## Annual Ridership Report

## Calendar Year 2011



Prepared by:
Chicago Transit Authority
Planning and Development
Planning Analytics
1/24/2012

## Table of Contents

How to read this report ..... i
Monthly notes .....  ii
Monthly Summary .....  1
Bus Ridership by Route. ..... 2
Rail Ridership by Entrance .....  9
Average Rail Daily Boardings by Line ..... 23

## How to read this report

## Introduction

This report shows how many customers used the combined CTA bus and rail systems in a given month. Ridership statistics are given on a system-wide and route/station-level basis.
Beginning January 2008, this monthly report has an all-new design and revised layout, streamlining the report generation process. The new report contains both bus and rail ridership in the same report, while previously the two were broken out into separate reports. The new report layout provides the same key ridership statistics as the old reports, ensuring continuity and comparability of ridership data. The format/layout may change slightly over the next few months as the new report design is tweaked.

Ridership is primarily counted as boardings, that is, customers boarding a transit vehicle (bus or rail). On the rail system, there is a distinction between station entries and total rides, or boardings. The official totals on the Monthly Summary report show the total number of boardings made to CTA vehicles.

## How are customers counted?

## Rail

On the rail system, a customer is counted as an entry each time he or she passes through a turnstile to enter a station. In the "Rail Entries" section of the report, customers are not counted when they make a free "cross-platform" transfer from one rail line to another, since they don't pass through a turnstile.

Some CTA stations serve more than one line. The "Rail Entries" report does not show the number of customers boarding each line at such stations, simply the total number of customers who entered the station. For example, even though Howard station is reported as part of the Red Line, customers also enter at Howard to ride the Purple and Yellow Lines. The "Rail Boardings by Line" section shows a statistically valid estimate of the actual number of boardings onto each line.

## Bus

Boardings are recorded using the bus farebox and farecard reader. In the uncommon situation when there is an operating error with the farebox and Planning Analytics cannot determine on which route a given trip's boardings should be allocated, these boardings are tallied as Route 0 . These are not included in the Ridership by Route section of the report, however they are included in the monthly bus system totals.

## How do I compare this year to last year? What is a "Calendar Adjustment"?

When comparing one year to another, it is best to use the weekday, Saturday, and Sunday averages rather than the monthly totals. The monthly totals are affected by the number of weekdays, Saturdays, and Sundays in the month, which can vary from year to year. For example, May 2005 and 2006 had the following breakdown of days:

|  | 2005 | 2006 |
| :--- | :--- | :--- |
| Weekdays | 21 | 22 |
| Saturdays | 4 | 4 |
| Sunday/Holidays | 6 | 5 |

As weekdays typically have much higher ridership than Sundays, May 2006 would report higher monthly ridership than May 2005, all else equal. Averaging circumvents this problem.
However, for the purposes of month-to-month and year-over-year comparisons, the report also includes a "Calendar Adjusted" monthly total of bus, rail, and system ridership. This is calculated by applying a normalization factor to a given month's total ridership figures to correct any discrepancies in the number of weekdays, Saturdays, and Sundays, thereby making one month of data comparable to another.

Note that New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day are considered as "Sundays" for the purposes of ridership reporting. Al other holidays are reported as the type of day they fall on.

## Monthly Notes - Calendar Year 2011

The following changes in CTA service have a potential impact on either this year's or last year's ridership figures.

## Systemwide Service Impacts

## Service Reductions

Effective Sunday, February 7, 2010, CTA service reductions went into effect. After this date, service operated less frequently on 119 bus routes and 7 rail lines, and hours of service were reduced on 41 bus routes. These 41 routes now start service later in the morning, end service earlier at night, or both. In addition, nine express bus routes with corresponding local service - the $\mathrm{X} 3, \mathrm{X} 4, X 9, X 20, X 49, X 54, X 55, X 80$, and the $53 A L-$ were eliminated. For more information on these service changes, please visit http://www.transitchicago.com/travel information/service changes/20100207.aspx.

## Slow Zone Removal

In Q1 2010, weekend closures occurred on portions of the Blue Line Subway for track renewal. These closures can potentially result in what appear to be very dramatic increases or decreases (e.g. $>20 \%$ ) in average daily rail ridership on a year-over-year basis - this occurs due to ridership being suppressed at certain stations because of closures and/or boosted at others due to ridership activity diverted as a result of a nearby/adjacent station closure. When service is suspended or rerouted on the rail system, service is maintained by a bus shuttle connecting the closed or bypassed rail stations. Riders on this shuttle are tallied in the "Bus Ridership by Route" section as Route \#1001 Shuttle/Special Event Route.

## Bus Service Impacts

Bus Service Changes, Effective Monday, May 17, 2010

- \#168 UIC-Pilsen Express - Route eliminated due to low ridership.

Bus Service Changes, Effective Sunday, March 20, 2011

- \#43 - End evening service earlier, at 10:45 pm instead of 12:30 am.


## Bus Service Changes, Effective Sunday, June 19, 2011

- \#36 - Change routing to operate through new LaSalle intermodal terminal on Financial PI. between Harrison and Congress.
- \#145 - Change routing to operate through new LaSalle intermodal terminal on Financial Pl. between Harrison and Congress.

