

Bicycle Racks at CTA Rail Stations

Bicycle parking racks are installed outside most CTA rail stations to encourage “bike & ride” trips. For improved security and weather protection, racks have been installed at the following stations:

- **Blue Line**
O’Hare &
Rosemont &
Cumberland &
Harlem & (O’Hare branch)
Jefferson Park &
Montrose
Irving Park
Addison &
Belmont
Logan Square &
California
Western & (O’Hare Branch)
Damen
Division
Chicago
Grand
Clark/Lake &
Monroe (Madison entrance)
Jackson &
LaSalle
UIC-Halsted &
Forest Park &
- **Purple Line (cont’d)**
Foster
Davis &
South Blvd
Howard &
- **Brown Line**
Kimball &
Western &
Damen &
Montrose &
Irving Park &
Addison &
Paulina &
Southport &
Wellington &
Diversey &
Armitage &
Sedgwick &
- **Orange Line**
Midway &
Pulaski &
Kedzie &
Western &
35th/Archer &
Ashland &
Halsted &
- **Green Line**
Central &
Laramie &
Cicero &
Pulaski &
Kedzie &
California &
Clinton &
Roosevelt &
35th-Bronzeville-IIT &
Indiana &
43rd &
47th &
51st &
Garfield &
King Dr. &
Halsted &
Ashland/63rd &
- **Pink Line**
Polk &
18th &
Damen &
California &
Kedzie &
Central Park &
Pulaski &
54th/Cermak &
- **Yellow Line**
Howard &
Oakton-Skokie &
Dempster-Skokie &
- **Purple Line**
Linden &
Central
- **Loop Stations**
Clark/Lake &
Harold Washington Library &
Washington/Wells &

Basic Fares

Base/Regular Fares <small>Deducted from Transit Value in a Ventra Transit Account</small>			
	Full	Reduced*	Student*
‘L’ train fare	\$2.50*	\$1.25	75¢
Bus fare†	\$2.25	\$1.10	75¢
Transfer (up to two additional ‘L’ train or bus rides within two hours)	25¢	15¢	15¢
Unlimited-Ride Passes <small>Loaded onto a Ventra Transit Account</small>			
1-Day CTA Pass	\$10	—	—
3-Day CTA Pass	\$20	—	—
7-Day CTA Pass	\$28	—	—
7-Day CTA/Pace Pass	\$33	—	—
30-Day CTA/Pace Pass	\$105	\$50**	—
Other Fares			
	Full	Reduced*	Student*
†Cash Bus Fare: Cash/coins deposited in farebox when boarding. Exact fare required. No transfers.	\$2.50	\$1.25	75¢
Pay-As-You-Go (PAYG) Fare: Any personal, contactless bankcard with the  symbol can be used to pay directly at turnstiles or bus farebox. Same fare on bus or train. No transfers. For regular fare with contactless bankcard, load Transit Value or pass at Ventra vending machine.	\$2.50*	\$1.25	—
*O’Hare ‘L’ Train Fare: Deducted on entry at O’Hare station only. Does not apply to passes.	\$5	\$1.25	75¢

Ventra Cards & Disposable Ventra Tickets

New Ventra Card: \$5
Load value/passes onto reusable card. Purchase fee refundable with registration.

Ventra Ticket: Ticket cannot be reloaded.

Single Ride: \$3 (all stations except O’Hare) **\$5** (O’Hare only)
Ticket good for entry onto ‘L’ train or bus and two transfers, and includes Limited Use Media Fee for cost of the ticket.

1-Day Pass: \$10 Ticket good for 24 hours of riding from first use. Limited Use Media Fee waived.

*Special Fare Programs

Reduced Fares: The following groups are eligible to pay reduced fare: children 7 thru 11 years of age; children under 7 who are travelling alone; and seniors 65+ or people with disabilities with RTA Reduced Fare permit. See station attendant for assistance with paying reduced fares.

** 30-Day Reduced Fare Pass available only to riders with RTA-issued Reduced Fare permits.

Student Fares: Valid between 5:30am and 8:30pm, on school days only, for grade/high school students ages 7-20, with CTA permit.

Free Ride programs: The following groups are eligible to ride free on CTA: qualifying seniors and people with disabilities enrolled in the Illinois Dept. on Aging Benefit Access Program; active duty military personnel in full uniform with US Armed Forces ID, and active duty military personnel and qualifying disabled veterans with a CTA Military Service Pass; and children under 7 (with a fare-paying adult).

Lost and Found

Note: The CTA is not responsible for bicycles lost, stolen, or damaged on CTA buses, trains, or property.

If you forget your bicycle and leave it on the bus or train:

- Call the CTA at 1-888-YOUR-CTA.
- Tell the agent the bus or train route on which you left the bicycle.
- Ask for the lost-and-found phone number and address of the bus garage or terminal for that route.
- Call the garage or terminal and confirm that the CTA has your bicycle.
- Go to the garage or terminal and pick up your bicycle.

Bicycles left for more than two weeks on bicycle racks will be removed by the CTA. If you have lost your bicycle on CTA property, call 1-888-YOUR-CTA.

Helpful Phone Numbers

For bus and rail line schedule information, call 312-836-7000 or visit transitchicago.com.

CTA Customer Service

feedback@transitchicago.com
1-888-YOUR-CTA (1-888-968-7282)
TTY: 1-888-CTA-TTY1 (1-888-282-8891)

- For maps, other CTA information, or to report a missing or damaged bike rack on a CTA bus.
- For requests for demonstrations of a bike rack on a CTA bus.

