## Monthly Ridership Report

April 2010


Chicago Transit Authority
Planning and Development
Planning Analytics
6/10/2010

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## How to read this report

## Introduction

This report shows how many customers used the combined CTA bus and rail systems in a given month. Ridership statistics are given on a system-wide and route/station-level basis.
Beginning January 2008, this monthly report has an all-new design and revised layout, streamlining the report generation process. The new report contains both bus and rail ridership in the same report, while previously the two were broken out into separate reports. The new report layout provides the same key ridership statistics as the old reports, ensuring continuity and comparability of ridership data. The format/layout may change slightly over the next few months as the new report design is tweaked.

Ridership is primarily counted as boardings, that is, customers boarding a transit vehicle (bus or rail). On the rail system, there is a distinction between station entries and total rides, or boardings. The official totals on the Monthly Summary report show the total number of boardings made to CTA vehicles.

## How are customers counted?

## Rail

On the rail system, a customer is counted as an entry each time he or she passes through a turnstile to enter a station. In the "Rail Entries" section of the report, customers are not counted when they make a free "cross-platform" transfer from one rail line to another, since they don't pass through a turnstile.

Some CTA stations serve more than one line. The "Rail Entries" report does not show the number of customers boarding each line at such stations, simply the total number of customers who entered the station. For example, even though Howard station is reported as part of the Red Line, customers also enter at Howard to ride the Purple and Yellow Lines. The "Rail Boardings by Line" section shows a statistically valid estimate of the actual number of boardings onto each line.

## Bus

Boardings are recorded using the bus farebox and farecard reader. In the uncommon situation when there is an operating error with the farebox and Planning Analytics cannot determine on which route a given trip's boardings should be allocated, these boardings are tallied as Route 0 . These are not included in the Ridership by Route section of the report, however they are included in the monthly bus system totals.

## How do I compare this year to last year? What is a "Calendar Adjustment"?

When comparing one year to another, it is best to use the weekday, Saturday, and Sunday averages rather than the monthly totals. The monthly totals are affected by the number of weekdays, Saturdays, and Sundays in the month, which can vary from year to year. For example, May 2005 and 2006 had the following breakdown of days:

|  | 2005 | 2006 |
| :--- | :--- | :--- |
| Weekdays | 21 | 22 |
| Saturdays | 4 | 4 |
| Sunday/Holidays | 6 | 5 |

As weekdays typically have much higher ridership than Sundays, May 2006 would report higher monthly ridership than May 2005, all else equal. Averaging circumvents this problem.
However, for the purposes of month-to-month and year-over-year comparisons, the report also includes a "Calendar Adjusted" monthly total of bus, rail, and system ridership. This is calculated by applying a normalization factor to a given month's total ridership figures to correct any discrepancies in the number of weekdays, Saturdays, and Sundays, thereby making one month of data comparable to another.

Note that New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day are considered as "Sundays" for the purposes of ridership reporting. All other holidays are reported as the type of day they fall on.

## Monthly Notes - April 2010

The following changes in CTA service over the past year have a potential impact on this month's ridership figures.

## Systemwide Service Impacts

Effective Sunday, February 7, 2010, CTA service reductions went into effect. After this date, service operated less frequently on 119 bus routes and 7 rail lines, and hours of service were reduced on 41 bus routes. These 41 routes now start service later in the morning, end service earlier at night, or both. In addition, nine express bus routes with corresponding local service - the $\mathrm{X} 3, \mathrm{X} 4, \mathrm{X} 9, \mathrm{X} 20, \mathrm{X} 49, \mathrm{X} 54, \mathrm{X} 55, \mathrm{X} 80$, and the 53 AL - were eliminated. For more information on these service changes, please visit http://www.transitchicago.com/travel information/service changes/20100207.aspx.

## Bus Service Impacts

## Bus Service Changes, Effective Sunday September 6, 2009

- \#18 $16^{\text {th }} / 18^{\text {th }}-$ Additional midday weekday service.
- \#53A South Pulaski - Extended weekend service hours, more frequent weekend service.
- \#67 67 $/ 69^{\text {th }} / 71^{\text {st }}-$ Route extended to serve Ford City Mall.
- \#157 Streeterville/Taylor - Previous routes \#157 Streeterville and \#38 Ogden/Taylor combined into single route.
- \#171 U of Chicago/Hyde Park - Routing change, service ends earlier in evening.
- \#172 U of Chicago/Kenwood - Service ends earlier in evening.
- \#173 U of Chicago/Lakeview Express - Route eliminated; parallel service remains.
- \#174 U of Chicago/Garfield Stations - Route eliminated; parallel service remains.
- \#200 Main Shuttle - Route eliminated due to low ridership.


## Slow Zone Removal

Construction to eliminate slow zones on the rail system necessitates periodic weekend closure of portion of rail lines to give construction crews unimpeded access to perform their work. In July 2008, service was suspended on the Blue Line for approximately 3 weeks between the O'Hare and Rosemont stations for construction, in addition to periodic weekend closures of portions of the Blue Line between downtown and O'Hare throughout 2008 and 2009. Throughout 2009, weekend closures have occurred on portions of the Blue Line Subway for track renewal. Additionally, construction work to eliminate slow zones in the State Street Subway section of the Red Line necessitated rerouting of the Red Line to the elevated tracks between Fullerton and Cermak/Chinatown on various weekends throughout 2008 and 2009. When service is suspended or rerouted on the rail system, service is maintained by a bus shuttle connecting the closed or bypassed rail stations. Riders on this shuttle are tallied in the "Bus Ridership by Route" section as Route \#1001 Shuttle/Special Event Route.