Bus Service Changes, Effective Sunday, September 4, 2011

- \#34 - Eliminate service between 131st/Ellis and 137th/Doty to Chicago Industrial District.


## Rail Service Impacts

Temporary Slow Zones Implemented Along the Orange Line
Effective April 21, 2010 through the end of the year, the Orange Line between Midway and the Loop operated at 35 mph over much of the route while repairs were made to the signaling system along the rail line.

## Temporary Service Suspensions and Reroutes

Due to ongoing construction activity to maintain and modernize the CTA rail system, some lines experience periodic day, night, \& weekend closures or reroutes. For details, please see the monthly ridership reports available on the CTA website.

New Auxiliary Entrances Opened at Cermak-Chinatown Station
On Friday, June 4, 2010, a new auxiliary entrance opened at the Red Line's Cermak-Chinatown station on Archer Avenue, approximately one block north of the main entrance on Cermak. The new entrance will serve as the primary access point for customers while the main entrance is reconstructed and made accessible.

## New Auxiliary Entrances Opened at Merchandise Mart Station

On Saturday, March 6, 2010, the Kinzie Street platform-to-street stairway exits at the Merchandise Mart Brown Line station were fitted with equipment to convert these from exits-only to farecard-only entrances and auxiliary exits.

## Annual Summary

## Calendar Operating Days

| Day Type | Last Year | This Year |  |
| :--- | ---: | ---: | :--- |
| Weekdays | 256 | 52 |  |
| Saturdays | 51 | 58 | When analyzing ridership trends, it is important to account for calendar day <br> variability year to year. While this impact is greater on a monthly basis, there can <br> still be variation each year depending on which days of the week holidays <br> (operated as Sundays) fall, in addition to an extra calendar day every 4 years. |
| Sundays | 58 |  |  |


| Annual System | Year-to-date Total (actual) |  |  | Year-to-date Total (Cal. Adj.) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Totals | : | Last Yr | Cur Yr | Last Yr | Cur Yr | \% Chg |
| Bus | ' | 306,023,976 | 310,373,063 | 306,053,833 | 310,487,616 | 1.4\% |
| Rail | : | 210,849,081 | 221,587,190 | 210,837,950 | 221,702,845 | 5.2\% |
| System Total | : | 516,873,057 | 531,960,253 | 516,891,783 | 532,190,461 | 3.0\% |


| System Daily | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Averages | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Bus Boardings | 973,062 | 984,918 | 1.2\% | 623,631 | 640,047 | 2.6\% | 433,016 | 447,180 | 3.3\% |
| Rail (Total Boardings) | 671,261 | 703,326 | 4.8\% | 422,059 | 447,605 | 6.1\% | 301,402 | 326,956 | 8.5\% |
| Rail (Station Entries) | 553,964 | 579,921 |  | 342,656 | 362,939 |  | 246,065 | 266,552 |  |
| Rail (Cross-Platform Transfers) | 117,297 | 123,406 |  | 79,403 | 84,667 |  | 55,337 | 60,404 |  |
| System (Total Boardings) | 1,644,323 | 1,688,245 | 2.7\% | 1,045,690 | 1,087,653 | 4.0\% | 734,419 | 774,137 | 5.4\% |

