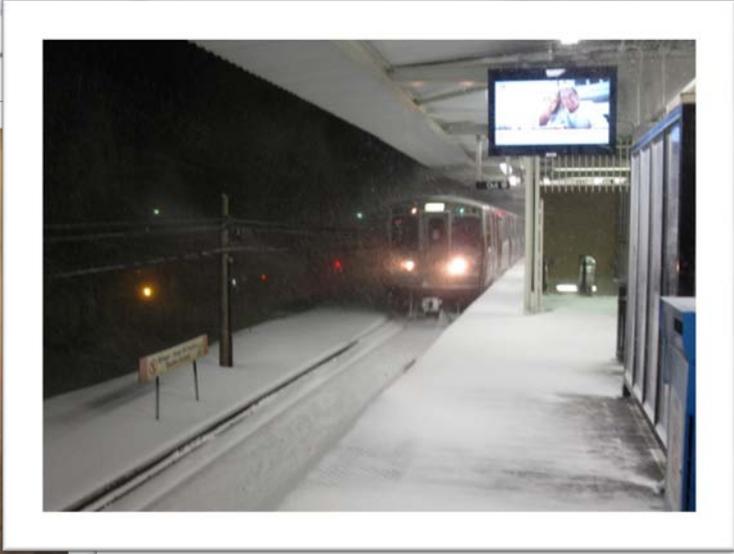
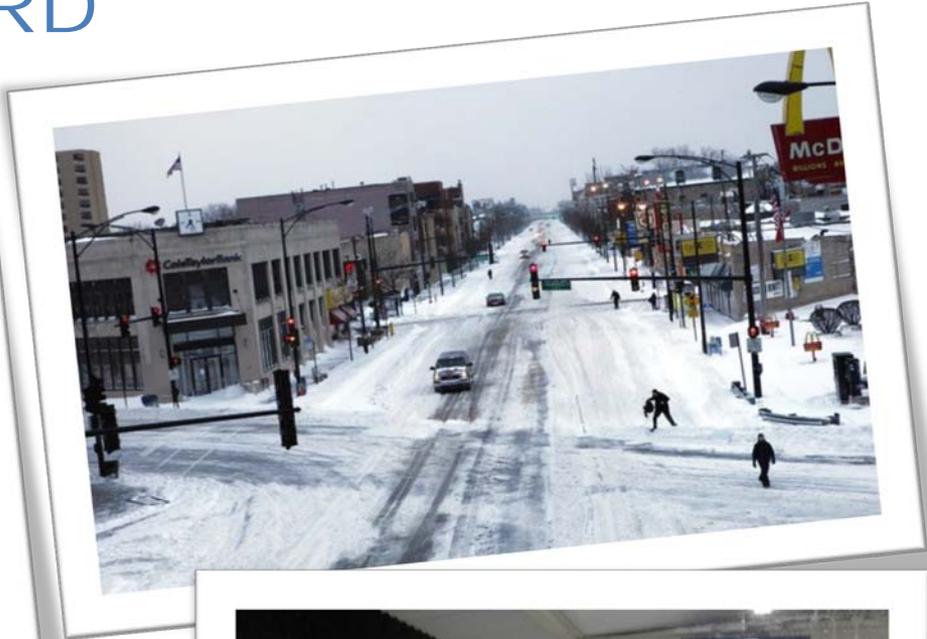


PRESIDENT'S REPORT

February 9, 2011



HISTORIC BLIZZARD



(Photos: Chicago Tribune)



BLIZZARD PREPARATIONS

Tues.

Wed.

Thurs

Fri.

Sat.

Sun.

Mon.

Tues.



EARLIER RUSH HOUR SERVICE PROVIDED



BLIZZARD RESPONSE

Tues.

Wed.

Thurs

Fri.

Sat.

Sun.

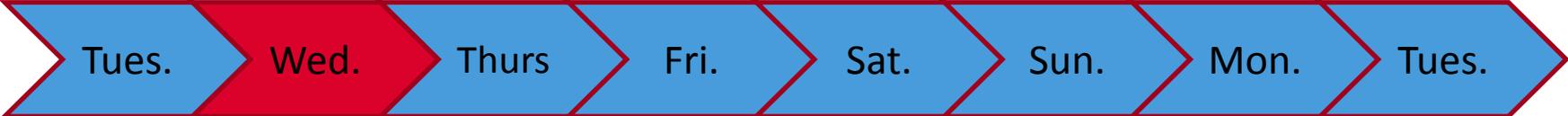
Mon.

Tues.

