totals on the Annual Summary report show the total number of boardings made to CTA vehicles.

## How are customers counted?

## Rail

On the rail system, a customer is counted as an entry each time he or she passes through a turnstile to enter a station. In the "Rail Entries" section of the report, customers are not counted when they make a free "cross-platform" transfer from one rail line to another, since they don't pass through a turnstile to do so.

Some CTA stations serve more than one line. The "Rail Entries" report does not show the number of customers boarding each line at such stations, simply the total number of customers who entered the station. For example, even though Howard station is reported as part of the Red Line, customers also enter at Howard to ride the Purple and Yellow Lines.

## Bus

Boardings are recorded using the bus farebox and farecard reader. In the uncommon situation when there is an operating error with the farebox and it cannot be determined on which route a given trip's boardings should be allocated, these boardings are tallied as Route 0 . These are not included in the Ridership by Route section of the report, however they are included in the monthly bus system totals.

How do I compare this year to last year? What is a "Calendar Adjustment"?
When comparing one year to another, it is often best to use the weekday, Saturday, and Sunday averages rather than totals. A monthly or annual total is affected by not only the number of weekdays, Saturdays, and Sundays, which can vary somewhat from year to year, but also based on what days of the week certain holidays fall on. For example, May 2013 and 2014 had the following breakdown of days:

| Weekdays | 2013 | 2014 |
| :--- | :--- | :--- |
| Saturdays | 22 | 21 |
| Sunday/Holidays | 4 | 5 |
|  | 5 | 5 |

As weekdays typically have much higher ridership than Saturdays, May 2013 would report higher total monthly ridership than May 2014 , all else equal. Using averages by day type circumvents this problem.

For the purposes of month-to-month and year-over-year comparisons, the report also includes a "Calendar Adjusted" annual total of bus, rail, and system ridership. This is calculated by applying a normalization factor to a given month's total ridership figures to correct any discrepancies in the number of weekdays, Saturdays, and Sundays, thereby making the data comparable.

Note that New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day are considered as "Sundays" for the purposes of ridership reporting, as CTA operates a Sunday schedule on these holidays. All other holidays are reported as the type of day they fall on.

## Executive Summary - November 2016

## System Overview

Total bus and rail system ridership decreased by $2.6 \%$ in November 2016 compared to the prior year. For the month, rail ridership was little changed in November and bus ridership fell by 4.8\%.

System ridership for the year through November has decreased by 3.5\% compared with the same period a year ago. Rail ridership has fallen $1.1 \%$ for the year and bus ridership has declined by $5.6 \%$ year-to-date compared with a year ago. Weekday ridership fell $2.4 \%$ in November compared with a year ago. Ridership continues to be affected by low gas prices, road construction and competition from rideshare companies like Uber and Lyft.

During the month, rail ridership set a new one-day record of 1.1 million rides on Nov. 4, 2016 for the Cubs World Series parade and rally. Total system ridership across bus and rail surpassed 1.9 million rides on that day, making it the second-highest ridership day in the last 20 years.

## Bus

Bus ridership decreased $4.8 \%$ this month compared with November of last year. Bus ridership is particularly sensitive to gas prices, which were near all-time lows during the month when adjusted for inflation. Bus ridership also continues to be affected by construction on the Adams Street Bridge.

## Rail

Rail ridership declined slightly by $0.2 \%$ compared with a year ago. Year-to-date, total rail ridership is down 1.1\% from November 2016. In addition to a new one-day record for rail ridership, the Chicago Cubs' performance and post-season advancement has led to seven of CTA's 10-highest rail ridership days on record.

## Monthly Notes - November 2016

The following changes in CTA service over the past year have a potential impact on this month's ridership figures

## Systemwide Service Impacts

## Station Closures

Rail stations can be closed occasionallyfor construction. The closures can result in what appears to be very dramatic increases or decreases (e.g. > 20\%) in average daily rail ridership on a year-over-year basis both for the station being closed and potentially for nearby stations as well. When service is suspended or rerouted on the rail system, service is maintained by a bus shuttle connecting the closed or bypassed rail stations. Riders on this shuttle are tallied in the "Bus Ridership by Route" section as Route \#1001 Shuttle/Special Event Route.