## Bus Ridership by Route



| Note: all bus routes are accessible |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Annual Total Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  | : Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | ' Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 22 | Clark | 22,102 | 21,871 | -1.0\% | 18,466 | 18,991 | 2.8\% | 13,574 | 14,279 | 5.2\% | : 7,387,279 | 7,392,795 | 0.1\% |
| 24 | Wentworth | 3,322 | 3,477 | 4.6\% |  |  |  |  |  |  | 850,512 | 886,510 | 4.2\% |
| 26 | South Shore Express | 2,781 | 3,017 | 8.5\% |  |  |  |  |  |  | 712,018 | 769,296 | 8.0\% |
| 28 | Stony Island | 5,368 | 5,191 | -3.3\% | 4,478 | 4,386 | -2.1\% | 2,993 | 2,975 | -0.6\% | 1,776,272 | 1,724,235 | -2.9\% |
| X28 | Stony Island Express | 4,187 | 4,263 | 1.8\% |  |  |  |  |  |  | 1,071,930 | 1,087,181 | 1.4\% |
| 29 | State | 14,045 | 14,572 | 3.7\% | 10,962 | 11,729 | 7.0\% | 7,711 | 8,123 | 5.3\% | : $4,601,904$ | 4,796,920 | 4.2\% |
| 30 | South Chicago | 3,496 | 3,630 | 3.8\% | 1,987 | 2,114 | 6.4\% | 717 | 734 | 2.3\% | :1,037,999 | 1,078,185 | 3.9\% |
| 33 | Mag Mile Express | 647 | 630 | -2.5\% |  |  |  |  |  |  | 165,561 | 160,714 | -2.9\% |
| 34 | South Michigan | 5,957 | 6,141 | 3.1\% | 4,579 | 4,903 | 7.1\% | 3,256 | 3,440 | 5.7\% | : 1,947,380 | 2,020,485 | 3.8\% |
| 35 | 35th | 5,108 | 5,222 | 2.2\% | 3,217 | 3,364 | 4.6\% | 2,175 | 2,302 | 5.8\% | : $1,597,813$ | 1,640,007 | 2.6\% |
| 36 | Broadway | 16,612 | 16,320 | -1.8\% | 16,511 | 17,251 | 4.5\% | 12,440 | 13,434 | 8.0\% | : $5,816,271$ | 5,837,906 | 0.4\% |
| 39 | Pershing | 2,062 | 2,249 | 9.1\% |  |  |  |  |  |  | 527,898 | 573,574 | 8.7\% |
| 43 | 43rd | 2,043 | 2,219 | 8.6\% | 914 | 1,054 | 15.3\% | 549 | 667 | 21.5\% | 601,372 | 659,367 | 9.6\% |
| 44 | Wallace-Racine | 5,076 | 5,004 | -1.4\% | 2,275 | 2,354 | 3.5\% | 1,449 | 1,470 | 1.4\% | : 1,499,434 | 1,483,664 | -1.1\% |
| 47 | 47th | 11,204 | 11,468 | 2.4\% | 8,391 | 8,640 | 3.0\% | 5,649 | 5,908 | 4.6\% | : $3,623,823$ | 3,716,308 | 2.6\% |
| 48 | South Damen | 1,145 | 1,233 | 7.7\% |  |  |  | , |  |  | 293,118 | 314,383 | 7.3\% |
| 49 | Western | 26,394 | 28,674 | 8.6\% | 19,726 | 19,962 | 1.2\% | 13,572 | 14,117 | 4.0\% | 8,550,172 | 9,168,809 | 7.2\% |
| 49A | South Western | 631 | 603 | -4.4\% |  |  |  | : |  |  | 161,640 | 153,879 | -4.8\% |
| 49B | North Western | ; 5,365 | 5,578 | 4.0\% | 3,699 | 3,842 | 3.9\% | 2,751 | 2,935 | 6.7\% | 1,721,646 | 1,792,326 | 4.1\% |
| 50 | Damen | - 9,352 | 10,106 | 8.1\% | 5,348 | 5,937 | 11.0\% | 3,563 | 3,881 | 8.9\% | : $2,873,618$ | 3,110,999 | 8.3\% |
| 51 | 51st | 2,230 | 2,211 | -0.8\% | 1,327 | 1,353 | 2.0\% | : 986 | 973 | -1.3\% | 695,701 | 690,612 | -0.7\% |
| 52 | Kedzie/California | 13,425 | 13,701 | 2.0\% | 8,870 | 9,149 | 3.2\% | - 5,997 | 6,256 | 4.3\% | : 4,237,084 | 4,332,259 | 2.2\% |


| \& | Note: all bus routes are accessible |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Annual Total Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  | ' Last Yr | Cur Yr | \% Chg | ; Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
|  | 52A | South Kedzie | 4,716 | 4,817 | 2.2\% | 2,203 | 2,306 | 4.7\% | 1,386 | 1,462 | 5.5\% | : 1,400,069 | 1,433,212 | 2.4\% |
|  | 53 | Pulaski | 21,586 | 21,900 | 1.5\% | 14,936 | 15,284 | 2.3\% | 10,421 | 10,726 | 2.9\% | : 6,892,282 | 7,001,311 | 1.6\% |
|  | 53A | South Pulaski | 8,110 | 8,582 | 5.8\% | 3,826 | 4,147 | 8.4\% | 2,297 | 2,489 | 8.4\% | : $2,404,440$ | 2,548,352 | 6.0\% |
|  | 54 | Cicero | 12,444 | 12,778 | 2.7\% | 10,001 | 10,054 | 0.5\% | 6,819 | 6,848 | 0.4\% | : 4,091,108 | 4,178,397 | 2.1\% |
|  | 54A | North Cicero/Skokie Blvd. | 986 | 1,061 | 7.6\% |  |  |  |  |  |  | 252,431 | 270,459 | 7.1\% |
|  | 54B | South Cicero | 3,980 | 4,052 | 1.8\% | 3,613 | 3,607 | -0.2\% | 2,185 | 2,157 | -1.3\% | : $1,329,978$ | 1,346,074 | 1.2\% |
|  | 55 | Garrield | 12,981 | 13,463 | 3.7\% | 9,627 | 10,091 | 4.8\% | 7,184 | 7,895 | 9.9\% | 4,230,873 | 4,415,819 | 4.4\% |
|  | 55A | 55th/Austin | 223 | 247 | 11.0\% |  |  |  |  |  |  | 56,999 | 63,042 | 10.6\% |
|  | 55 N | 55th/Narragansett | 639 | 615 | -3.8\% | 170 | 161 | -5.4\% |  |  |  | 172,173 | 165,099 | -4.1\% |
|  | 56 | Milwaukee | 11,433 | 10,847 | -5.1\% | 7,562 | 7,181 | -5.0\% | 4,994 | 4,813 | -3.6\% | : 3,602,159 | 3,418,533 | -5.1\% |
|  | 56A | North Milwaukee | 768 | 782 | 1.8\% |  |  |  |  |  |  | 196,579 | 199,330 | 1.4\% |
|  | 57 | Laramie | 3,181 | 3,133 | -1.5\% | 1,412 | 1,392 | -1.4\% | 800 | 804 | 0.4\% | 932,888 | 917,839 | -1.6\% |
|  | 59 | 59th/61st | 3,747 | 3,915 | 4.5\% | 1,942 | 2,158 | 11.1\% |  |  |  | : $1,058,187$ | 1,110,599 | 5.0\% |
|  | 60 | Blue Island/26th | 12,551 | 11,986 | -4.5\% | 7,487 | 7,240 | -3.3\% | 5,542 | 5,451 | -1.6\% | : 3,916,411 | 3,749,075 | -4.3\% |
|  | 62 | Archer | 12,180 | 12,002 | -1.5\% | 7,567 | 7,497 | -0.9\% | 5,544 | 5,676 | 2.4\% | : 3,825,508 | 3,779,484 | -1.2\% |
|  | 62H | Archer/Harlem | 1,342 | 1,399 | 4.3\% | 536 | 610 | 13.7\% |  |  |  | 370,861 | 388,566 | 4.8\% |
|  | 63 | 63rd | 20,700 | 20,698 | 0.0\% | 14,715 | 14,647 | -0.5\% | 11,307 | 11,239 | -0.6\% | : 6,705,492 | 6,691,628 | -0.2\% |
|  | 63W | West 63rd | 1,674 | 1,698 | 1.4\% | 746 | 777 | 4.2\% | 549 | 570 | 4.0\% | 498,323 | 506,370 | 1.6\% |
|  | 64 | Foster-Cantield | 195 | 181 | -7.0\% |  |  |  |  |  |  | 49,833 | 46,178 | -7.3\% |
|  | 65 | Grand | 8,140 | 8,377 | 2.9\% | 4,989 | 5,133 | 2.9\% | 3,192 | 3,332 | 4.4\% | : $2,523,468$ | 2,596,229 | 2.9\% |
|  | 66 | Chicago | 24,678 | 25,744 | 4.3\% | 17,183 | 18,178 | 5.8\% | 11,925 | 12,585 | 5.5\% | :7,885,417 | 8,240,020 | 4.5\% |
|  | 67 | 67th-69th-71st | 14,356 | 14,561 | 1.4\% | 10,355 | 10,891 | 5.2\% | 7,428 | 7,814 | 5.2\% | 4,634,073 | 4,732,578 | 2.1\% |
| Cale | ndar | 2011 |  |  |  |  |  |  |  |  |  |  |  | Page 4 |


| Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Annual Total Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 68 | Northwest Highway | ', | 1,354 | 1,345 | -0.7\% |  | 607 | 574 | -5.4\% |  | 386 | 383 | -0.7\% | 400,078 | 395,067 | -1.3\% |
| 69 | Cumberland/East River | ', | 473 | 486 | 2.8\% |  |  |  |  |  |  |  |  | 121,097 | 123,998 | 2.4\% |
| 70 | Division | ', | 10,198 | 10,094 | -1.0\% |  | 6,651 | 6,624 | -0.4\% |  | 4,743 | 4,653 | -1.9\% | 3,224,998 | 3,188,245 | -1.1\% |
| 71 | 71st/South Shore | ', | 10,413 | 10,184 | -2.2\% |  | 8,280 | 8,238 | -0.5\% |  | 6,090 | 6,183 | 1.5\% | 3,441,124 | 3,383,874 | -1.7\% |
| 72 | North | ' | 16,124 | 16,448 | 2.0\% |  | 13,341 | 13,750 | 3.1\% |  | 9,086 | 9,500 | 4.5\% | 5,335,081 | 5,460,191 | 2.3\% |
| 73 | Armitage | ' | 5,917 | 6,153 | 4.0\% |  | 3,043 | 3,178 | 4.4\% |  | 1,945 | 2,053 | 5.5\% | 1,782,764 | 1,853,236 | 4.0\% |
| 74 | Fullerton | ' | 12,508 | 13,295 | 6.3\% |  | 9,391 | 9,981 | 6.3\% |  | 6,629 | 6,987 | 5.4\% | 4,065,488 | 4,314,468 | 6.1\% |
| 75 | 74th-75th | ' | 8,242 | 8,272 | 0.4\% |  | 6,013 | 6,117 | 1.7\% |  | 4,310 | 4,223 | -2.0\% | 2,666,583 | 2,672,431 | 0.2\% |
| 76 | Diversey | ', | 11,501 | 11,932 | 3.7\% |  | 7,631 | 7,818 | 2.4\% |  | 4,939 | 5,055 | 2.3\% | 3,619,901 | 3,742,369 | 3.4\% |
| 77 | Belmont | ', | 22,071 | 23,359 | 5.8\% |  | 15,672 | 16,506 | 5.3\% | ' | 10,905 | 11,385 | 4.4\% | 7,081,886 | 7,475,267 | 5.6\% |
| 78 | Montrose | ', | 8,381 | 9,239 | 10.2\% |  | 5,564 | 5,881 | 5.7\% |  | 3,765 | 4,058 | 7.8\% | 2,647,628 | 2,897,200 | 9.4\% |
| 79 | 79th | , | 32,037 | 31,904 | -0.4\% |  | 24,442 | 24,797 | 1.5\% | ' | 17,156 | 17,102 | -0.3\% | - $10,443,087$ | 10,416,886 | -0.3\% |
| 80 | Irving Park | : | 14,088 | 14,800 | 5.1\% |  | 10,338 | 10,597 | 2.5\% |  | 7,555 | 7,882 | 4.3\% | : 4,571,878 | 4,782,150 | 4.6\% |
| 81 | Lawrence | ' | 13,981 | 14,223 | 1.7\% |  | 10,705 | 11,083 | 3.5\% |  | 8,153 | 8,210 | 0.7\% | : 4,597,816 | 4,679,334 | 1.8\% |
| 81 W | West Lawrence | ', | 1,609 | 1,591 | -1.1\% |  | 1,034 | 1,109 | 7.3\% |  | 665 | 763 | 14.7\% | 503,253 | 507,666 | 0.9\% |
| 82 | Kimball-Homan | , | 18,702 | 19,458 | 4.0\% |  | 11,860 | 12,369 | 4.3\% |  | 8,513 | 8,803 | 3.4\% | 5,886,248 | 6,115,594 | 3.9\% |
| 84 | Peterson | ', | 4,455 | 4,404 | -1.1\% |  | 2,515 | 2,429 | -3.4\% |  | 1,555 | 1,522 | -2.2\% | 1,358,939 | 1,337,648 | -1.6\% |
| 85 | Central | ', | 11,720 | 11,812 | 0.8\% |  | 7,615 | 7,734 | 1.6\% |  | 5,384 | 5,347 | -0.7\% | 3,701,010 | 3,724,327 | 0.6\% |
| 85A | North Central | ; | 919 | 938 | 2.1\% | ' | 424 | 505 | 19.1\% | ' |  |  |  | 256,815 | 265,481 | 3.4\% |
| 86 | Narragansett/Ridgeland | : | 2,488 | 2,740 | 10.1\% | ' |  |  |  | ' |  |  |  | 637,041 | 698,804 | 9.7\% |
| 87 | 87th | ' | 16,542 | 16,161 | -2.3\% |  | 10,959 | 11,386 | 3.9\% |  | 6,806 | 7,516 | 10.4\% | 5,188,521 | 5,149,117 | -0.8\% |
| 88 | Higgins | '' | 1,322 | 1,332 | 0.8\% |  | 581 | 578 | -0.4\% |  | 437 | 426 | -2.7\% | 393,322 | 394,456 | 0.3\% |


| Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  | Average Sunday |  |  | Annual Total Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 90 | Harlem | ' | 5,216 | 5,202 | -0.3\% | 4,049 | 3,935 | -2.8\% | 2,497 | 2,574 | 3.1\% | : 1,686,672 | 1,680,488 | -0.4\% |
| 90 N | North Harlem | ' | 423 | 441 | 4.3\% | 167 | 167 | -0.1\% |  |  |  | 116,732 | 121,152 | 3.8\% |
| 91 | Austin | ' | 8,065 | 7,935 | -1.6\% | 4,680 | 4,644 | -0.8\% | 2,966 | 2,971 | 0.2\% | : 2,475,291 | 2,437,184 | -1.5\% |
| 92 | Foster | ' | 7,503 | 7,775 | 3.6\% | 4,117 | 4,326 | 5.1\% | 2,938 | 3,044 | 3.6\% | : 2,301,251 | 2,384,021 | 3.6\% |
| 93 | California/Dodge | ' | 3,372 | 3,394 | 0.6\% | 1,635 | 1,597 | -2.3\% |  |  |  | " 946,726 | 948,552 | 0.2\% |
| 94 | South California | ' | 10,145 | 10,262 | 1.2\% | 5,172 | 5,399 | 4.4\% | 3,542 | 3,725 | 5.2\% | : 3,066,223 | 3,113,688 | 1.5\% |
| 95E | 93rd-95th | ' | 4,864 | 5,014 | 3.1\% | 3,143 | 3,237 | 3.0\% | 2,392 | 2,441 | 2.0\% | ' 1,544,332 | 1,588,392 | 2.9\% |
| 95W | West 95th | ', | 4,848 | 4,754 | -1.9\% | 4,214 | 3,998 | -5.1\% | 2,668 | 2,627 | -1.5\% | , 1,610,651 | 1,572,646 | -2.4\% |
| 96 | Lunt | ' | 929 | 934 | 0.5\% |  |  |  |  |  |  | 237,761 | 238,087 | 0.1\% |
| 97 | Skokie | ' | 3,981 | 4,187 | 5.2\% | 2,700 | 2,905 | 7.6\% | 1,809 | 1,922 | 6.2\% | - 1,261,715 | 1,330,190 | 5.4\% |
| X98 | Avon Express | ', | 240 | 145 | -39.6\% | 33 | 22 | -32.6\% | 37 |  |  | 62,921 | 37,518 | -40.4\% |
| 100 | Jeffery Manor Express | , | 915 | 931 | 1.7\% |  |  |  |  |  |  | - 234,308 | 237,385 | 1.3\% |
| 103 | West 103rd | ' | 3,448 | 3,470 | 0.6\% | 1,874 | 1,863 | -0.6\% | 1,326 | 1,448 | 9.2\% | " 1,055,161 | 1,065,799 | 1.0\% |
| 106 | East 103rd | ' | 2,134 | 2,224 | 4.2\% | 749 | 787 | 5.0\% | 376 | 409 | 8.8\% | 606,413 | 631,819 | 4.2\% |
| 108 | Halsted/95th | ', | 2,209 | 2,102 | -4.9\% |  |  |  |  |  |  | 565,525 | 535,982 | -5.2\% |
| 111 | Pullman/111th/115th | ', | 6,323 | 6,335 | 0.2\% | 3,756 | 3,755 | 0.0\% | 2,752 | 2,748 | -0.1\% | " 1,969,900 | 1,970,063 | 0.0\% |
| 112 | Vincennes/111th | ' | 3,010 | 2,944 | -2.2\% | 1,447 | 1,470 | 1.6\% | 1,034 | 951 | -8.0\% | - 904,439 | 882,365 | -2.4\% |
| 119 | Michigan/119th | ' | 6,154 | 6,067 | -1.4\% | 4,451 | 4,646 | 4.4\% | 3,310 | 3,424 | 3.5\% | : 1,994,350 | 1,987,294 | -0.4\% |
| 120 | Ogilvie/Wacker Express | , | 980 | 767 | -21.7\% | , |  |  |  |  |  | \% 250,804 | 195,550 | -22.0\% |
| 121 | Union/Wacker Express | : | 1,199 | 1,078 | -10.1\% |  |  |  |  |  |  | " 306,962 | 274,994 | -10.4\% |
| 122 | Illinois Center/Ogilvie Express | : | 605 | 494 | -18.4\% |  |  |  |  |  |  | 154,915 | 125,905 | -18.7\% |
| 123 | Illinois Center/Union Express | , | 593 | 490 | -17.4\% | ' |  |  |  |  |  | " 151,843 | 124,926 | -17.7\% |