## Rail Service Impacts

## Ongoing Construction Projects

Throughout 2008 and 2009, slow zone removal and track renewal work on the Red Line and Blue Line have required periodic nightly and weekend closures of one or more stations. These closures can potentially result in what appear to be very dramatic increases or decreases (e.g. > 20\%) in average daily ridership on a year-over-year basis - this occurs due to ridership being suppressed at certain stations because of closures and/or boosted at others due to ridership activity diverted as a result of a nearby/adjacent station closure.

## Temporary Slow Zones Implemented Along the Orange Line

Effective April 21, 2010 until further notice, the Chicago Transit Authority is advising customers that trains traveling on the Orange Line between Midway and the Loop are operating at no more than 35 mph while repairs are made to the signaling system along the rail line.

Temporary Service Suspensions and Reroutes
Due to ongoing construction activity to maintain and modernize the CTA rail system, some lines experience periodic day, night, \& weekend closures or reroutes.

| Line/Location | Dates Affected | Detail |
| :--- | :--- | :--- |
| Brown Line | April 11 | Brown Line operated only between Kimball and Merchandise Mart during morning hours to allow for <br> structural maintenance of the Wells Street bridge over the Chicago River. |

## New Auxiliary Entrances Opened at Merchandise Mart Station

On Saturday, March 6, 2010, the Kinzie Street platform-to-street stairway exits at the Merchandise Mart Brown Line station were fitted with equipment to convert these from exits only to farecard-only entrances and auxiliary exits.

## New Auxiliary Entrances Opened at Belmont and Fullerton

On Tuesday, December 29, 2009, a new auxiliary entrance on the north side of Belmont opened at Belmont station. On Thursday, December 31, 2009, a new auxiliary entrance on the north side of Fullerton opened at the Fullerton station. Concurrently with these openings, both stations also had new elevators put into service, making them newly accessible.

## New Auxiliary Entrance Opened at Harlem (Forest Park) Station

On Saturday, September 26, 2009, the auxiliary exit at Circle Avenue was converted to a farecard-only auxiliary entrance.
Wellington Station Reopened
The Wellington (Brown \& Purple Lines) station reopened on July 30, 2009. The station had closed on March 30, 2008 for reconstruction.

## Paulina Station Reopened

The Paulina (Brown Line) station reopened on April 3, 2009. The station had closed on March 30, 2008 for reconstruction.

## Monthly Summary

## Calendar Operating Days



## Bus Ridership by Route

| \& | Note: all bus routes are accessible | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| 1 | Indiana/Hyde Park | ', | 3,099 | 2,761 | -10.9\% |  |  |  |  |  |  |  |  | 263,391 | 246,222 | -6.5\% |
| 2 | Hyde Park Express | ', | 2,395 | 2,589 | 8.1\% |  |  |  |  |  |  |  |  | : 198,845 | 215,527 | 8.4\% |
| 3 | King Drive |  | 20,838 | 23,307 | 11.8\% | ' | 16,435 | 15,406 | -6.3\% |  | 9,366 | 9,486 | 1.3\% | : 2,191,986 | 2,308,051 | 5.3\% |
| 4 | Cottage Grove | , | 22,236 | 24,076 | 8.3\% | ' | 17,079 | 16,352 | -4.3\% |  | 10,836 | 10,730 | -1.0\% | : 2,347,719 | 2,454,574 | 4.6\% |
| 5 | South Shore Night Bus | ' | 435 | 465 | 6.9\% | ' | 557 | 577 | 3.6\% |  | 490 | 551 | 12.3\% | . 53,057 | 55,684 | 5.0\% |
| 6 | Jackson Park Express |  | 11,819 | 12,201 | 3.2\% | ' | 10,788 | 10,702 | -0.8\% |  | 6,505 | 6,702 | 3.0\% | : 1,240,770 | 1,230,671 | -0.8\% |
| 7 | Harrison |  | 7,771 | 7,073 | -9.0\% |  |  |  |  |  |  |  |  | 660,655 | 628,193 | -4.9\% |
| 8 | Halsted | ', | 24,220 | 23,414 | -3.3\% | ' | 16,226 | 14,042 | -13.5\% |  | 10,986 | 9,918 | -9.7\% | : 2,486,305 | 2,482,014 | -0.2\% |
| 8A | South Halsted | , | 4,005 | 4,275 | 6.8\% | , | 3,433 | 2,980 | -13.2\% |  | 2,050 | 2,138 | 4.3\% | $\therefore 439,596$ | 430,757 | -2.0\% |
| 9 | Ashland |  | 20,520 | 30,725 | 49.7\% | ', | 23,758 | 21,618 | -9.0\% |  | 16,025 | 16,043 | 0.1\% | : 2,463,664 | 2,996,457 | 21.6\% |
| 10 | Museum of S \& I | '' | 646 | 1,376 | 113.1\% |  | 1,199 | 1,156 | -3.6\% |  | 669 | 672 | 0.4\% | . 28,532 | 41,644 | 46.0\% |
| 11 | Lincoln/Sedgwick | ', | 5,869 | 5,362 | -8.6\% |  | 2,364 | 2,095 | -11.4\% |  | 1,479 | 1,457 | -1.5\% | $: 571,990$ | 523,165 | -8.5\% |
| 12 | Roosevelt | '' | 14,075 | 14,541 | 3.3\% |  | 9,668 | 9,575 | -1.0\% |  | 7,001 | 7,374 | 5.3\% | :1,448,403 | 1,514,295 | 4.5\% |
| 14 | Jeffery Express | '' | 13,599 | 13,336 | -1.9\% |  | 6,283 | 6,225 | -0.9\% |  | 2,915 | 3,302 | 13.3\% | : 1,305,943 | 1,272,699 | -2.5\% |
| 15 | Jeffery Local |  | 8,166 | 8,152 | -0.2\% |  | 5,743 | 5,577 | -2.9\% |  | 4,379 | 3,988 | -8.9\% | 882,694 | 870,670 | -1.4\% |
| 17 | Westchester | ', | 497 | 482 | -3.0\% | , |  |  |  |  |  |  |  | 39,806 | 40,441 | 1.6\% |
| 18 | 16th/18th | ' | 1,950 | 3,188 | 63.5\% | ' | 1,472 | 1,979 | 34.4\% |  | 1,112 | 1,779 | 60.0\% | 210,361 | 326,124 | 55.0\% |
| 19 | United Center Express | : | 244 | 419 | 72.2\% | ' | 338 | 370 | 9.5\% | , | 475 | 408 | -14.3\% | 17,767 | 21,743 | 22.4\% |
| 20 | Madison | ', | 20,640 | 22,601 | 9.5\% | ' | 15,499 | 13,609 | -12.2\% |  | 9,021 | 9,164 | 1.6\% | : $2,211,334$ | 2,291,954 | 3.6\% |
| 21 | Cermak | , | 9,126 | 9,472 | 3.8\% |  | 8,056 | 8,224 | 2.1\% |  | 4,765 | 4,861 | 2.0\% | 977,600 | 1,005,723 | 2.9\% |


