President's Report

June 11, 2008



Bus Tracker Continued Roll Out



Bus Tracker Continues Roll Out

- Automated system to find when a bus will be at a bus stop
 - Piloted on the #20 Madison in 2006



First Bus Tracker Roll Outs

- #20 Madison
- #35 35th
- #39 Pershing
- #43 43rd
- #49 Western
- #49 Western Express
- #54B South Cicero
- #55A 55th/Austin

- #55N 55th/ Narragansett
- #62 Archer
- #62H Archer/ Harlem
- #63W West 63rd
- #94 South California
- #165 West 65th

Routes Rolled Out on May 19th

- #9 Ashland
- #X9 Ashland Express
- #21 Cermak
- #44 Wallace-Racine
- #47 47th St.
- #48 South Damen
- #50 Damen
- #51 51st St.
- #52A South Kedzie

- #53A South Pulaski
- #55 Garfield
- #X55 Garfield Express
- #59 595, 61st St.
- #60 Blue Island 26th St.
- #63 63rd St.
- #67 67th, 69th, 71st St.
- #75 74th, 75th St.

Routes Rolled Out on June 23rd

- #56 Milwaukee
- #68 Northwest Highway
- #77 Belmont
- #78 Montrose
- #80 Irving Park
- #81 Lawrence
- #84 Peterson
- #85 Central
- #86 Narragansett-Ridgeland
- #88 Higgins

- #90 Harlem
- #91 Austin
- #92 Foster
- #54A No. Cicero-Skokie Blvd.
- #56A No. Milwaukee
- #81 West Lawrence
- #85A No. Central
- #90 No. Harlem
- #X80 Irving Park Express
- #152 Addison