## Bus Service Impacts

> Bus Service Reroutes
> $\# 44$ Wallace/Racine (Apr 18 until further notice), \#4 Cottage Grove (Jul 5 until further notice), \#6 Jackson Park Exp (Oct 24 until further notice), \#157 Streeterville/Taylor (Nov 1, 2016-Sep 1, 2018), \#1 Bronzeville/Union Station, \#28 Stony Island, \#121 Union/Wacker Express, \#126 Jackson, \#151 Sheridan, \#156 LaSalle, \& Harrison (Jan $25,2016-J a n ~ 2017$ or completion), \#53 Pulaski (Nov 28 -Dec 31), \#111A Pullman Shuttle \& \#115 Pullman/115 (Nov $15-$ Dec 19 ), \#52 Kedzie/California \& \#82 Kimball/Homan (Nov 10-Dec 1 or completion), \#26 South Shore Exp, \& \#30 South Chicago (Aug 1-Nov 18 or completion), \#94 South California (Oct $25-$ Nov 15 or completion), \#8 Halsted \& \#169 $69^{\text {th }} /$ UPS Exp (Oct $3-N o v 7$ or completion), \& \#71 $71^{\text {st }} /$ South Shore (Oct $3-N o v 17$ or completion)

## New Bus Routes and Routings

New \#95 $95^{\text {th }}$ route was added on 09/04/16 in replacement of \#95E $93^{\text {rd }} / 95^{\text {th }}$ and $\# 95 \mathrm{~W}$ West $95^{\text {th }}$ to enable passengers to ride through the Red Line without transferring. \#31 $31^{\text {st }}$ is a new pilot route that was added 09/06/16. The following routes began operating December 21 st on the new Loop Link Bus Rapid Transit corridor in Chicago's central business district: \#J14 Jeffery Jump, \#20 Madison, \#56 Milwaukee, \#60 Blue Island/26 ${ }^{\text {th }}$, \#124 Navy Pier, \& \#157 Streeterville/Taylor. New Express Routes began operating December $21^{\text {st }}$ include the \#X49 Western Express, \& X9 Ashland Express.

Reroutes on certain routes near events during the Millennium Park Holiday Tree installation, \& the McDonald's Thanksgiving Day Parade.

## Rail Service Impacts

Temporary Service Suspensions and Reroutes
Due to ongoing construction activity to maintain and modernize the CTA rail system, some lines experience periodic day, night, \& weekend closures or reroutes.

| Line/Location | Dates Affected | Detail |
| :--- | :--- | :--- |
| Blue Line South bound/bypass | Oct 25-Nov 8 | Cumberland station closed for construction as part of the New Blue line modernization program. |
| Blue Line North bound/bypass | Nov 8-15 | Cumberland station closed for construction as part of the New Blue line modernization program. |
| Orange, Green, Pink, Brown Lines | Nov 5 \& 13 | Trains reroute Downtown: Lake \& Wabash closed for construction of new Washington/Wabash |
| Green Line South bound/bypass | Oct 31-Nov 4, 7-11, 14-18 | Bypass 47 ${ }^{\text {th }}$ Station to make platform improvements. |