|  | Note: all bus routes are accessible |  | Average Weekday |  |  |  |  | Average Saturday |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
|  | 22 | Clark | ', | 23,596 | 22,884 | -3.0\% | ' | 19,591 | 18,310 | -6.5\% | ' | 12,832 | 13,726 | 7.0\% | 2,519,743 | 2,510,462 | -0.4\% |
|  | 24 | Wentworth | ' | 3,445 | 3,520 | 2.2\% |  |  |  |  | ' |  |  |  | 302,173 | 294,511 | -2.5\% |
|  | 26 | South Shore Express | : | 2,550 | 2,770 | 8.6\% |  |  |  |  | ' |  |  |  | 209,649 | 232,460 | 10.9\% |
|  | 28 | Stony Island | ', | 5,208 | 5,565 | 6.9\% |  | 5,252 | 4,422 | -15.8\% | ' | 3,052 | 2,910 | -4.7\% | 606,448 | 603,053 | -0.6\% |
|  | X28 | Stony Island Express | ', | 4,444 | 4,263 | -4.1\% |  |  |  |  | ', |  |  |  | 373,329 | 364,593 | -2.3\% |
|  | 29 | State | ' | 14,589 | 14,756 | 1.1\% |  | 11,734 | 10,970 | -6.5\% | ' | 6,831 | 7,042 | 3.1\% | ' 1,519,874 | 1,498,726 | -1.4\% |
|  | 30 | South Chicago | ', | 3,471 | 3,537 | 1.9\% |  | 2,020 | 1,927 | -4.6\% | ' | 660 | 673 | 2.1\% | 344,605 | 340,510 | -1.2\% |
|  | 33 | Mag Mile Express | ' | 623 | 668 | 7.2\% |  |  |  |  | ' |  |  |  | 53,742 | 55,689 | 3.6\% |
|  | 34 | South Michigan | ' | 6,222 | 5,905 | -5.1\% |  | 4,639 | 4,549 | -1.9\% | ' | 3,176 | 3,198 | 0.7\% | 680,874 | 661,367 | -2.9\% |
|  | 35 | 35th | ', | 5,199 | 5,183 | -0.3\% |  | 3,617 | 3,351 | -7.4\% | ' | 2,025 | 2,095 | 3.5\% | 536,675 | 525,784 | -2.0\% |
|  | 36 | Broadway | , | 17,489 | 17,007 | -2.8\% |  | 17,366 | 16,278 | -6.3\% | ' | 12,379 | 11,960 | -3.4\% | : 1,965,549 | 1,951,788 | -0.7\% |
|  | 39 | Pershing | ' | 1,970 | 2,040 | 3.5\% |  |  |  |  | , |  |  |  | 170,344 | 173,261 | 1.7\% |
|  | 43 | 43rd | : | 1,721 | 1,979 | 15.0\% |  | 875 | 892 | 2.0\% |  | 425 | 507 | 19.3\% | 171,567 | 182,264 | 6.2\% |
|  | 44 | Wallace-Racine | ' | 5,973 | 5,165 | -13.5\% |  | 2,849 | 2,239 | -21.4\% | ' | 1,544 | 1,378 | -10.8\% | 612,182 | 528,675 | -13.6\% |
|  | 47 | 47th | ' | 11,280 | 11,154 | -1.1\% | ' | 8,584 | 8,385 | -2.3\% | ' | 5,225 | 5,452 | 4.3\% | 1,175,906 | 1,178,506 | 0.2\% |
|  | 48 | South Damen | ', | 1,075 | 1,186 | 10.4\% |  |  |  |  | ' |  |  |  | 96,173 | 98,405 | 2.3\% |
|  | 49 | Western | ' | 15,258 | 28,176 | 84.7\% |  | 21,631 | 20,105 | -7.1\% | ' | 13,141 | 12,965 | -1.3\% | 2,084,988 | 2,602,801 | 24.8\% |
|  | 49A | South Western | , | 516 | 706 | 37.0\% |  |  |  |  | ' |  |  |  | 48,371 | 55,470 | 14.7\% |
|  | 49B | North Western | , | 5,464 | 5,427 | -0.7\% |  | 3,900 | 3,734 | -4.2\% | ' | 2,690 | 2,738 | 1.8\% | 560,144 | 554,564 | -1.0\% |
|  | 50 | Damen | : | 9,057 | 9,236 | 2.0\% |  | 5,537 | 5,329 | -3.8\% | ' | 3,346 | 3,485 | 4.2\% | 925,826 | 942,936 | 1.8\% |
|  | 51 | 51st | ', | 2,359 | 2,333 | -1.1\% |  | 1,442 | 1,356 | -5.9\% | ' | 940 | 1,023 | 8.8\% | 248,398 | 235,021 | -5.4\% |
|  | 52 | Kedzie/California | ' | 13,430 | 13,758 | 2.4\% | , | 9,730 | 8,861 | -8.9\% | ' | 6,079 | 5,887 | -3.2\% | 1,400,459 | 1,410,362 | 0.7\% |
|  | 52A | South Kedzie | ' | 4,724 | 4,705 | -0.4\% | , | 2,067 | 2,232 | 8.0\% | , | 1,202 | 1,406 | 17.0\% | 461,756 | 450,321 | -2.5\% |
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|  | Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