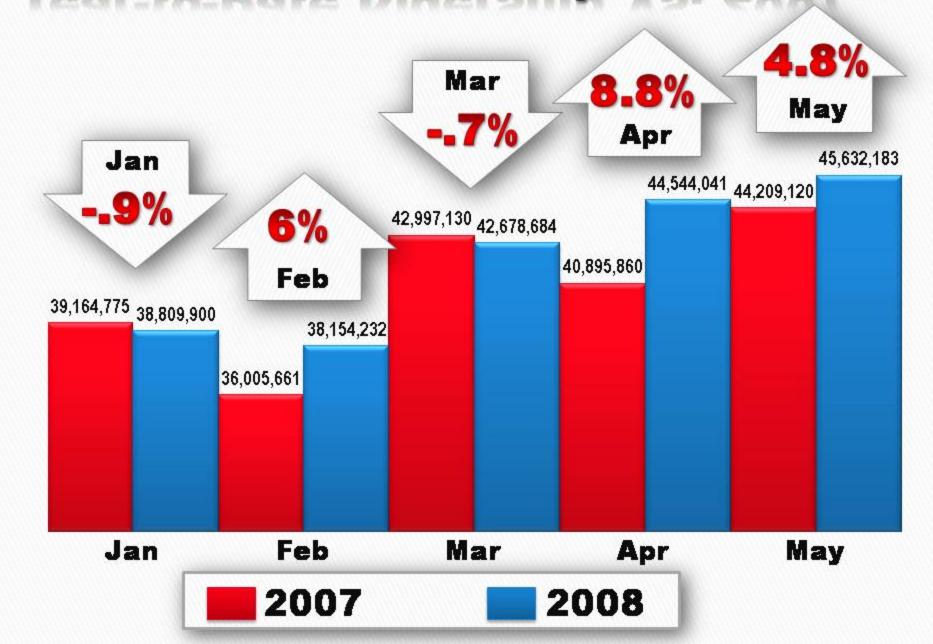
Ridership



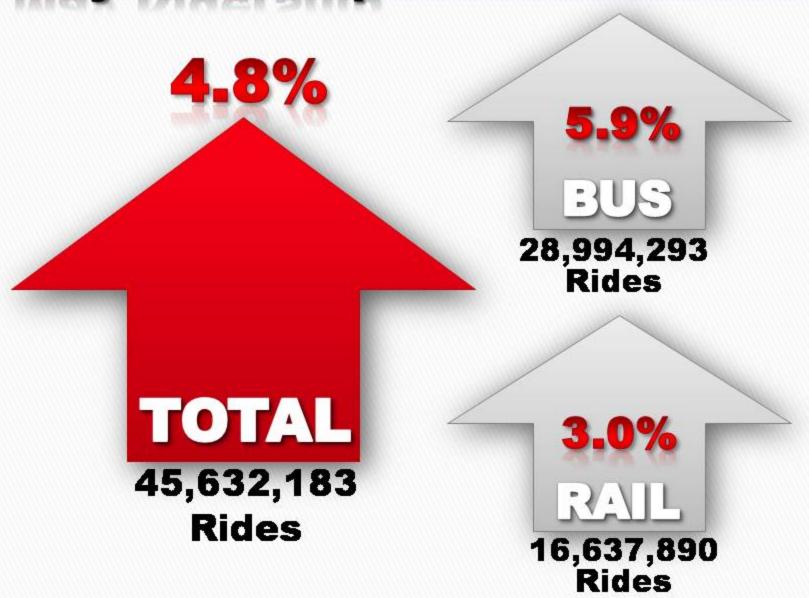




Year-to-Date Ridership Vs. 2007

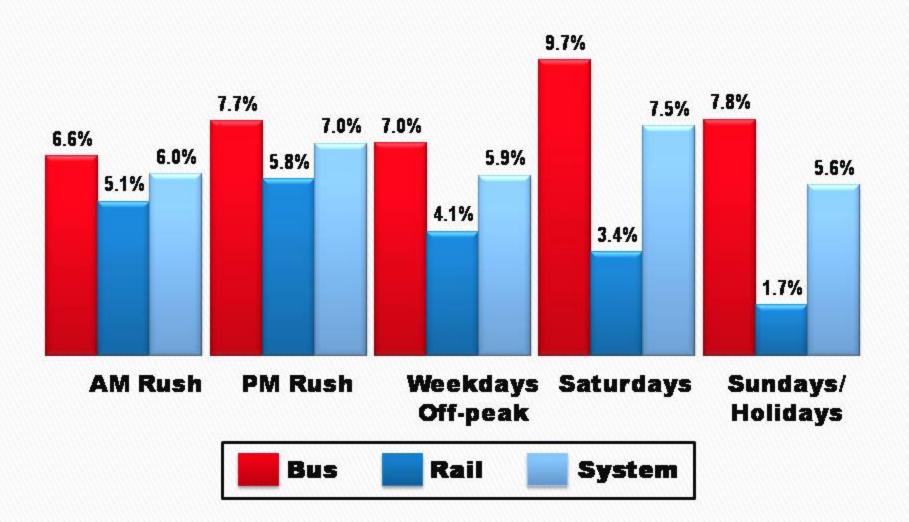


May Ridership

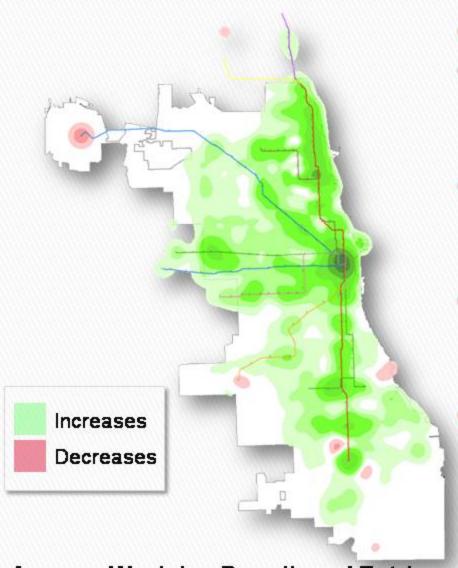


Ridership

Ridership is increasing at all times of day and all days of the week



Ridership Change: 2008 vs 2007

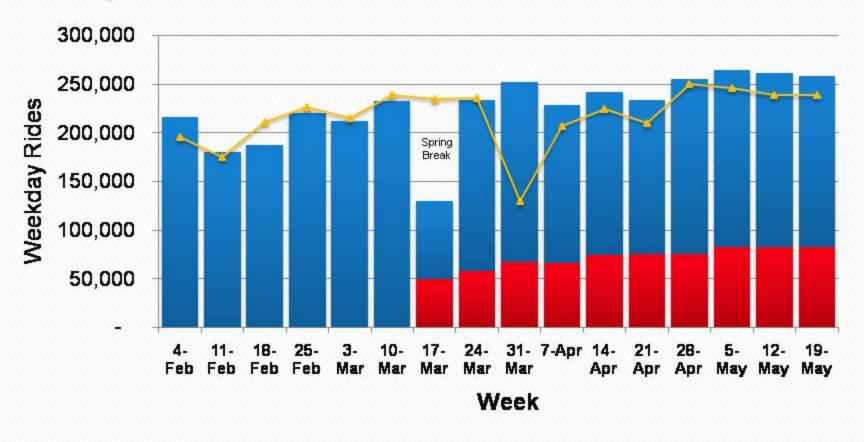