## Monthly Summary

## Calendar Operating Days



## Bus Ridership by Route

| Note: all bus routes are accessible |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  | ' Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 1 | Bronzeville/Union Station | 1,851 | 1,590 | -14.1\% | ' |  |  |  |  |  |  | 465,600 | 402,062 | -13.6\% |
| 2 | Hyde Park Express | 3,297 | 3,093 | -6.2\% | ', |  |  |  |  |  |  | 788,278 | 764,182 | -3.1\% |
| 3 | King Drive | 18,845 | 17,669 | -6.2\% | 11,819 | 11,481 | -2.9\% |  | 8,698 | 8,154 | -6.3\% | 5,670,103 | 5,287,244 | -6.8\% |
| 4 | Cottage Grove | 20,717 | 20,338 | -1.8\% | 12,798 | 13,138 | 2.7\% | ' | 10,139 | 9,478 | -6.5\% | 6,213,659 | 5,937,441 | -4.4\% |
| 5 | South Shore Night Bus | 501 | 400 | -20.1\% | 499 | 363 | -27.4\% |  | 541 | 386 | -28.5\% | 167,307 | 149,354 | -10.7\% |
| 6 | Jackson Park Express | ' 10,089 | 8,985 | -10.9\% | 9,132 | 8,712 | -4.6\% |  | 6,739 | 6,185 | -8.2\% | 3,278,872 | 3,013,681 | -8.1\% |
| 7 | Harrison | . 6,036 | 5,081 | -15.8\% | ', |  |  |  |  |  |  | 1,359,990 | 1,174,322 | -13.7\% |
| 8 | Halsted | '. 23,085 | 21,373 | -7.4\% | 12,236 | 11,550 | -5.6\% |  | 8,744 | 7,634 | -12.7\% | 6,319,461 | 5,928,720 | -6.2\% |
| 8A | South Halsted | 3,267 | 3,018 | -7.6\% | 2,329 | 2,254 | -3.3\% |  | 1,608 | 1,387 | -13.8\% | 970,797 | 887,490 | -8.6\% |
| 9 | Ashland | 27,554 | 18,206 | -33.9\% | 17,641 | 17,230 | -2.3\% |  | 13,123 | 12,426 | -5.3\% | 8,201,961 | 5,855,335 | -28.6\% |
| X9 | Ashland Express | ', | 8,433 |  | , |  |  |  |  |  |  |  | 1,920,460 |  |
| 10 | Museum of S \& I | ' 426 |  |  | 777 |  |  |  | 525 |  |  | 141,403 | 103,532 | -26.8\% |
| 11 | Lincoln | . 1,666 | 1,960 | 17.6\% | 943 | 879 | -6.8\% |  | 656 | 590 | -10.1\% | 477,904 | 499,020 | 4.4\% |
| 12 | Roosevelt | 14,501 | 14,159 | -2.4\% | 8,382 | 8,498 | 1.4\% |  | 6,846 | 6,370 | -6.9\% | 4,087,997 | 4,014,884 | -1.8\% |
| J14 | Jeffery Jump | ; 11,563 | 10,949 | -5.3\% | 5,603 | 5,639 | 0.6\% |  | 3,669 | 3,487 | -5.0\% | 3,180,144 | 3,043,363 | -4.3\% |
| 15 | Jeffery Local | : 7,331 | 7,160 | -2.3\% | 4,726 | 4,681 | -0.9\% |  | 3,813 | 3,611 | -5.3\% | 2,230,149 | 2,130,485 | -4.5\% |
| 18 | 16th/18th | 3,835 | 3,970 | 3.5\% | 2,313 | 2,533 | 9.5\% |  | 1,986 | 1,911 | -3.8\% | 1,018,916 | 1,102,996 | 8.3\% |
| 19 | United Center Express | 322 | 270 | -16.1\% | 491 | 214 | -56.3\% |  | 291 | 150 | -48.4\% | 40,954 | 25,407 | -38.0\% |
| 20 | Madison | : 17,629 | 16,891 | -4.2\% | 9,830 | 9,621 | -2.1\% |  | 7,676 | 7,138 | -7.0\% | 5,087,166 | 4,940,366 | -2.9\% |
| 21 | Cermak | : 9,500 | 9,384 | -1.2\% | 6,636 | 7,253 | 9.3\% |  | 4,953 | 4,795 | -3.2\% | 2,837,672 | 2,786,416 | -1.8\% |




| Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
| 73 | Armitage | ' | 4,277 | 5,833 | 36.4\% | ' | 1,512 | 2,630 | 74.0\% |  | 1,058 | 1,848 | 74.7\% |  | 1,182,198 | 1,592,930 | 34.7\% |
| 74 | Fullerton | , | 12,802 | 11,660 | -8.9\% |  | 8,748 | 7,985 | -8.7\% |  | 6,092 | 5,601 | -8.1\% |  | 3,796,780 | 3,583,611 | -5.6\% |
| 75 | 74th-75th | ' | 7,460 | 7,071 | -5.2\% | - | 4,910 | 4,934 | 0.5\% |  | 3,869 | 3,625 | -6.3\% |  | 2,230,501 | 2,055,828 | -7.8\% |
| 76 | Diversey | ' | 11,854 | 11,793 | -0.5\% | - | 6,861 | 6,648 | -3.1\% |  | 4,487 | 4,292 | -4.3\% |  | 3,432,313 | 3,354,978 | -2.3\% |
| 77 | Belmont | ' | 22,194 | 21,048 | -5.2\% | ' | 13,380 | 12,411 | -7.2\% |  | 9,848 | 9,242 | -6.2\% |  | 6,462,525 | 6,183,577 | -4.3\% |
| 78 | Montrose | , | 7,957 | 7,889 | -0.8\% | ', | 4,496 | 4,530 | 0.7\% |  | 3,293 | 3,202 | -2.8\% |  | 2,376,117 | 2,193,778 | -7.7\% |
| 79 | 79th | ' | 26,637 | 25,788 | -3.2\% | ' | 18,528 | 17,992 | -2.9\% | , | 14,473 | 13,728 | -5.1\% |  | 8,009,571 | 7,620,857 | -4.9\% |
| 80 | Irving Park | ' | 12,716 | 11,246 | -11.6\% | ' | 8,214 | 7,631 | -7.1\% |  | 6,086 | 5,385 | -11.5\% |  | 3,773,679 | 3,483,966 | -7.7\% |
| 81 | Lawrence | ' | 12,102 | 12,523 | 3.5\% | ' | 8,900 | 8,675 | -2.5\% |  | 7,038 | 6,808 | -3.3\% |  | 3,696,123 | 3,660,524 | -1.0\% |
| 81W | West Lawrence | ' | 1,633 | 1,683 | 3.1\% | ' | 862 | 872 | 1.1\% |  | 558 | 523 | -6.3\% | ' | 455,794 | 477,126 | 4.7\% |
| 82 | Kimball-Homan |  | 19,719 | 18,869 | -4.3\% |  | 10,566 | 10,728 | 1.5\% |  | 7,960 | 7,727 | -2.9\% |  | 5,429,251 | 5,337,897 | -1.7\% |
| 84 | Peterson | ' | 4,062 | 3,782 | -6.9\% |  | 1,948 | 1,961 | 0.7\% |  | 1,403 | 1,229 | -12.4\% |  | 1,116,052 | 1,062,504 | -4.8\% |
| 85 | Central |  | 10,248 | 9,521 | -7.1\% |  | 6,112 | 5,836 | -4.5\% |  | 4,677 | 4,327 | -7.5\% |  | 3,015,090 | 2,830,627 | -6.1\% |
| 85A | North Central | ' | 703 | 627 | -10.7\% | ', | 313 | 283 | -9.7\% |  |  |  |  | ', | 185,343 | 155,637 | -16.0\% |
| 86 | Narragansett/Ridgeland | ', | 2,847 | 2,852 | 0.2\% | , |  |  |  |  |  |  |  | '' | 628,292 | 586,012 | -6.7\% |
| 87 | 87th | ', | 13,427 | 12,646 | -5.8\% | ' | 8,670 | 8,412 | -3.0\% |  | 6,607 | 6,143 | -7.0\% |  | 3,886,090 | 3,682,170 | -5.2\% |
| 88 | Higgins | ' | 1,396 | 1,428 | 2.3\% | ' | 605 | 679 | 12.3\% |  | 441 | 438 | -0.8\% |  | 345,870 | 377,872 | 9.3\% |
| 90 | Harlem | ' | 5,241 | 4,915 | -6.2\% |  | 3,308 | 3,114 | -5.9\% |  | 2,317 | 2,055 | -11.3\% |  | 1,443,557 | 1,385,662 | -4.0\% |
| 91 | Austin | : | 6,975 | 6,608 | -5.3\% |  | 3,571 | 3,526 | -1.2\% |  | 2,629 | 2,492 | -5.2\% |  | 1,985,182 | 1,833,238 | -7.7\% |
| 92 | Foster | ' | 6,946 | 6,622 | -4.7\% | , | 3,640 | 3,575 | -1.8\% | ' | 2,836 | 2,799 | -1.3\% | ' | 1,983,705 | 1,870,967 | -5.7\% |
| 93 | California/Dodge | : | 3,557 | 3,532 | -0.7\% | , | 1,526 | 1,497 | -1.9\% | ' |  |  |  | ', | 886,017 | 880,823 | -0.6\% |
| 94 | South California | ', | 9,545 | 8,847 | -7.3\% |  | 4,458 | 4,560 | 2.3\% | ' | 3,446 | 3,258 | -5.5\% |  | 2,679,383 | 2,537,045 | -5.3\% |
| 95 | 95th | ', |  | 5,785 |  | ', |  | 4,018 |  | ', |  | 3,033 |  | ' |  | 459,502 |  |