|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  |  | Average Saturday |  |  | Average Sunday |  |  |  | Annual Total Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
|  | 124 | Navy Pier | ' | 1,285 | 1,088 | -15.3\% |  | 1,656 | 1,455 | -12.2\% |  | 1,048 | 948 | -9.5\% | 474,094 | 408,185 | -13.9\% |
|  | 125 | Water Tower Express | ' | 2,049 | 1,888 | -7.8\% |  |  |  |  |  |  |  |  | 524,618 | 481,556 | -8.2\% |
|  | 126 | Jackson | ' | 7,765 | 7,235 | -6.8\% |  | 3,781 | 3,686 | -2.5\% |  | 2,623 | 2,588 | -1.3\% | 2,332,815 | 2,186,859 | -6.3\% |
|  | 128 | Soldier Field Express | ' | 1,366 | 1,374 | 0.6\% |  | 1,486 | 1,177 | -20.8\% |  | 1,650 | 999 | -39.5\% | 15,889 | 12,538 | -21.1\% |
|  | 129 | West Loop/South Loop | ' | 1,095 | 1,074 | -2.0\% |  |  |  |  |  |  |  |  | 280,412 | 273,775 | -2.4\% |
|  | 130 | Museum Campus | ' | 1,194 | 1,263 | 5.8\% |  | 1,427 | 1,622 | 13.6\% |  | 1,016 | 1,118 | 10.0\% | 130,878 | 143,413 | 9.6\% |
|  | 132 | Goose Island Express | , | 307 | 327 | 6.3\% |  |  |  |  |  |  |  |  | 78,663 | 83,292 | 5.9\% |
|  | 134 | Stockton/LaSalle Express | ' | 2,741 | 3,027 | 10.4\% |  |  |  |  |  |  |  |  | 701,686 | 771,940 | 10.0\% |
|  | 135 | Clarendon/LaSalle Express | ' | 3,568 | 3,828 | 7.3\% |  |  |  |  |  |  |  |  | 913,362 | 976,179 | 6.9\% |
|  | 136 | Sheridan/LaSalle Express | ', | 2,136 | 2,232 | 4.5\% |  |  |  |  |  |  |  |  | 546,924 | 569,126 | 4.1\% |
|  | 143 | Stockton/Michigan Express | ', | 1,275 | 1,441 | 13.0\% |  |  |  |  |  |  |  |  | 326,526 | 367,551 | 12.6\% |
|  | 144 | Marine/Michigan Express | ', | 1,137 | 1,088 | -4.4\% |  |  |  |  |  |  |  |  | 291,193 | 277,315 | -4.8\% |
|  | 145 | Wilson/Michigan Express | ' | 6,659 | 6,649 | -0.1\% |  | 4,392 | 4,582 | 4.3\% |  | 2,958 | 3,185 | 7.7\% | " 2,100,172 | 2,118,379 | 0.9\% |
|  | 146 | Inner Drive/Michigan Express | ' | 9,768 | 9,645 | -1.3\% |  | 8,911 | 8,781 | -1.5\% |  | 6,784 | 6,968 | 2.7\% | 3,348,621 | 3,320,317 | -0.8\% |
|  | 147 | Outer Drive Express | , | 14,916 | 14,929 | 0.1\% |  | 11,255 | 11,520 | 2.4\% |  | 7,665 | 7,775 | 1.4\% | 4,837,086 | 4,856,789 | 0.4\% |
|  | 148 | Clarendon/Michigan Express | : | 2,170 | 2,348 | 8.2\% |  |  |  |  |  |  |  |  | 555,478 | 598,615 | 7.8\% |
|  | 151 | Sheridan | , | 21,038 | 21,129 | 0.4\% |  | 18,383 | 18,964 | 3.2\% |  | 13,610 | 14,138 | 3.9\% | 7,112,520 | 7,193,948 | 1.1\% |
|  | 152 | Addison | : | 9,827 | 10,332 | 5.1\% |  | 5,518 | 5,474 | -0.8\% |  | 3,681 | 3,685 | 0.1\% | : 3,010,572 | 3,133,076 | 4.1\% |
|  | 154 | Wrigley Field Express | ; | 1,142 | 901 | -21.1\% | , | 857 | 500 | -41.7\% |  | 1,656 | 993 | -40.1\% | 63,520 | 44,739 | -29.6\% |
|  | 155 | Devon | , | 7,445 | 7,638 | 2.6\% |  | 6,617 | 6,558 | -0.9\% |  | 5,168 | 5,027 | -2.7\% | : 2,543,188 | 2,580,314 | 1.5\% |
|  | 156 | LaSalle | ' | 8,588 | 8,418 | -2.0\% |  |  |  |  |  |  |  |  | : 2,198,547 | 2,146,538 | -2.4\% |
|  | 157 | Streeterville/Taylor | : | 5,371 | 5,544 | 3.2\% |  |  |  |  |  |  |  |  | 1,374,991 | 1,413,697 | 2.8\% |
| Cal | ndar | ear 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 7 |