- Increases over wide area
- Growth structured around rail system, as construction and slow zones end
- North and west sides growing on both bus and rail
- Dan Ryan Red growing strong, with bus feeding increasing as well
- Ridership at airports weak

Average Weekday Boardings / Entries

Senior Free Rides: Weekdays

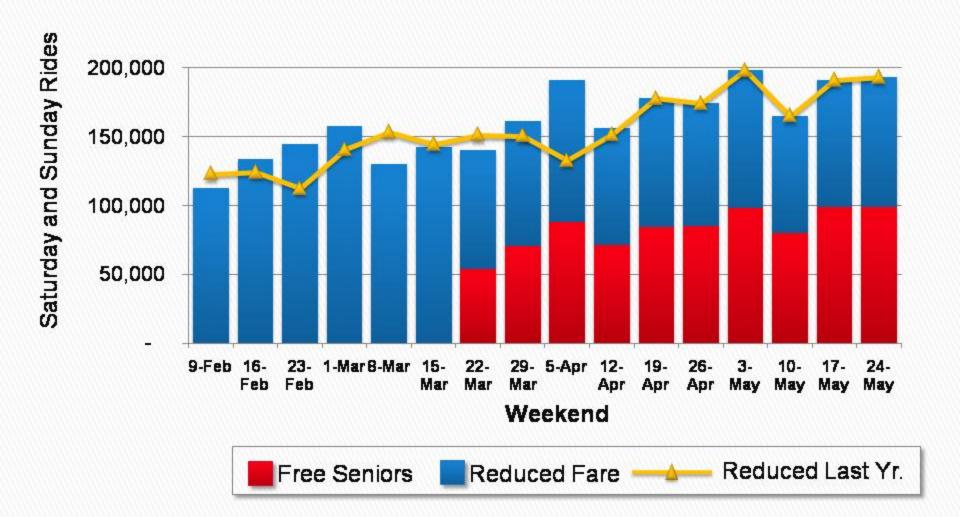
Senior rides have increased more than expected