## Rail Entries by Line/Station/Entrance






| $\underbrace{}_{\text {indicates station/entrance is accessible }}$ |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Year-to-date Entries |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
| Purple Line - Evanston Total |  | 10,186 | 10,608 | 4.1\% | 7,790 | 8,276 | 6.2\% | 4,626 | 4,500 | -2.7\% | ' | 3,083,641 | 3,054,615 | -0.9\% |
| Yellow Line |  |  |  |  | : |  |  | , |  |  |  |  |  |  |
| \& Dempster-Skokie | Yellow Line ', | 1,762 | 2,068 | 17.4\% | '. 911 | 1,116 | 22.5\% | 560 | 752 | 34.2\% | , | 280,656 | 566,379 | 101.8\% |
| \& Oakton | Yellow Line' |  |  |  | : |  |  | ', |  |  |  |  |  |  |
| \&. Oakton-Skokie (Oakton) |  | 519 | 714 | 37.5\% | : 259 | 326 | 25.9\% | 177 | 209 | 18.0\% |  | 90,611 | 173,817 | 91.8\% |
| \&. Oakton-Skokie (North) | , | 272 | 352 | 29.4\% | :' 123 | 129 | 4.9\% | 61 | 75 | 22.6\% |  | 40,669 | 82,345 | 102.5\% |
| Station Total |  | 791 | 1,066 | 34.8\% | : 382 | 455 | 19.1\% | 238 | 284 | 19.3\% | '' | 131,280 | 256,162 | 95.1\% |
| Yellow Line Total |  | 2,553 | 3,134 | 22.8\% | . 1,293 | 1,571 | 21.5\% | 798 | 1,036 | 29.8\% | ' | 411,936 | 822,541 | 99.7\% |
| Blue Line - O'Hare |  |  |  |  | ' |  |  | '' |  |  |  |  |  |  |
| \& O'Hare Airport | Blue Line ', | 11,957 | 11,496 | -3.9\% | 10,004 | 9,766 | -2.4\% | 11,166 | 10,398 | -6.9\% | ; | 3,737,013 | 3,705,092 | -0.9\% |
| \& Rosemont | Blue Line ', | 6,588 | 6,887 | 4.6\% | - 3,742 | 4,260 | 13.8\% | 2,794 | 2,934 | 5.0\% | '. | 1,945,766 | 1,914,747 | -1.6\% |
| \& Cumberland | Blue Line ', | 4,764 | 4,411 | -7.4\% | '. 2,200 | 2,041 | -7.2\% | 1,510 | 1,298 | -14.0\% | '' | 1,340,168 | 1,316,050 | -1.8\% |
| \& Harlem | Blue Line ', | 3,251 | 3,291 | 1.2\% | . 1,498 | 1,530 | 2.2\% | 1,069 | 1,005 | -6.0\% | ', | 875,501 | 839,386 | -4.1\% |
| \& Jefferson Park | Blue Line ', | 7,192 | 7,332 | 1.9\% | .' 3,794 | 3,804 | 0.2\% | 2,900 | 2,784 | -4.0\% | ', | 1,997,158 | 2,019,133 | 1.1\% |
| Montrose | Blue Line | 2,625 | 2,800 | 6.7\% | ' 1,261 | 1,350 | 7.1\% | 959 | 945 | -1.5\% | ', | 723,676 | 685,845 | -5.2\% |
| Irving Park | Blue Line ' |  |  |  | '' |  |  | ; |  |  | , |  |  |  |
| Inving Park (Main Entrance) | ; | 2,885 | 2,662 | -7.8\% | ' 1,638 | 1,514 | -7.6\% | 1,262 | 1,104 | -12.6\% |  | 816,121 | 782,617 | -4.1\% |
| Irving Park (Pulaski) | " | 1,360 | 1,375 | 1.1\% | : 695 | 700 | 0.8\% | 563 | 529 | -6.0\% | : | 380,405 | 378,418 | -0.5\% |
| Inving Park (North) | ' | 430 | 352 | -18.1\% | ', 236 | 209 | -11.3\% | 176 | 124 | -29.1\% | ', | 125,817 | 97,863 | -22.2\% |
| Station Total |  | 4,675 | 4,389 | -6.1\% | . 2,569 | 2,423 | -5.7\% | 2,001 | 1,757 | -12.2\% | , | 1,322,343 | 1,258,898 | -4.8\% |
| Addison | Blue Line ', | 3,176 | 3,106 | -2.2\% | : 1,472 | 1,509 | 2.5\% | 1,065 | 974 | -8.6\% | ', | 875,536 | 798,777 | -8.8\% |
| Belmont | Blue Line ', | 5,790 | 5,844 | 0.9\% | '. 3,369 | 3,434 | 1.9\% | 2,529 | 2,456 | -2.9\% | '' | 1,635,062 | 1,662,223 | 1.7\% |
| \& Logan Square | Blue Line : |  |  |  | : |  |  | : |  |  |  |  |  |  |


