The mission of the Office of Inspector General is to promote and ensure economy, efficiency, effectiveness, and integrity in the administration of the programs and operations of the CTA.
INVESTIGATIVE HIGHLIGHTS
INVESTIGATIONS

• 15 employees were referred to management for disciplinary action.
• 7 employees were terminated for rules violations.
• 41 allegations were unfounded.
CONTACTS BY ALLEGATION

(as of 6/30/06)
SOURCE OF REFERRALS

- Employee: 1st Quarter - 33, 2nd Quarter - 37
- Other: 1st Quarter - 21, 2nd Quarter - 4
- OIG: 1st Quarter - 4, 2nd Quarter - 3
- Contractor: 1st Quarter - 3, 2nd Quarter - 8
- Anonymous: 1st Quarter - 2, 2nd Quarter - 0
- Unknown: 1st Quarter - 0, 2nd Quarter - 33
- Law Enforcement: 1st Quarter - 16, 2nd Quarter - 10
- Customer: 1st Quarter - 4, 2nd Quarter - 7
- CTA Department: 1st Quarter - 48, 2nd Quarter - 37

(as of 6/30/06)
TOTAL CONTACTS

(as of 6/30/06)
METHOD OF CONTACT

(as of 6/30/06)
AUDIT HIGHLIGHTS
AUDITS

• 6 AUDITS COMPLETED
  - AREAS COVERED INCLUDE: ACCOUNTS PAYABLE, INFORMATION TECHNOLOGY, TIMEKEEPING, INSURANCE, CONSTRUCTION

• 12 AUDITS PENDING
INITIATIVES
• BUS FARE COLLECTIONS
• BROWN LINE
• PARATRANSIT TRANSITION
• IT SECURITY
CONTACT INFORMATION

• PHONE       773.282.8463
• E-MAIL       HOTLINE@CTAOIG.NET
• U.S. MAIL    P.O. BOX 641075
                CHICAGO, IL 60664-1075
• FAX          312.681.3797