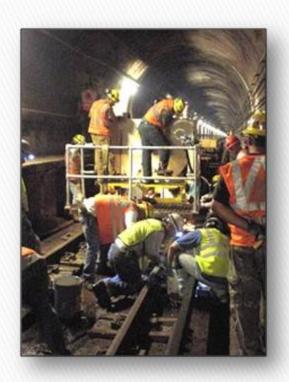




Senior Free Rides: Weekends

Senior growth twice as fast as non-senior riders





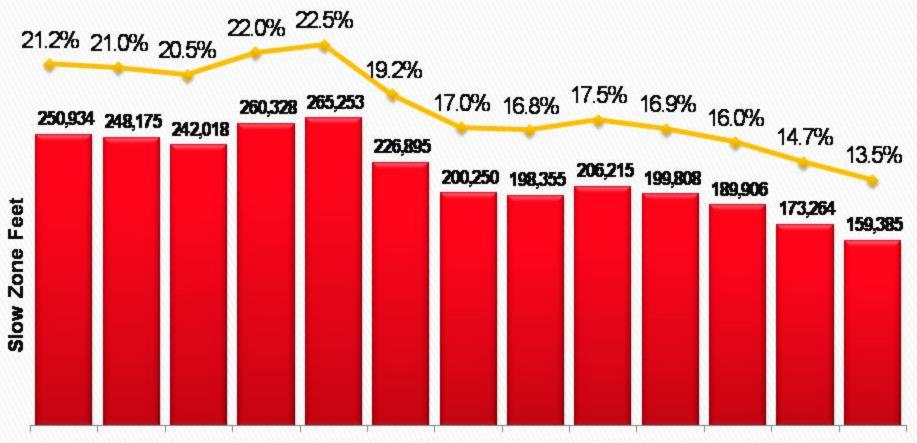
Slow Zone Elimination



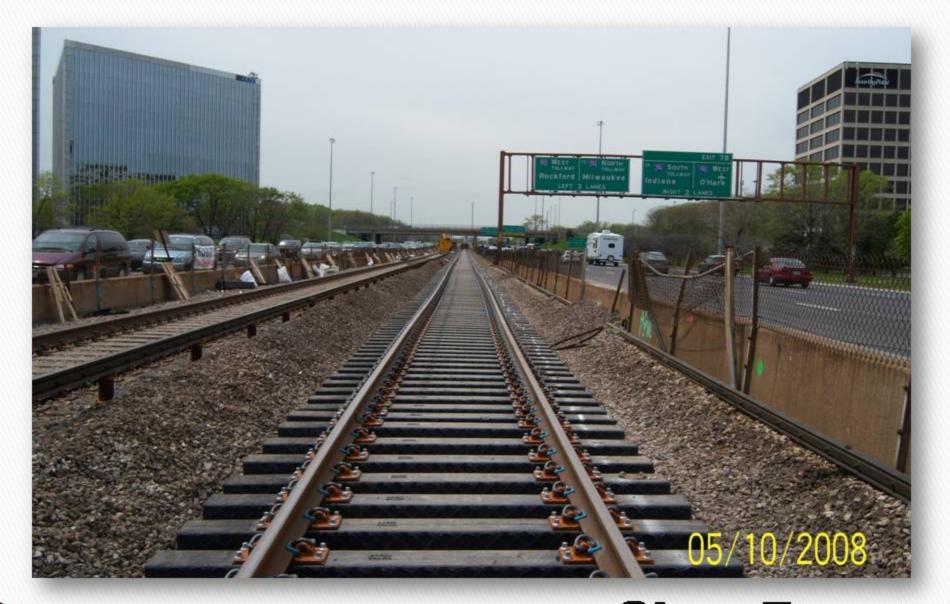


Slow Zones

Slow Zone elimination continues



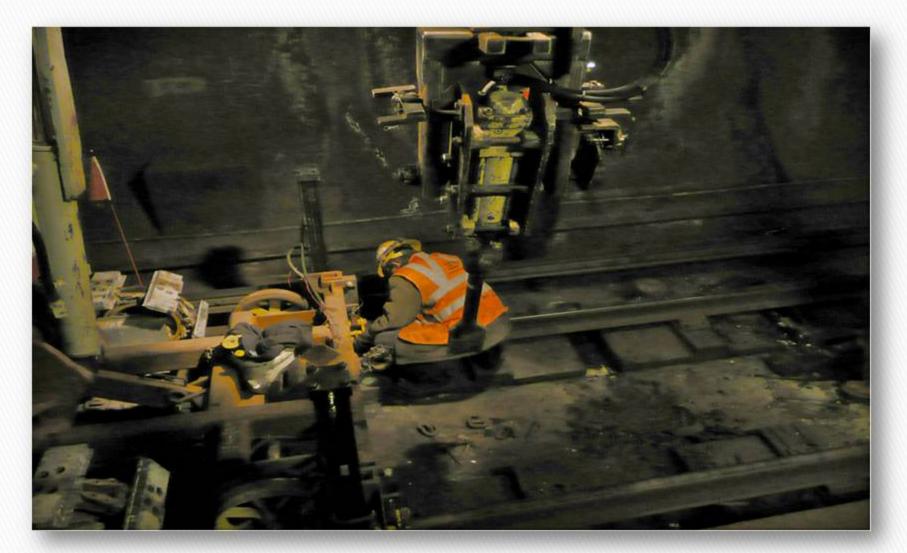
Jun-07 Jul-07 Aug-07 Sep-07 Oct-08 Nov-07 Dec-07 Jan-08 Feb-08 Mar-08 Apr-08 May-08 As of 6/9/08



Slow Zones

O'Hare Tie Replacement in Progress





Innovation Drives Progress

Small excavator – bucket removed, special jack hammer installed to remove ties, and modified to pick up the rail while the jack hammer is being used