|  | 53 | Pulaski | ' | 21,570 | 21,703 | 0.6\% |  | 15,281 | 15,129 | -1.0\% |  | 9,891 | 10,022 | 1.3\% | : 2,243,451 | 2,261,794 | 0.8\% |
|  | 53A | South Pulaski | ' | 7,434 | 8,352 | 12.4\% |  | 3,541 | 3,761 | 6.2\% |  | 1,697 | 2,356 | 38.8\% | $\therefore 723,179$ | 782,913 | 8.3\% |
|  | 54 | Cicero |  | 8,873 | 13,178 | 48.5\% |  | 10,130 | 9,972 | -1.6\% |  | 6,131 | 6,522 | 6.4\% | ; 1,024,307 | 1,263,092 | 23.3\% |
|  | 54A | North Cicero/Skokie Blvd. | ' | 965 | 963 | -0.1\% |  |  |  |  |  |  |  |  | : 81,555 | 79,779 | -2.2\% |
|  | 54B | South Cicero | , | 3,536 | 4,086 | 15.6\% |  | 4,385 | 3,586 | -18.2\% |  | 2,431 | 2,084 | -14.2\% | : 406,892 | 416,215 | 2.3\% |
|  | 55 | Garfield |  | 8,747 | 13,784 | 57.6\% | ' | 10,343 | 9,563 | -7.5\% |  | 6,924 | 6,785 | -2.0\% | : 1,172,978 | 1,302,673 | 11.1\% |
|  | 55A | 55th/Austin |  | 225 | 231 | 2.6\% |  |  |  |  |  |  |  |  | : 19,505 | 19,005 | -2.6\% |
|  | 55N | 55th/Narragansett |  | 649 | 651 | 0.4\% |  | 152 | 197 | 29.9\% |  |  |  |  | ' 59,246 | 60,249 | 1.7\% |
|  | 56 | Milwaukee | ' | 12,998 | 11,539 | -11.2\% | ' | 9,030 | 7,940 | -12.1\% |  | 5,836 | 4,855 | -16.8\% | : 1,355,984 | 1,247,528 | -8.0\% |
|  | 56A | North Milwaukee | ' | 768 | 716 | -6.7\% | - |  |  |  |  |  |  |  | 70,427 | 63,976 | -9.2\% |
|  | 57 | Laramie |  | 2,968 | 3,200 | 7.8\% |  | 1,470 | 1,282 | -12.8\% |  | 724 | 804 | 11.0\% | $\cdots 300,919$ | 317,577 | 5.5\% |
|  | 59 | 59th/61st |  | 3,810 | 3,837 | 0.7\% |  | 1,933 | 1,902 | -1.6\% |  |  |  |  | : 358,187 | 346,251 | -3.3\% |
|  | 60 | Blue Island/26th |  | 13,972 | 13,070 | -6.5\% |  | 8,590 | 7,584 | -11.7\% |  | 5,871 | 5,396 | -8.1\% | : 1,390,769 | 1,332,567 | -4.2\% |
|  | 62 | Archer |  | 13,528 | 12,560 | -7.2\% |  | 8,834 | 7,757 | -12.2\% |  | 5,242 | 5,391 | 2.8\% | : 1,381,091 | 1,288,766 | -6.7\% |
|  | 62H | Archer/Harlem |  | 1,436 | 1,404 | -2.2\% |  | 474 | 518 | 9.4\% |  |  |  |  | : 124,592 | 126,897 | 1.9\% |
|  | 63 | 63rd | ' | 21,313 | 21,129 | -0.9\% | , | 15,695 | 14,168 | -9.7\% |  | 11,171 | 10,484 | -6.1\% | ; 2,358,330 | 2,289,404 | -2.9\% |
|  | 63W | West 63rd |  | 2,061 | 1,727 | -16.2\% |  | 881 | 725 | -17.7\% |  | 509 | 498 | -2.0\% | : 190,205 | 169,925 | -10.7\% |
|  | 64 | Foster-Canfield |  | 182 | 196 | 7.3\% |  |  |  |  |  |  |  |  | 15,031 | 16,506 | 9.8\% |
|  | 65 | Grand |  | 7,074 | 8,255 | 16.7\% |  | 4,625 | 4,887 | 5.7\% |  | 2,229 | 3,001 | 34.6\% | 689,946 | 788,250 | 14.2\% |
|  | 66 | Chicago | ' | 23,755 | 24,819 | 4.5\% |  | 16,221 | 16,714 | 3.0\% |  | 10,062 | 11,018 | 9.5\% | : 2,424,990 | 2,588,225 | 6.7\% |
|  | 67 | 67th-69th-71st | , | 13,654 | 14,350 | 5.1\% |  | 10,337 | 9,991 | -3.3\% |  | 6,420 | 6,940 | 8.1\% | : 1,495,558 | 1,544,687 | 3.3\% |
|  | 68 | Northwest Highway |  | 1,581 | 1,620 | 2.4\% |  | 686 | 564 | -17.8\% |  | 378 | 371 | -2.0\% | . 161,231 | 151,767 | -5.9\% |
|  | 69 | Cumberland/East River | '' | 433 | 473 | 9.1\% | , |  |  |  | . |  |  |  | : 40,429 | 46,703 | 15.5\% |
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|  | Note: all bus routes are accessible Route |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