- Sleet trains dispatched
- Non-service cars ran all night
- Rail switch heaters activated
- Staff removed snow from switches and substations



BLIZZARD RESPONSE



(Photo: Chicago Tribune)

TEAMS REMOVED SNOW FROM PLATFORMS



BLIZZARD RESPONSE



FIGHTING THE STORM



BLIZZARD RESPONSE

Tues.

Wed.

Thurs

Fri.

Sat.

Sun.

Mon.

Tues.



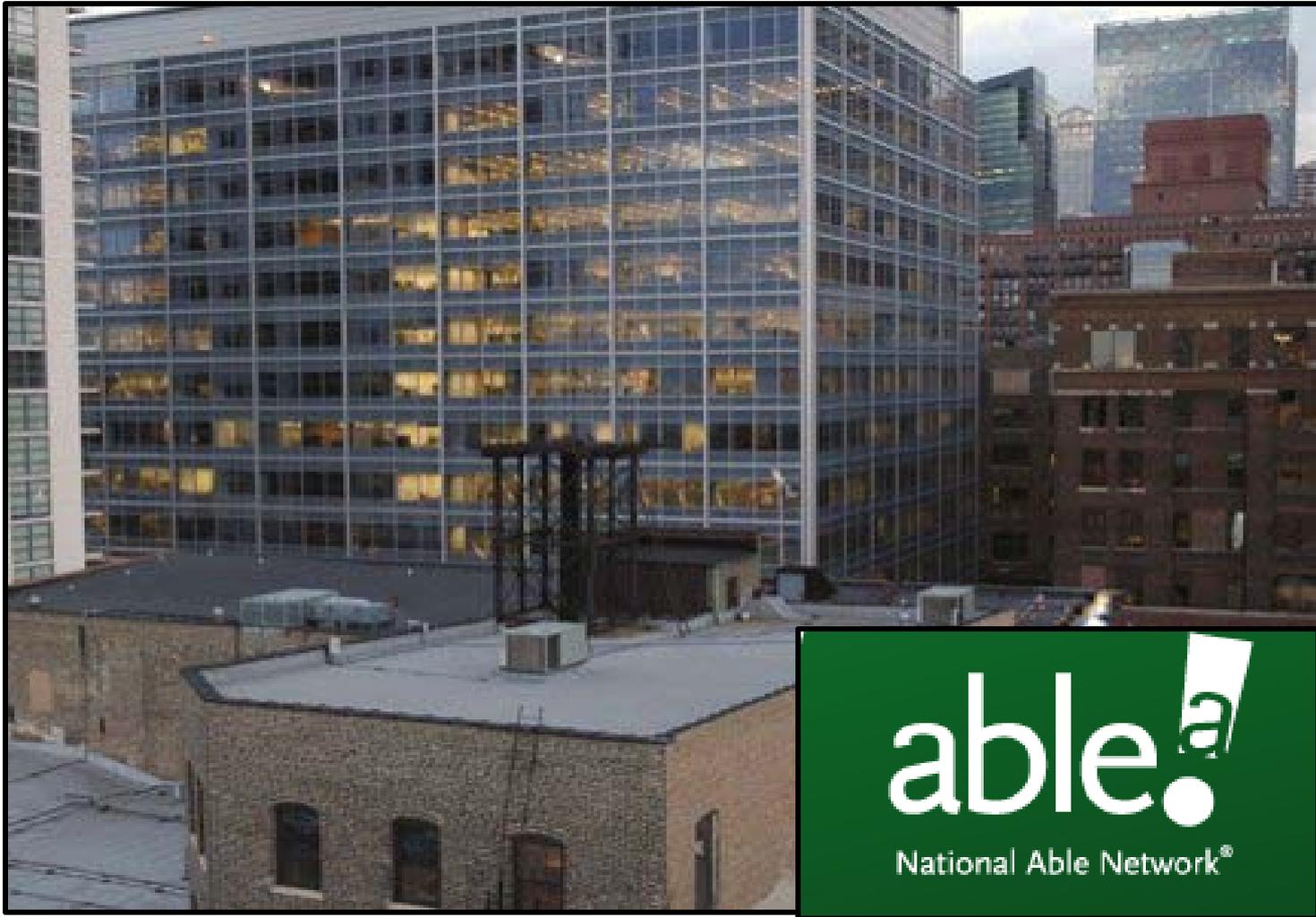
VOLUNTEERS SHOVELED BUS STOPS AND RAIL STATIONS



THANK YOU CTA



WELCOME NATIONAL ABLE NETWORK!



AMENDMENT TO CTA'S CAPITAL IMPROVEMENT PROGRAM



Includes receipt of \$37.4 million in grant funding for a bus facilities rehabilitation program.

(Photo: Matt Peck)



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February 9, 2011