Slow Zones

Tie Placement





Slow Zones

O'Hare Tie Replacement Ballast Flooding



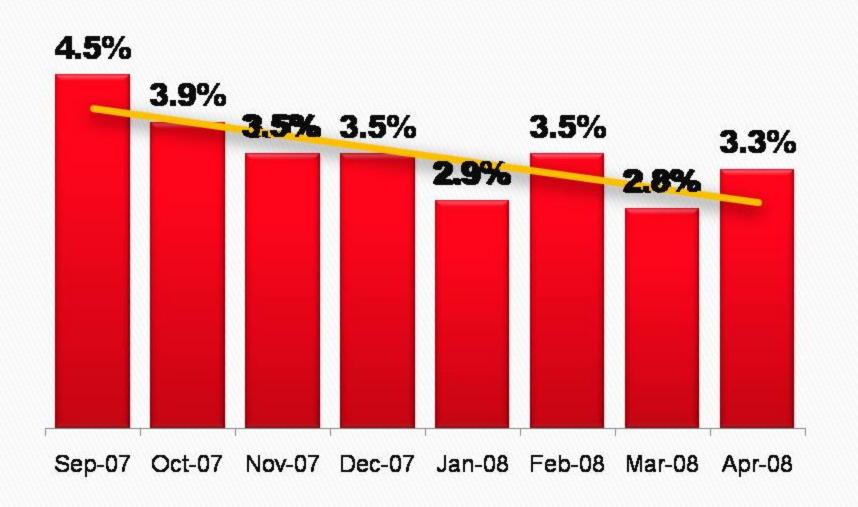
Monthly Performance



Monthly Performance Matrix

A Monthly Performa	nce	2008 Monthly Target	Jan 2008	Feb 2008	Mar 2008	Apr 2008
Ridership	Total Ridership (in millions)	42.6	39.4	39.4	41.7	45.0
	Rail Ridership (in millions)	16.0	14.9	14.8	15.3	16.5
	Bus Ridership (in millions)	26.6	24.5	24.6	26.4	28.5
	Total (Year to Date, in millions)	162.1	39.4	78.8	120.5	165.6
	% Change Over Prior Year (Year to Date)	2.0%	-0.8%	4.5%	1.8%	4.2%
On- Time	Rail Delays of 10 minutes or More (1)	78	132	86	83	94
	% of Slow Zone Mileage	N/A	16.8%	17.5%	16.9%	16.1%
	% of Bunched Intervals	2%	2.9%	3.5%	2.8%	3.3%
Efficient	Mean Miles Between Reported Rail Vehicle Defects	3500	2659	2552	3221	3737
	Miles Between Reported Bus Road Calls (1)	5000	4069	3966	4475	4259
	Average Daily Percent of Bus Fleet Unavailable for Service	13%	15%	15%	13%	13%
	% of Facilities Work Orders Completed On-time	90%	87%	88%	88%	96%
Safe	Bus NTD Security-Related Incidents per 100,000 miles	N/A	0.39	0.42	0.57	0.58
	Rail NTD Security-Related Incidents per 100,000 miles	N/A	1.7	1.4	1.7	2.4
	Bus NTD Safety-Related Incidents Per 100,000 miles	N/A	0.39	0.35	0.37	0.36
	Rail NTD Safety-Related Incidents Per 100,000 miles	N/A	0.02	0.00	0.00	0.10
Clean	Average Days Between Completed Rail Detail Cleans	14	23	16	11	20
	Average Days Between Completed Bus Detail Cleans	14	30	29	25	26
	% of Up-time for Rail Car Washers	95%	100%	100%	100%	93%
	% of Up-time for Bus Washers	90%	97%	98%	92%	95%
	% of Graffitti Work Orders Completed Within 7 Days	95%	98.4%	98.5%	97.6%	97.5%
Courteous	% of Elevator Up-time	98%	96.9%	98.5%	99.1%	98.8%
	% of Escalator Up-time	97%	97.7%	98.4%	97.5%	97.5%
	% of Customer Complaints Not Closed Out Within 14 Days	N/A	To Begin in April			10%
	CTA Customer Service Hotline Average Wait-time (2)	0:02:00	0:07:39	0:05:55	0:02:41	0:01:50

Bus Bunching: Instances of 1 minute or less between buses



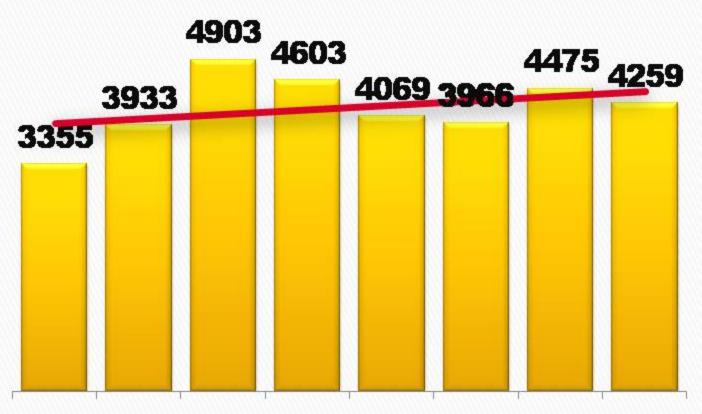
EFFICIENT: Bus



Avg. % of Fleet unavailable for service



Miles between road calls



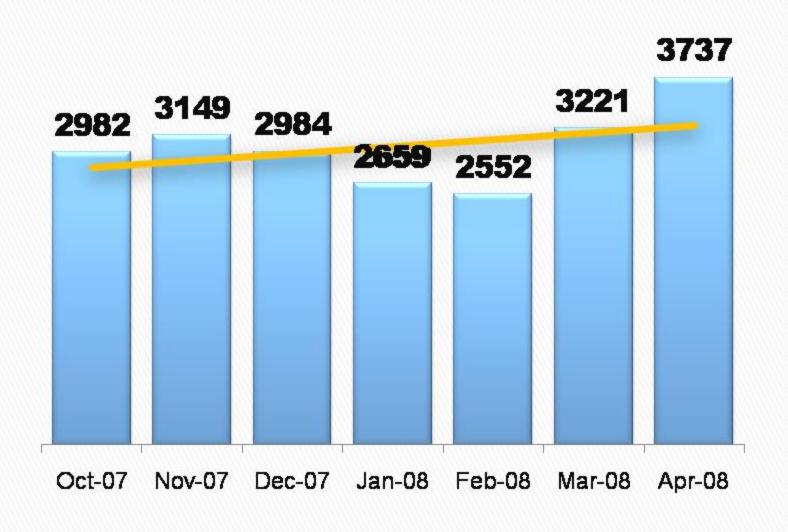
Sep-07 Oct-07 Nov-07 Dec-07 Jan-08 Feb-08 Mar-08 Apr-08