|  | 70 | Division | ' | 10,868 | 10,442 | -3.9\% |  | 7,384 | 6,435 | -12.8\% |  | 5,032 | 4,636 | -7.9\% | : 1,138,918 | 1,092,893 | -4.0\% |
|  | 71 | 71st/South Shore | ' | 10,808 | 10,522 | -2.6\% |  | 9,153 | 7,927 | -13.4\% |  | 6,020 | 5,812 | -3.4\% | : 1,223,549 | 1,156,092 | -5.5\% |
|  | 72 | North |  | 16,199 | 16,452 | 1.6\% |  | 13,592 | 12,766 | -6.1\% |  | 8,344 | 8,474 | 1.6\% | , 1,765,750 | 1,752,584 | -0.7\% |
|  | 73 | Armitage |  | 5,906 | 5,977 | 1.2\% |  | 3,228 | 3,041 | -5.8\% |  | 1,655 | 1,924 | 16.3\% | 583,877 | 587,534 | 0.6\% |
|  | 74 | Fullerton |  | 12,051 | 12,810 | 6.3\% |  | 9,327 | 9,500 | 1.8\% |  | 6,013 | 6,559 | 9.1\% | ; 1,278,105 | 1,333,476 | 4.3\% |
|  | 75 | 74th-75th |  | 8,188 | 8,102 | -1.1\% |  | 6,183 | 5,878 | -4.9\% |  | 3,994 | 4,283 | 7.2\% | 881,139 | 880,602 | -0.1\% |
|  | 76 | Diversey | ' | 11,500 | 11,672 | 1.5\% |  | 7,729 | 7,529 | -2.6\% |  | 4,715 | 4,815 | 2.1\% | ; 1,167,591 | 1,182,975 | 1.3\% |
|  | 77 | Belmont |  | 21,786 | 22,111 | 1.5\% | ' | 16,001 | 15,621 | -2.4\% |  | 9,985 | 10,756 | 7.7\% | : 2,304,247 | 2,299,075 | -0.2\% |
|  | 78 | Montrose |  | 8,817 | 8,302 | -5.8\% | ' | 5,647 | 5,142 | -9.0\% |  | 3,617 | 3,481 | -3.8\% | : 914,659 | 878,839 | -3.9\% |
|  | 79 | 79th |  | 33,007 | 32,883 | -0.4\% | ' | 26,060 | 24,166 | -7.3\% |  | 15,908 | 16,617 | 4.5\% | : 3,670,826 | 3,519,824 | -4.1\% |
|  | 80 | Irving Park |  | 7,916 | 15,411 | 94.7\% |  | 9,555 | 10,675 | 11.7\% |  | 5,984 | 7,734 | 29.2\% | : 1,119,341 | 1,372,760 | 22.6\% |
|  | 81 | Lawrence |  | 14,963 | 13,569 | -9.3\% |  | 11,233 | 10,010 | -10.9\% |  | 8,050 | 8,074 | 0.3\% | ' 1,535,384 | 1,471,049 | -4.2\% |
|  | 81W | West Lawrence |  | 1,896 | 1,631 | -14.0\% |  | 1,058 | 1,003 | -5.2\% |  | 674 | 585 | -13.3\% | : 185,503 | 166,357 | -10.3\% |
|  | 82 | Kimball-Homan |  | 18,578 | 19,370 | 4.3\% |  | 12,217 | 12,067 | -1.2\% |  | 7,584 | 8,381 | 10.5\% | : 1,930,508 | 1,968,487 | 2.0\% |
|  | 84 | Peterson |  | 4,613 | 4,509 | -2.2\% |  | 2,745 | 2,743 | -0.1\% |  | 1,361 | 1,574 | 15.7\% | : 457,999 | 445,863 | -2.6\% |
|  | 85 | Central |  | 12,606 | 11,837 | -6.1\% |  | 8,092 | 7,355 | -9.1\% |  | 5,283 | 5,182 | -1.9\% | : 1,318,688 | 1,243,810 | -5.7\% |
|  | 85A | North Central |  | 921 | 900 | -2.3\% |  | 468 | 397 | -15.1\% |  |  |  |  | 86,510 | 81,041 | -6.3\% |
|  | 86 | Narraganset//Ridgeland |  | 2,244 | 2,612 | 16.4\% |  |  |  |  |  |  |  |  | ' 206,998 | 221,051 | 6.8\% |
|  | 87 | 87th |  | 17,101 | 17,105 | 0.0\% |  | 11,493 | 11,178 | -2.7\% |  | 6,605 | 6,354 | -3.8\% | : 1,779,230 | 1,770,788 | -0.5\% |
|  | 88 | Higgins |  | 1,505 | 1,316 | -12.5\% |  | 839 | 514 | -38.7\% |  | 414 | 450 | 8.7\% | : 147,705 | 136,511 | -7.6\% |
|  | 90 | Harlem |  | 5,205 | 5,345 | 2.7\% |  | 3,964 | 4,178 | 5.4\% |  | 2,098 | 2,318 | 10.5\% | 533,827 | 546,106 | 2.3\% |
|  | 90N | North Harlem | ' | 354 | 418 | 18.0\% |  | 129 | 138 | 6.5\% |  |  |  |  | $: 31,837$ | 37,517 | 17.8\% |
|  | 91 | Austin | ', | 8,386 | 8,210 | -2.1\% | , | 4,808 | 4,713 | -2.0\% |  | 2,706 | 2,795 | 3.3\% | $: 866,594$ | 816,421 | -5.8\% |
| April |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 5 |