| E indicates station/entrance is accessible |  | Average Weekday |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
| \& Logan Square (Main Entrance) |  | 5,655 | 5,604 | -0.9\% |  | 3,447 | 3,444 | -0.1\% | 2,458 | 2,287 | -6.9\% |  | 1,644,993 | 1,609,140 | -2.2\% |
| Logan Square (Spaulding) |  | 1,804 | 1,919 | 6.4\% |  | 948 | 998 | 5.3\% | 710 | 672 | -5.3\% |  | 486,378 | 517,006 | 6.3\% |
| Station Total |  | 7,459 | 7,523 | 0.9\% |  | 4,395 | 4,442 | 1.1\% | 3,168 | 2,959 | -6.6\% | , | 2,131,371 | 2,126,146 | -0.2\% |
| California | Blue Line , | 5,295 | 5,532 | 4.5\% |  | 3,170 | 3,230 | 1.9\% | 2,170 | 2,059 | -5.1\% | , | 1,474,533 | 1,527,311 | 3.6\% |
| ch Western | Blue Line : |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \& Western |  | 3,642 | 3,535 | -3.0\% |  | 1,890 | 1,818 | -3.8\% | 1,464 | 1,277 | -12.7\% |  | 1,049,911 | 1,000,713 | -4.7\% |
| Western (West Inbound) | . | 1,520 | 1,582 | 4.1\% |  | 604 | 603 | -0.3\% | 365 | 357 | -2.1\% |  | 391,490 | 403,180 | 3.0\% |
| Western (West Outbound) | , | 381 | 323 | -15.3\% |  | 310 | 253 | -18.3\% | 236 | 189 | -19.9\% |  | 115,201 | 102,113 | -11.4\% |
| Station Total |  | 5,543 | 5,440 | -1.9\% |  | 2,804 | 2,674 | -4.6\% | 2,065 | 1,823 | -11.7\% | , | 1,556,602 | 1,506,006 | -3.3\% |
| Damen | Blue Line ', | 6,888 | 6,728 | -2.3\% |  | 5,128 | 4,825 | -5.9\% | 3,699 | 3,045 | -17.7\% | ' | 2,056,435 | 2,068,017 | 0.6\% |
| Division | Blue Line ', | 6,433 | 6,346 | -1.3\% |  | 3,367 | 3,258 | -3.2\% | 2,420 | 2,193 | -9.4\% | , | 1,836,987 | 1,786,930 | -2.7\% |
| Chicago | Blue Line ', | 4,466 | 4,273 | -4.3\% |  | 2,042 | 1,901 | -6.9\% | 1,542 | 1,324 | -14.2\% | , | 1,249,370 | 1,202,665 | -3.7\% |
| Grand | Blue Line ', | 2,823 | 2,696 | -4.5\% |  | 1,610 | 1,426 | -11.4\% | 1,200 | 1,062 | -11.5\% | , | 815,217 | 806,217 | -1.1\% |
| Blue Line - O'Hare Total | ', | 88,925 | 88,094 | -0.9\% |  | 52,425 | 51,873 | -1.1\% | 42,257 | 39,016 | -7.7\% |  | 25,572,738 | 25,223,443 | -1.4\% |