EFFICIENT: Rail



Mean miles between defects

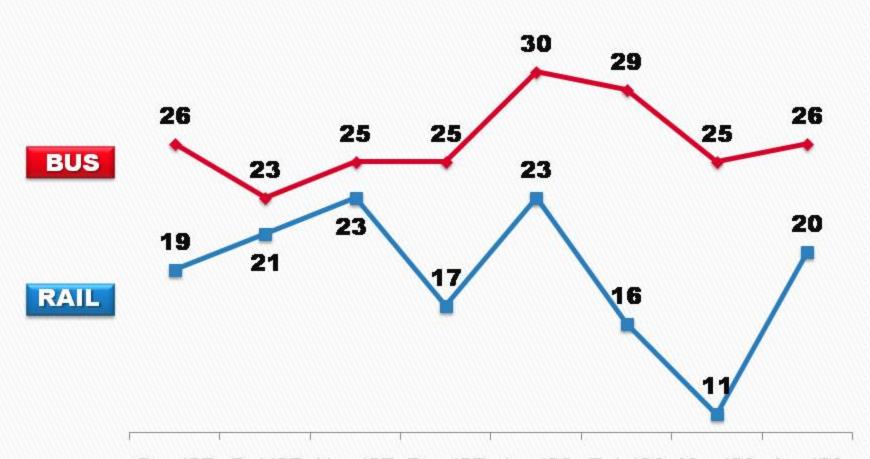


CLEAN: Rail and Bus

J F M A



J F M A



Sep '07 Oct '07 Nov '07 Dec '07 Jan '08 Feb '08 Mar '08 Apr '08

COURTEOUS

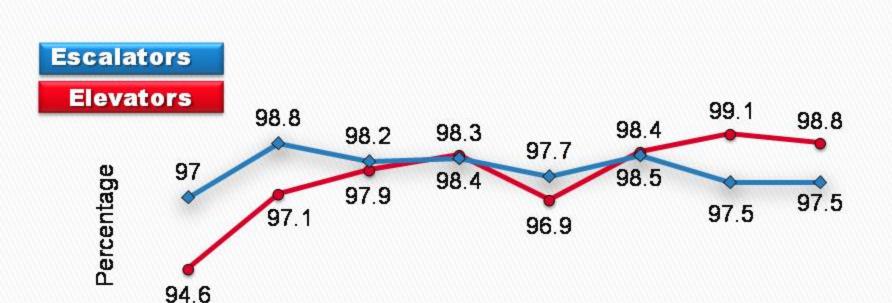
J F M A

M

A

F

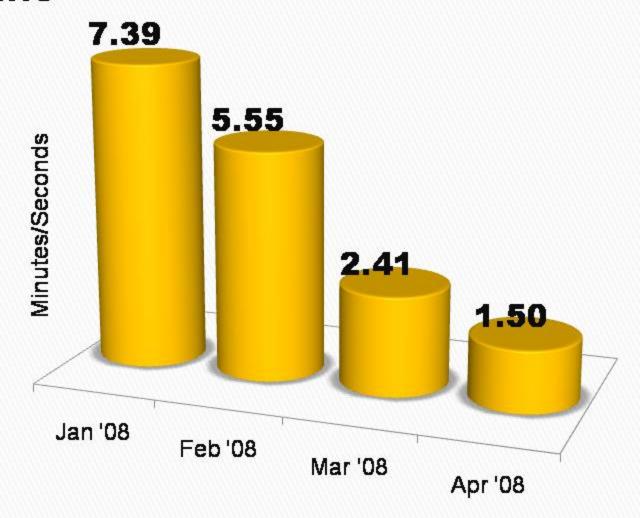
Elevator and Escalator Up-Time



Sep '07 Oct '07 Nov '07 Dec '07 Jan '08 Feb '08 Mar '08 Apr '08

COURTEOUS

Average wait-time for Customer Service Hotline



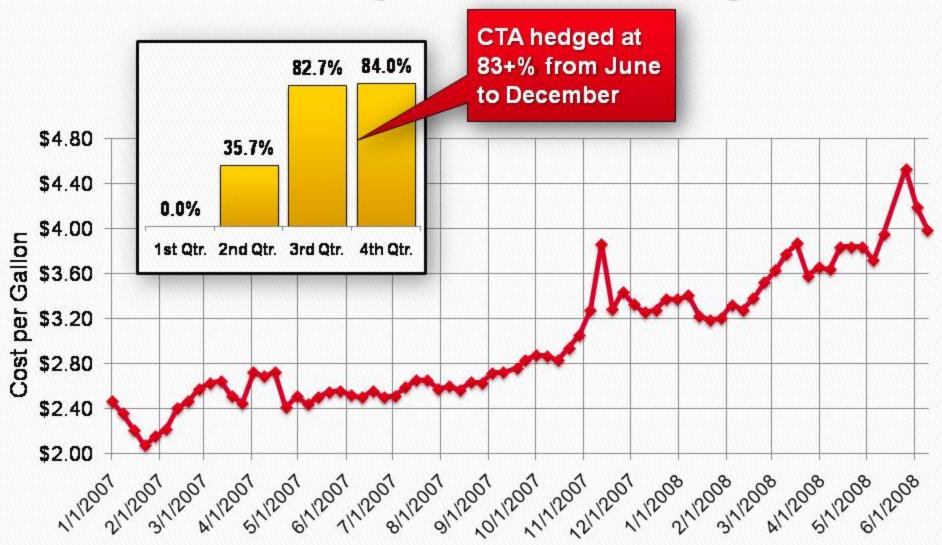
Fuel and Electricity Costs





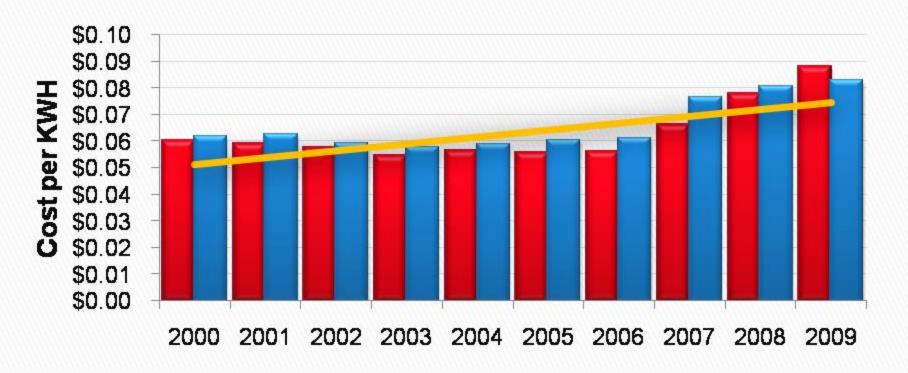
Diesel Fuel Price Per Gallon

Diesel Fuel is up 80+% from last year



Power Unit Cost

- CTA power usage:
 - 75% Traction (3rd Rail)
 - 25% Non-Traction







0'Hare International Airport



Midway International Airport



Block 37



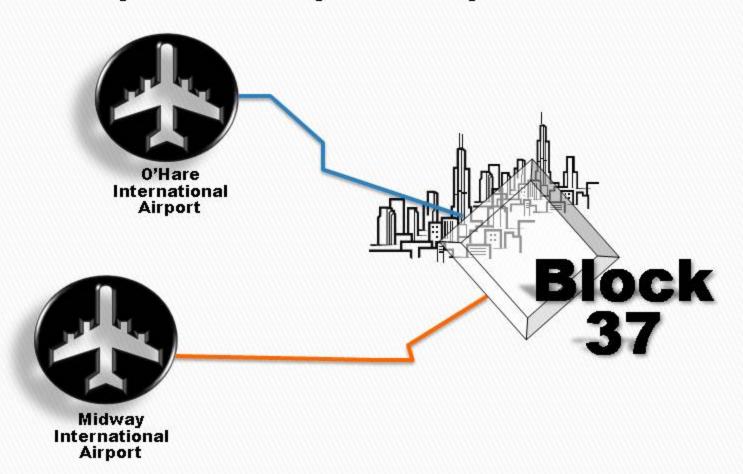
Today's Block 37 Presentation

- New Management team
- Project Concept
- Project Time Line
- Asset Preservation
- Future Public Private Partnership