|  | Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 92 | Foster |  | 8,031 | 7,602 | -5.3\% |  | 4,865 | 4,218 | -13.3\% |  | 2,767 | 2,912 | 5.2\% |  | 820,676 | 783,404 | -4.5\% |
|  | 93 | California/Dodge |  | 3,294 | 3,448 | 4.7\% |  | 1,930 | 1,668 | -13.6\% |  |  |  |  |  | 312,556 | 319,565 | 2.2\% |
|  | 94 | South California |  | 10,603 | 10,152 | -4.3\% |  | 5,360 | 5,189 | -3.2\% |  | 3,267 | 3,580 | 9.6\% |  | 1,035,029 | 998,196 | -3.6\% |
|  | 95E | 93rd-95th |  | 5,140 | 5,066 | -1.4\% |  | 3,546 | 3,215 | -9.4\% |  | 2,320 | 2,441 | 5.2\% |  | 560,990 | 533,755 | -4.9\% |
|  | 95W | West 95th |  | 5,512 | 4,989 | -9.5\% |  | 5,206 | 4,229 | -18.8\% |  | 2,749 | 2,473 | -10.0\% |  | 611,420 | 548,640 | -10.3\% |
|  | 96 | Lunt |  | 989 | 1,005 | 1.6\% |  |  |  |  |  |  |  |  |  | 82,490 | 79,986 | -3.0\% |
|  | 97 | Skokie |  | 3,866 | 4,052 | 4.8\% |  | 2,670 | 2,745 | 2.8\% |  | 1,448 | 1,685 | 16.3\% |  | 390,075 | 411,769 | 5.6\% |
|  | X98 | Avon Express |  | 318 | 269 | -15.6\% |  | 54 | 42 | -22.0\% |  |  |  |  |  | 25,106 | 25,803 | 2.8\% |
|  | 100 | Jeffery Manor Express |  | 906 | 910 | 0.4\% |  |  |  |  |  |  |  |  |  | 78,850 | 82,478 | 4.6\% |
|  | 103 | West 103rd | ' | 3,639 | 3,451 | -5.2\% |  | 1,806 | 1,872 | 3.7\% |  | 1,180 | 1,272 | 7.8\% |  | 382,065 | 363,156 | -4.9\% |
|  | 106 | East 103rd |  | 2,101 | 2,154 | 2.5\% |  | 631 | 793 | 25.5\% |  | 410 | 312 | -23.9\% |  | 221,189 | 219,437 | -0.8\% |
|  | 108 | Halsted/95th |  | 2,646 | 2,204 | -16.7\% |  |  |  |  |  |  |  |  |  | 236,632 | 192,320 | -18.7\% |
|  | 111 | Pullman/111th/115th |  | 6,843 | 6,390 | -6.6\% |  | 4,181 | 3,835 | -8.3\% |  | 2,894 | 2,647 | -8.6\% |  | 726,185 | 680,062 | -6.4\% |
|  | 112 | Vincennes/111th |  | 3,266 | 3,055 | -6.5\% |  | 1,544 | 1,389 | -10.1\% |  | 975 | 953 | -2.2\% |  | 336,288 | 308,949 | -8.1\% |
|  | 119 | Michigan/119th |  | 6,282 | 6,166 | -1.9\% |  | 4,693 | 4,426 | -5.7\% |  | 2,872 | 3,205 | 11.6\% |  | 688,169 | 664,628 | -3.4\% |
|  | 120 | Ogilvie/Wacker Express |  | 1,440 | 836 | -41.9\% |  |  |  |  |  |  |  |  |  | 131,850 | 95,189 | -27.8\% |
|  | 121 | Union/Wacker Express |  | 1,540 | 1,134 | -26.4\% |  |  |  |  |  |  |  |  |  | 139,529 | 108,649 | -22.1\% |
|  | 122 | Illinois Center/Ogilvie Express |  | 846 | 606 | -28.4\% |  |  |  |  |  |  |  |  |  | 76,387 | 62,275 | -18.5\% |
|  | 123 | Illinois Center/Union Express |  | 731 | 655 | -10.4\% |  |  |  |  |  |  |  |  |  | 64,955 | 55,242 | -15.0\% |
|  | 124 | Navy Pier |  | 1,406 | 1,113 | -20.9\% |  | 1,388 | 1,380 | -0.5\% |  | 573 | 749 | 30.7\% |  | 137,884 | 124,549 | -9.7\% |
|  | 125 | Water Tower Express | , | 2,137 | 2,001 | -6.3\% |  |  |  |  |  |  |  |  |  | 188,774 | 178,649 | -5.4\% |
|  | 126 | Jackson |  | 8,897 | 7,775 | -12.6\% |  | 4,643 | 3,641 | -21.6\% |  | 2,815 | 2,524 | -10.3\% |  | 907,985 | 809,006 | -10.9\% |
|  | 129 | West Loop/South Loop | ', | 1,077 | 1,035 | -3.9\% | , |  |  |  | . |  |  |  | ' | 90,517 | 89,991 | -0.6\% |
| Apri |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 6 |