| Blue Line - Dearborn Subway |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Washington | Blue Line ' |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Randolph-Washington | , | 8,730 | 9,377 | 7.4\% |  | 5,586 | 6,109 | 9.4\% | 3,750 | 3,687 | -1.7\% |  | 2,379,451 | 2,512,991 | 5.6\% |
| Washington-Madison | ' | 3,498 | 3,746 | 7.1\% |  | 1,268 | 1,664 | 31.2\% | 873 | 1,069 | 22.5\% | ', | 935,531 | 978,056 | 4.5\% |
| Station Total | ', | 12,228 | 13,123 | 7.3\% |  | 6,854 | 7,773 | 13.4\% | 4,623 | 4,756 | 2.9\% | '' | 3,314,982 | 3,491,047 | 5.3\% |
| Monroe | Blue Line ' |  |  |  |  |  |  |  |  |  |  | ' |  |  |  |
| Madison-Monroe | , | 3,874 | 4,022 | 3.8\% |  | 1,344 | 1,258 | -6.4\% | 1,021 | 873 | -14.5\% |  | 1,009,939 | 1,035,131 | 2.5\% |
| Monroe-Adams | , | 4,017 | 4,395 | 9.4\% |  | 1,128 | 1,322 | 17.2\% | 995 | 1,024 | 3.0\% | ' | 1,055,868 | 1,116,449 | 5.7\% |
| Station Total | , | 7,891 | 8,417 | 6.7\% |  | 2,472 | 2,580 | 4.4\% | 2,016 | 1,897 | -5.9\% | , | 2,065,807 | 2,151,580 | 4.2\% |











| \& indicates station/entrance is accessible | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Year-to-date Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Loop Total | 74,620 | 75,823 | 1.6\% | 29,175 | 29,954 | 2.7\% | 20,530 | 18,553 | -9.6\% | ', 20,124,684 | 19,943,951 | -0.9\% |

## Average Weekday Cross-Platform Transfers

This table shows the estimated number of unpaid / non-farecard transfers made between lines throughout the rail system on an average weekday.

| Location | Transfers | \% of total |
| :--- | ---: | :---: |
| Belmont/Fullerton | 40,387 | $29.1 \%$ |
| Clark/Lake | 29,197 | $21.0 \%$ |
| Jackson (Red/Blue) | 22,763 | $16.4 \%$ |
| Roosevelt | 16,954 | $12.2 \%$ |
| Howard | 14,728 | $10.6 \%$ |
| Loop (not Clark/Lake) | 11,409 | $8.2 \%$ |
| West Side (Green/Pink) | 3,294 | $2.4 \%$ |
| Garfield-South Elevated | 61 | $0.0 \%$ |

System Total
138,792