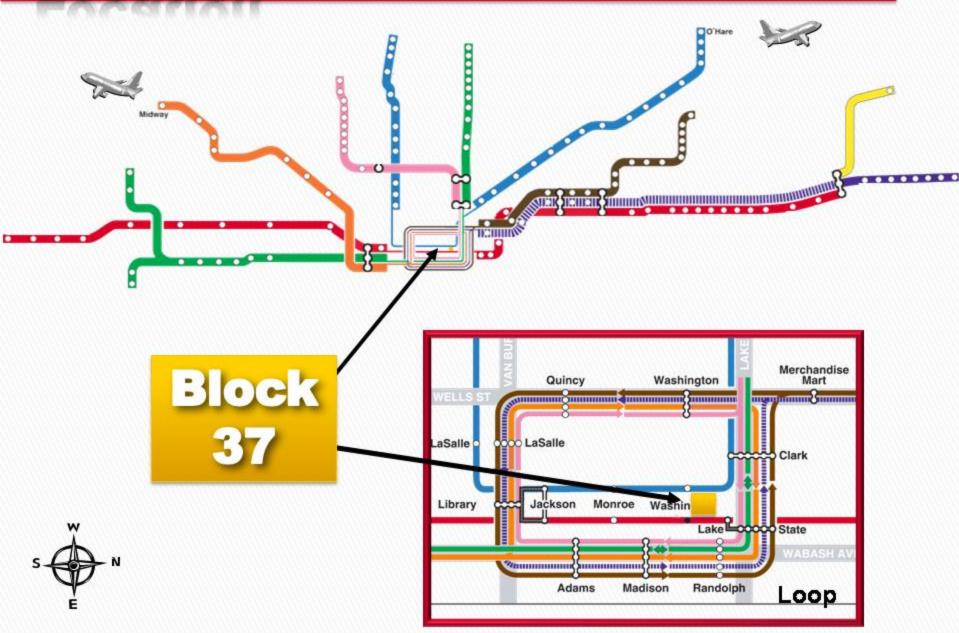
Airport Express

Simple concept: complicated execution

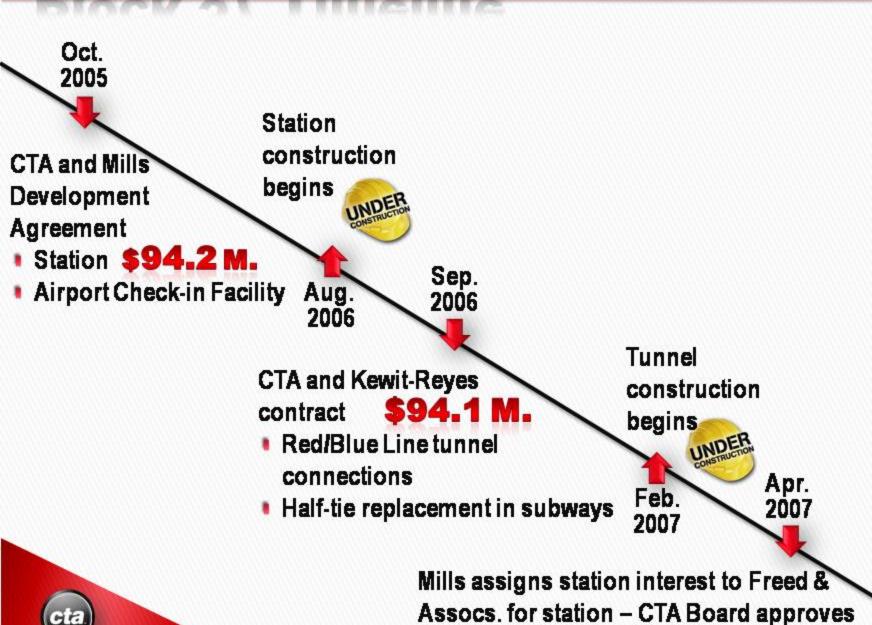




Location



Block 37 Timeline



Jun.IAug. 2007

Sep. 2007

Due diligence begins

Project

management team

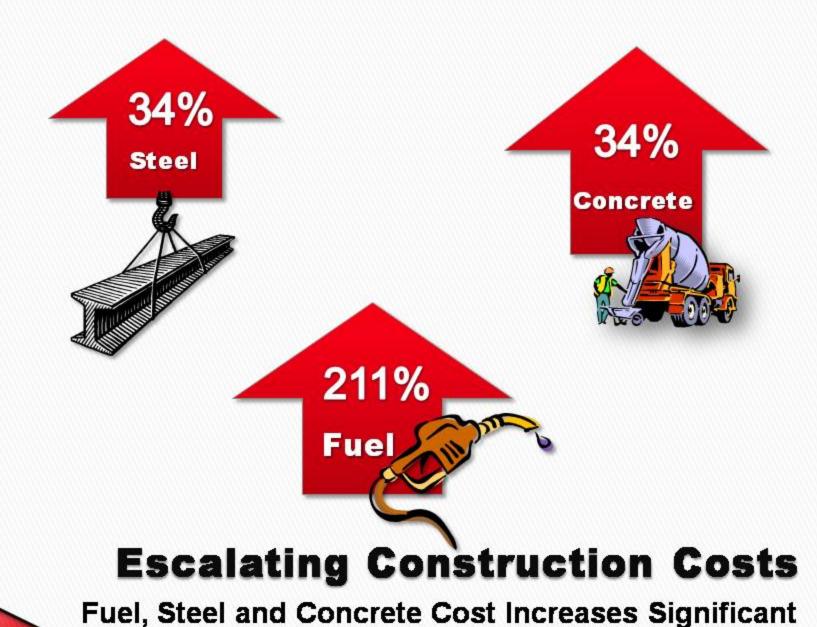
replaced -- serious cost

overruns/complex

construction problems

identified

- Escalating Construction Costs: Up 26% since 2003 budget estimate
- Site Staging Logistics: Lack of work and storage space
- 3 Discovered Conditions: Extensive utility relocations, difficult excavation, protection of adjacent structures

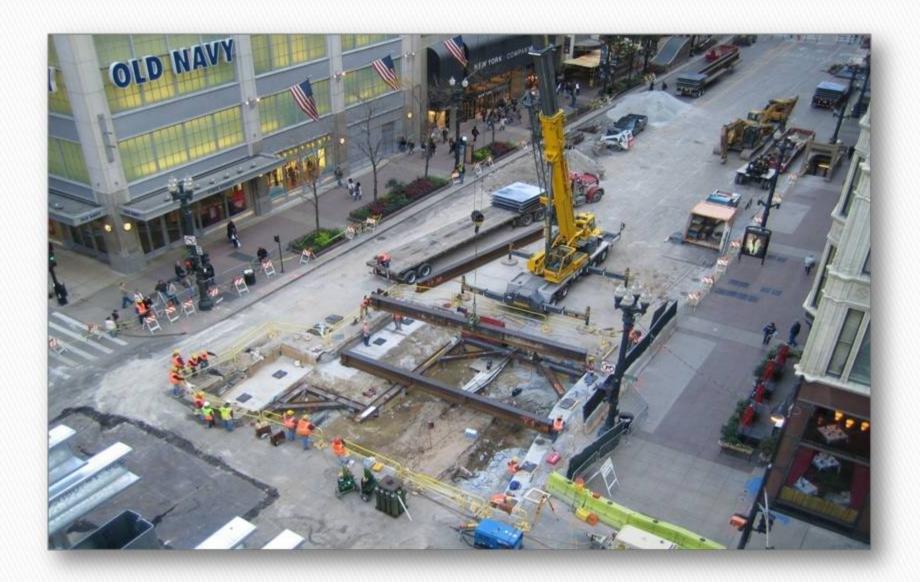




Site Staging Logistics

Kiewit-Reyes area south of trailer





Site Staging Logistics

Installation of decking beams to support excavation





Site Staging Logistics

Kiewit-Reyes Trailer





Extensive urban debris removal





Utilities Relocation





Excavation by State Street Subway





Stop 'N Shop Debris and Foundation



Jun./Aug. 2007

Sep. 2007

Sep./Oct. 2007 Oct. 2007

Due diligence begins

Project
management team
replaced -- serious cost
overruns/complex
construction problems
identified

Bi-weekly
CTA/Developer
meetings. CTA staff
evaluates funding
options to
complete project

- Federal Loans
- Grant Money
- Capital Funds
- Privatization

Staff concludes no funding options available, begins individual briefings for CTA Board members

Original CTA Budget

\$94.2 M.

Station

\$35.8 M.

Tunnel

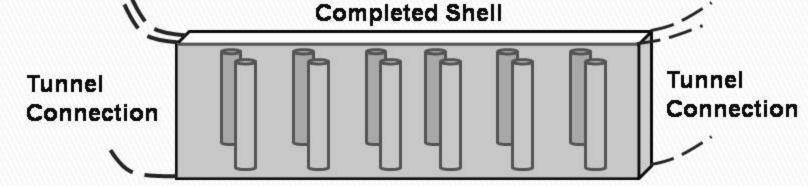
\$100+ M.