Active Transportation Alliance

312-427-3325
activetrans.org

Chicago Department of Transportation Bike Program

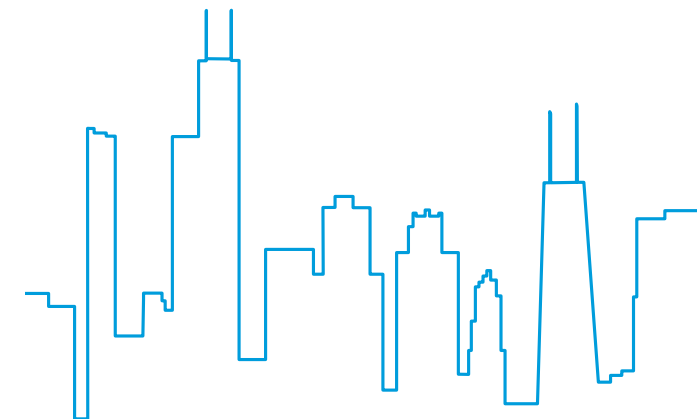
chicagocompletestreets.org
cdotbikes@cityofchicago.com

- Information about bike racks, abandoned bikes, and bike lanes and trails. Free publications are available, including a map showing the best streets for cycling in Chicago.
- DIVVY Bikes
1-855-55-DIVVY
(1-855-553-4889)
customerservice@divvybikes.com

Bike & Ride

Guide to Chicago

May 2018



Like to Bike?

To make cycling even more convenient, the Chicago Transit Authority (CTA) welcomes bicycles on trains and buses throughout the year.

Getting around is easy! Simply follow the steps in this brochure and you'll be on your way to cycling fun and great exercise while helping the environment.

Boarding Trains

Bicycles are permitted on trains every weekday except from 7am to 9am and 4pm to 6pm. If you board the train with your bicycle prior to these periods and your trip extends into these hours, CTA allows you to finish your trip.

On Saturdays, Sundays and holidays (excluding July 4), bicycles are allowed on trains all day.

If trains are crowded, the use of trains by cyclists may be restricted by the rail operator as appropriate.

1. When entering a rail station, notify the Customer Assistant or security guard that you are there with your bicycle. When available, use the accessible turnstile with the swing gate to pay your fare and enter with your bicycle. If a swing gate is not available, CTA staff will open an access gate to allow you to enter.
2. Do not attempt to carry your bicycle through the tall steel barrier gates. It will get caught! Note: For this reason, customers with bicycles may not exit at the King Drive & (Green Line) station; please ride to the Cottage Grove & (Green Line) station to exit.
3. To reach the platform level, use elevators whenever they are available. Otherwise, carry your bicycle on ramps and stairways, allowing other customers to clear before you go up or down the stairs. Bicycles are not permitted on escalators.
4. When a train is approaching or leaving, stand clear of the platform edge. If the train is too crowded, please wait for the next one.
5. Before boarding, check to see if other cyclists are present on the rail car. Only two (2) bicycles are allowed per car.
6. Once on board, stand near either end of the rail car. Stand by your bicycle and hold on to it at all times. Never block the aisle or doors. Do not use your bicycle kickstand inside stations or rail cars.

Boarding Buses

1. Remove large baggage, such as panniers, from your bicycle before loading your bicycle on the rack. All baggage must accompany you on the bus.
2. **Alert the bus operator** that you will be loading your bicycle. Lower the rack by squeezing the center handle (see photo A). If another bicycle is in position, the rack will already be lowered. If the bicycle rack is full, please wait for the next bus.
3. Lift your bicycle so it sits in the empty wheel well. If yours is the first to be loaded, load it in the position nearest the bus, with the front wheel facing the curb. If yours is the second to be loaded, load with the rear wheel facing the curb in the front position.
 - Pull the spring-loaded support arm out and upwards (see photo B). Fasten it over the front tire at the highest point of the wheel to hold the bicycle in place (see photo C). Locks may not be used to secure bicycles to racks. If you are concerned about the safety of your bicycle, lock your bicycle's front wheel to the bicycle frame before the bus arrives.
4. Board the bus. Pay your fare. It is recommended that you sit or stand near the front of the bus and watch your bicycle while you ride the bus.
5. When you come to your stop, exit the bus at the front. Tell the operator that you'll be removing your bicycle. Unload your bicycle.
6. If no other bicycles remain, stow the rack against the bus in the upright position (see Photo D).



Things You Should Know

- Anyone 14 years or older may bring a bicycle on a train or rack-equipped bus. Customers 12 and 13 years old must be accompanied by an adult. Children under 12 are not permitted to bring bicycles on CTA trains or buses.
- Look for the green decal (seen at right) next to one of the sets of doors on each car – at that end of the car, there is more open space where it may be more convenient to stand with your bike.
- Let other customers board the train first. This reduces the chance of someone tripping over your bicycle. Priority seating is intended for seniors and customers with disabilities.
- If a rail station or a train is evacuated, leave your bicycle behind to ensure a swift and safe exit for you and all other customers. Store your bicycle on top of or in between seats and out of the aisles.
- To ensure proper safety of all customers, Chicago Police and CTA personnel may restrict bicycles from being brought on trains. This may happen if your bicycle is obstructing customer movement or there are already two bicycles in one car. Please follow their instructions.
- There is bicycle parking at many CTA rail stations. If trains are crowded or you don't want to bring your bicycle on the system, utilize the approved parking area and ride the train.
- Cyclists assume all responsibility for any damage and/or injury that occurs as a result of their bicycle being on CTA property. This includes injury to the cyclist or other customers. A sudden stop by the transit vehicle does not remove responsibility from the bicycle owner for damages or injuries to other customers or themselves.
- Folding bicycles are allowed on CTA vehicles at all times.
- Motor-powered bicycles of any kind are not permitted on the CTA.
- For questions or comments, please contact us at feedback@transitchicago.com.