| Note: all bus routes are accessible |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Annual Total Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route |  | $\therefore$ Last Yr | Cur Yr | \% Chg | ' Last Yr | Cur Yr | \% Chg | ' Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 165 | West 65th | 64 | 70 | 9.4\% |  |  |  |  |  |  | 16,312 | 17,771 | 8.9\% |
| 169 | 69th-UPS Express | 353 | 358 | 1.4\% | 35 | 31 | -11.5\% |  |  |  | 92,177 | 92,454 | 0.3\% |
| 170 | U. of Chicago/Midway | 388 | 297 | -23.3\% |  |  |  |  |  |  | 99,220 | 75,771 | -23.6\% |
| 171 | U. of Chicago/Hyde Park | 1,387 | 1,228 | -11.4\% | 446 | 388 | -13.0\% | 450 | 421 | -6.4\% | 393,572 | 348,519 | -11.4\% |
| 172 | U. of Chicago/Kenwood | 2,008 | 1,916 | -4.6\% | 522 | 516 | -1.2\% | 436 | 407 | -6.7\% | 555,123 | 528,353 | -4.8\% |
| 192 | U. of Chicago Hospitals Expres | 794 | 863 | 8.8\% |  |  |  |  |  |  | 203,217 | 220,170 | 8.3\% |
| 201 | Central/Ridge | 2,078 | 2,195 | 5.6\% | 934 | 1,048 | 12.2\% |  |  |  | 579,607 | 614,079 | 5.9\% |
| N201 | Central/Sherman | 26 | 29 | 10.4\% | 38 | 53 | 39.5\% | 53 | 54 | 1.8\% | 11,683 | 13,229 | 13.2\% |
| 205 | Chicago/Golf | 1,019 | 1,110 | 8.9\% |  |  |  |  |  |  | 260,822 | 283,034 | 8.5\% |
| 206 | Evanston Circulator | 712 | 749 | 5.2\% |  |  |  |  |  |  | 182,375 | 191,057 | 4.8\% |
| 1001 | Shuttle/Special Event Route | 114 | 86 | -24.1\% | 17 | 1,047 | 3065.4\% | 335 | 671 | 100.0\% | 3,007 | 14,363 | 377.7\% |