Additional Costs

Nov. 2007 Dec. 2007

CTA Board
amends budget
adjusting line
items within
original budget to
pay for existing
work as interim
solution

Complete
shutdown
analyzed and
rejected -- shell
concept explored







Station Shell

Base Preparation for Further Development



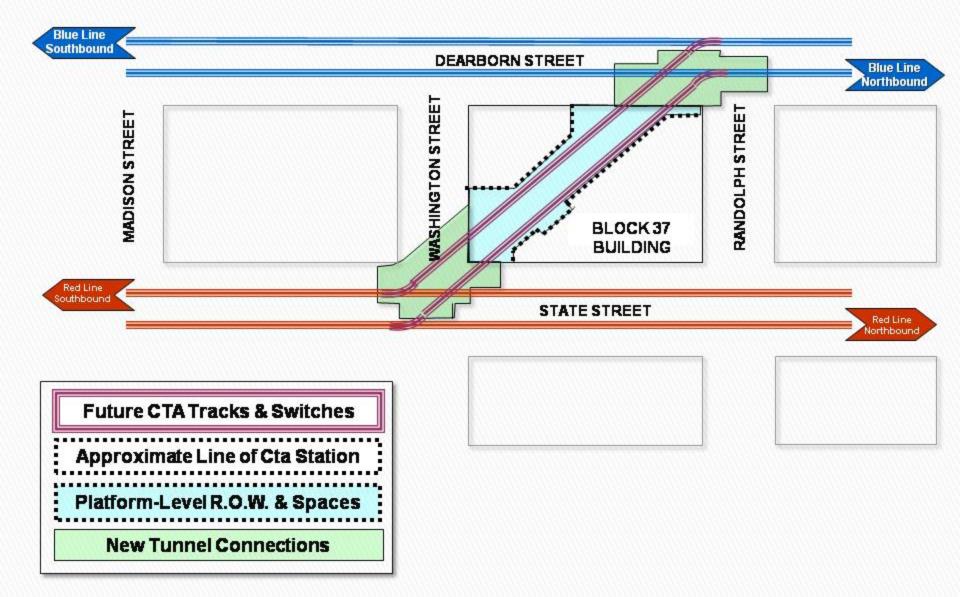


Station Shell

cta

Base Preparation for Further Development

Tunnel/Station Asset Preserved



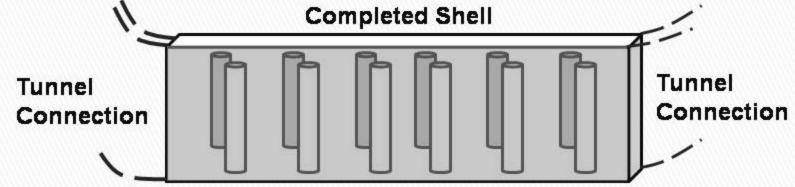
Nov. 2007 Dec. 2007

Jan. 2008 Feb. 2008

CTA Board
amends budget
adjusting line
items within
original budget to
pay for existing
work as interim
solution

Complete shutdown analyzed and rejected -- shell concept explored

Continued analysis of shell option Design and Pricing of shell option assigned





Mar.IApr 2008 May 2008

June 6 2008

June 11 2008

Agreement on price and shell design reached

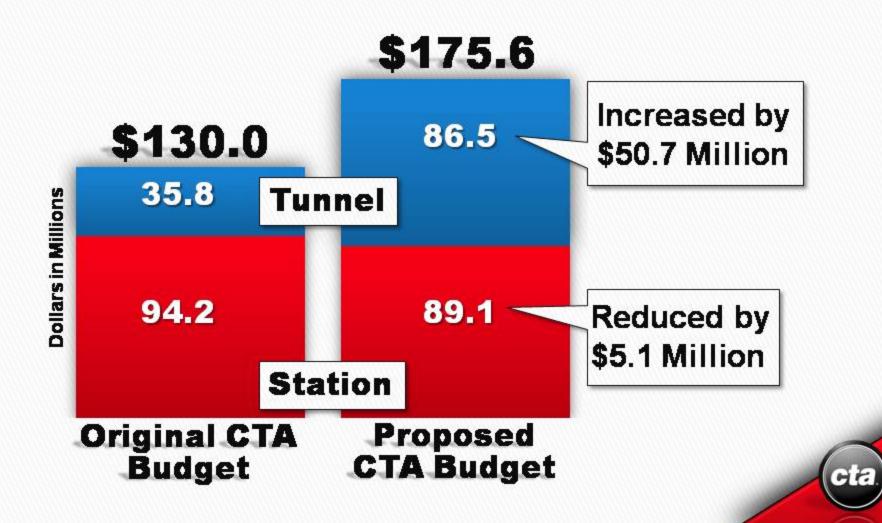
Change Orders and contracts finalized.
Negotiations with Developer continue

CTA/Developer negotiations final

Final recommendation package to CTA Board

CTA Proposed Budget Changes

Recommend addition of \$45.6 million to finish tunnel and station shell



Fund Sources for \$45.6 M. Increase

Funding Sources	Amount
Capital Grant Funds plus existing project surplus	\$41.6 M.
2008 Bond Premium Funds	\$ 4.0 M.
TOTAL	\$45.6 M.



Proposed CTA Board Action

- 1. Second amendment to development agreement
- 2. Settlement agreement
- 3. Seven change orders
 - Kiewit increase in scope
 - Increased allowances for traffic control/utilities
 - Claim items for half tie work
 - Claim items for tunnel work
 - Additional work for invert slab at Dearborn/Randolph
 - No cost change order to STV (engineers)
 - No cost change order to PB (construct. management)
- 4. Work order (Sole Source) for Com Ed for utility work
- 5. Amendment to the Capital Budget

Block 37: Airport Express Anchor

- City/CTA will develop RFP to obtain private sector support
 - Will lead to bids to finance, design and construct express rail service for O'Hare and Midway with Block 37 as the hub



Cities with Airport Express*



^{*} Based on International Air Rail Organization's (IARD) definition: "dedicated high service using high speed

Public Private Partnerships



Stockholm Arlanda



London Heathrow



President's Report

June 11, 2008