|  | Note: all bus routes are accessible |  | Average Weekday |  |  |  | Average Saturday |  |  |  | Average Sunday |  |  |  | Year-to-date Rides |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Route |  | , | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |  | Last Yr | Cur Yr | \% Chg |
|  | 130 | Museum Campus | ', |  |  |  |  |  |  |  |  |  |  |  |  | 21,403 | 20,782 | -2.9\% |
|  | 132 | Goose Island Express | : | 356 | 319 | -10.3\% |  |  |  |  |  |  |  |  |  | 28,187 | 27,712 | -1.7\% |
|  | 134 | Stockton/LaSalle Express | ; | 2,725 | 2,802 | 2.8\% | ' |  |  |  |  |  |  |  |  | 240,848 | 240,838 | 0.0\% |
|  | 135 | Clarendon/LaSalle Express | ', | 3,921 | 3,641 | -7.1\% | ' |  |  |  |  |  |  |  |  | 335,658 | 311,936 | -7.1\% |
|  | 136 | Sheridan/LaSalle Express | ': | 2,387 | 2,252 | -5.6\% | ' |  |  |  |  |  |  |  |  | 196,567 | 188,507 | -4.1\% |
|  | 143 | Stockton/Michigan Express | '' | 1,320 | 1,311 | -0.7\% | ', |  |  |  |  |  |  |  |  | 105,726 | 108,840 | 2.9\% |
|  | 144 | Marine/Michigan Express | '' | 1,211 | 1,136 | -6.2\% | '' |  |  |  |  |  |  |  |  | 103,209 | 94,957 | -8.0\% |
|  | 145 | Wilson/Michigan Express | :' | 7,088 | 6,802 | -4.0\% | ' | 4,767 | 4,480 | -6.0\% |  | 2,453 | 2,793 | 13.9\% |  | 724,191 | 692,182 | -4.4\% |
|  | 146 | Inner Drive/Michigan Express | ', | 10,674 | 9,824 | -8.0\% | ' | 9,902 | 8,843 | -10.7\% |  | 6,306 | 6,241 | -1.0\% |  | 1,107,278 | 1,073,827 | -3.0\% |
|  | 147 | Outer Drive Express | ', | 16,721 | 15,453 | -7.6\% | ', | 12,366 | 11,536 | -6.7\% |  | 6,854 | 7,431 | 8.4\% |  | 1,655,951 | 1,576,736 | -4.8\% |
|  | 148 | Clarendon/Michigan Express | ', | 2,088 | 2,284 | 9.4\% | ' |  |  |  |  |  |  |  |  | 172,953 | 187,431 | 8.4\% |
|  | 151 | Sheridan | ', | 22,370 | 21,644 | -3.2\% | ' | 19,062 | 18,001 | -5.6\% |  | 12,335 | 12,720 | 3.1\% |  | 2,332,611 | 2,218,087 | -4.9\% |
|  | 152 | Addison | ' | 10,414 | 10,367 | -0.5\% | ', | 5,793 | 5,577 | -3.7\% |  | 3,066 | 3,470 | 13.2\% |  | 1,016,705 | 980,185 | -3.6\% |
|  | 154 | Wrigley Field Express | ', |  | 1,348 |  | ', | 1,135 | 1,305 | 15.0\% |  |  | 1,917 |  |  | 2,011 | 5,919 | 194.4\% |
|  | 155 | Devon | ': | 7,672 | 7,686 | 0.2\% | ' | 6,524 | 6,254 | -4.1\% |  | 4,760 | 4,977 | 4.6\% |  | 820,303 | 831,035 | 1.3\% |
|  | 156 | LaSalle | ', | 10,230 | 8,692 | -15.0\% | ', |  |  |  |  |  |  |  |  | 871,831 | 757,653 | -13.1\% |
|  | 157 | Streeterville/Taylor | ', | 2,199 | 5,658 | 157.3\% | ' |  |  |  |  |  |  |  |  | 187,914 | 482,225 | 156.6\% |
|  | 165 | West 65th | ', | 81 | 61 | -23.9\% | ' |  |  |  |  |  |  |  |  | 7,269 | 5,752 | -20.9\% |
|  | 168 | UIC-Pilsen Express | :' | 55 | 54 | -2.6\% | ' |  |  |  |  |  |  |  |  | 4,512 | 4,227 | -6.3\% |
|  | 169 | 69th-UPS Express | $:$ | 390 | 321 | -17.8\% | ' | 29 | 26 | -10.4\% |  |  |  |  |  | 33,537 | 27,701 | -17.4\% |
|  | 170 | U. of Chicago/Midway | ': | 289 | 368 | 27.5\% | ' |  |  |  |  |  |  |  |  | 29,418 | 39,489 | 34.2\% |
|  | 171 | U. of Chicago/Hyde Park | :' | 3,781 | 1,273 | -66.3\% | , | 905 | 509 | -43.7\% |  | 1,789 | 540 | -69.8\% |  | 325,898 | 154,482 | -52.6\% |
|  | 172 | U. of Chicago/Kenwood | ', | 2,196 | 2,478 | 12.9\% | , | 424 | 525 | 24.0\% | , | 543 | 572 | 5.5\% |  | 203,010 | 233,641 | 15.1\% |
| April |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 7 |