## Rail Entries by Line/Station/Entrance









| L indicates station/entrance is accessible |  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  |  | Annual Total Entries |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
| Harlem |  | 813 | 827 | 1.7\% | 476 | 504 | 5.9\% | 349 | 378 | 8.5\% |  | 252,583 | 259,053 | 2.6\% |
| Harlem (Circle) |  | 205 | 232 | 12.9\% | 70 | 79 | 13.0\% | 49 | 59 | 21.0\% |  | 58,914 | 66,603 | 13.1\% |
| Station Total |  | 1,018 | 1,059 | 4.0\% | 546 | 583 | 6.8\% | 398 | 437 | 9.8\% |  | 311,497 | 325,656 | 4.5\% |
| \&. Forest Park | Blue Line | 3,817 | 3,891 | 1.9\% | 1,809 | 1,921 | 6.2\% | 1,322 | 1,442 | 9.1\% |  | 1,146,097 | 1,175,588 | 2.6\% |
| Blue Line - Forest Park Total |  | 28,179 | 30,438 | 8.0\% | 13,366 | 15,023 | 12.4\% | 9,879 | 11,281 | 14.2\% |  | 8,468,092 | 9,196,945 | 8.6\% |
| Pink Line |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \& Polk | Pink Line | 3,199 | 3,255 | 1.8\% | 855 | 847 | -1.0\% | 577 | 568 | -1.7\% |  | 895,982 | 907,021 | 1.2\% |
| \& 18th | Pink Line | 1,591 | 1,735 | 9.1\% | 1,068 | 1,189 | 11.3\% | 753 | 863 | 14.6\% |  | 505,379 | 554,439 | 9.7\% |
| \& Damen | Pink Line |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \& Damen |  | 878 | 958 | 9.2\% | 522 | 570 | 9.1\% | 365 | 410 | 12.3\% |  | 272,445 | 297,689 | 9.3\% |
| Damen (Hoyne) |  | 377 | 414 | 9.9\% | 193 | 218 | 12.9\% | 146 | 163 | 11.5\% |  | 114,727 | 126,302 | 10.1\% |
| Station Total |  | 1,255 | 1,372 | 9.3\% | 715 | 788 | 10.2\% | 511 | 573 | 12.1\% |  | 387,172 | 423,991 | 9.5\% |
| \& Western | Pink Line |  |  |  | ' |  |  |  |  |  |  |  |  |  |
| \&. Western |  | 957 | 990 | 3.5\% | 616 | 656 | 6.4\% | 433 | 454 | 5.0\% |  | 301,404 | 312,841 | 3.8\% |
| Western (West) |  | 85 | 89 | 4.7\% | 54 | 59 | 8.7\% | 37 | 40 | 6.5\% |  | 26,667 | 28,049 | 5.2\% |
| Station Total |  | 1,042 | 1,079 | 3.6\% | 670 | 715 | 6.7\% | 470 | 494 | 5.1\% |  | 328,071 | 340,890 | 3.9\% |
| \& California | Pink Line |  |  |  | ' |  |  |  |  |  |  |  |  |  |
| \& California |  | 1,197 | 1,276 | 6.6\% | 658 | 721 | 9.6\% | 480 | 534 | 11.2\% |  | 367,815 | 393,909 | 7.1\% |
| California (West) |  | 70 | 79 | 12.7\% | 41 | 48 | 17.3\% | 31 | 36 | 17.2\% |  | 21,831 | 24,748 | 13.4\% |
| Station Total |  | 1,267 | 1,355 | 6.9\% | 699 | 769 | 10.0\% | 511 | 570 | 11.5\% |  | 389,646 | 418,657 | 7.4\% |
| \& Kedzie | Pink Line |  |  |  | , |  |  |  |  |  |  |  |  |  |
| E. Kedzie |  | 733 | 778 | 6.2\% | 485 | 538 | 11.0\% | 350 | 401 | 14.6\% |  | 232,533 | 249,604 | 7.3\% |
| Kedzie (East) |  | 176 | 193 | 9.6\% | 100 | 121 | 20.3\% | 71 | 81 | 13.8\% |  | 54,405 | 60,257 | 10.8\% |
| Station Total |  | 909 | 971 | 6.8\% | 585 | 659 | 12.6\% | 421 | 482 | 14.5\% |  | 286,938 | 309,861 | 8.0\% |








## Average Rail Daily Boardings by Line

|  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  | Annual Total (actual) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Blue | 149,811 | 161,191 | 7.6\% | 81,298 | 89,161 | 9.7\% | 61,967 | 69,299 | 11.8\% | 46,091,850 | 49,770,996 | 8.0\% |
| Brown | 95,168 | 101,881 | 7.1\% | 59,082 | 62,876 | 6.4\% | 38,518 | 41,885 | 8.7\% | 29,610,282 | 31,689,158 | 7.0\% |
| Green | 62,977 | 63,962 | 1.6\% | 35,489 | 36,978 | 4.2\% | 25,531 | 27,273 | 6.8\% | 19,412,869 | 19,820,006 | 2.1\% |
| Orange | 51,287 | 53,236 | 3.8\% | 26,068 | 27,161 | 4.2\% | 19,864 | 21,995 | 10.7\% | 15,610,978 | 16,268,892 | 4.2\% |
| Pink | 28,106 | 29,730 | 5.8\% | 14,319 | 15,562 | 8.7\% | 10,726 | 11,869 | 10.7\% | 8,547,629 | 9,082,751 | 6.3\% |
| Purple | 38,123 | 40,859 | 7.2\% | 13,336 | 13,487 | 1.1\% | 8,340 | 8,654 | 3.8\% | 10,923,229 | 11,642,934 | 6.6\% |
| Red | 240,681 | 247,293 | 2.7\% | 189,943 | 199,894 | 5.2\% | 134,541 | 144,090 | 7.1\% | 79,104,820 | 81,752,647 | 3.3\% |
| Yellow | 5,108 | 5,175 | 1.3\% | 2,523 | 2,486 | -1.5\% | 1,915 | 1,892 | -1.2\% | 1,547,466 | 1,559,805 | 0.8\% |
| System Total | 671,261 | 703,327 | 4.8\% | 422,059 | 447,605 | 6.1\% | 301,402 | 326,957 | 8.5\% | 210,849,124 | 221,587,189 | 8.5\% |