## Rail Entries by Line/Station/Entrance









April 2010

April 2010




April 2010


## Average Rail Daily Boardings by Line

|  | Average Weekday |  |  | Average Saturday |  |  | Average Sunday |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Line | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg | Last Yr | Cur Yr | \% Chg |
| Blue | 144,470 | 150,362 | $4.1 \%$ | 71,795 | 75,533 | $5.2 \%$ | 49,973 | 55,689 | $11.4 \%$ |
| Brown | 90,840 | 96,480 | $6.2 \%$ | 51,037 | 55,280 | $8.3 \%$ | 28,783 | 34,015 | $18.2 \%$ |
| Green | 60,439 | 62,843 | $4.0 \%$ | 33,096 | 33,836 | $2.2 \%$ | 21,209 | 23,501 | $10.8 \%$ |
| Orange | 51,471 | 51,346 | $-0.2 \%$ | 23,438 | 24,229 | $3.4 \%$ | 16,864 | 18,296 | $8.5 \%$ |
| Pink | 27,091 | 28,447 | $5.0 \%$ | 13,188 | 13,793 | $4.6 \%$ | 8,588 | 9,853 | $14.7 \%$ |
| Purple | 37,724 | 38,347 | $1.7 \%$ | 12,539 | 12,508 | $-0.2 \%$ | 7,186 | 7,939 | $10.5 \%$ |
| Red | 232,922 | 249,239 | $7.0 \%$ | 173,101 | 183,923 | $6.3 \%$ | 106,542 | 123,700 | $16.1 \%$ |
| Yellow | 4,899 | 5,220 | $6.5 \%$ | 1,908 | 2,238 | $17.3 \%$ | $\mathbf{1 , 0 0 9}$ | $\mathbf{1 , 7 2 4}$ | $70.8 \%$ |
| System Total | $\mathbf{6 4 9 , 8 5 7}$ | $\mathbf{6 8 2 , 2 8 4}$ | $\mathbf{5 . 0 \%}$ | $\mathbf{3 8 0 , 1 0 0}$ | $\mathbf{4 0 1 , 3 4 1}$ | $\mathbf{5 . 6 \%}$ | $\mathbf{2 4 0 , 1 5 5}$ | $\mathbf{2 7 4 , 7 1 7}$ | $\mathbf{1 4 . 4 \%}$ |

## Average Weekday Cross-Platform Transfers

This table shows the estimated number of unpaid / non-farecard transfers made between lines throughout the rail system on an average weekday.

| Location | Transfers | \% of total |
| :--- | ---: | :---: |
| Belmont/Fullerton | 33,452 | $28.0 \%$ |
| Clark/Lake | 24,058 | $20.2 \%$ |
| Jackson (Red/Blue) | 21,079 | $17.7 \%$ |
| Roosevelt | 13,869 | $11.6 \%$ |
| Howard | 13,846 | $11.6 \%$ |
| Loop (not Clark/Lake) | 10,238 | $8.6 \%$ |
| West Side (Green/Pink) | 2,759 | $2.3 \%$ |
| Garfield-South Elevated | 42 | $0.0 \%$ |

System Total
119,343

