



OFFICE OF
INSPECTOR GENERAL-
2006
SEMI-ANNUAL REPORT

MISSION STATEMENT

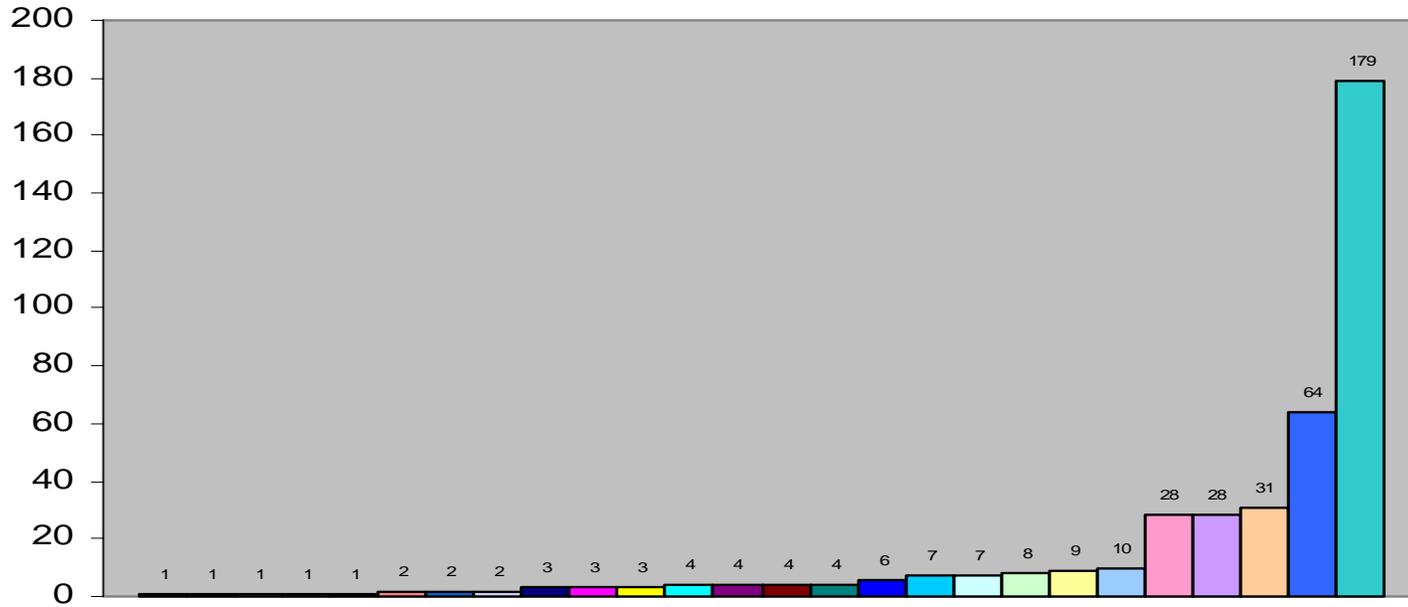
The mission of the Office of Inspector General is to promote and ensure economy, efficiency, effectiveness, and integrity in the administration of the programs and operations of the CTA.

INVESTIGATIVE HIGHLIGHTS

INVESTIGATIONS

- 15 employees were referred to management for disciplinary action.
- 7 employees were terminated for rules violations.
- 41 allegations were unfounded.

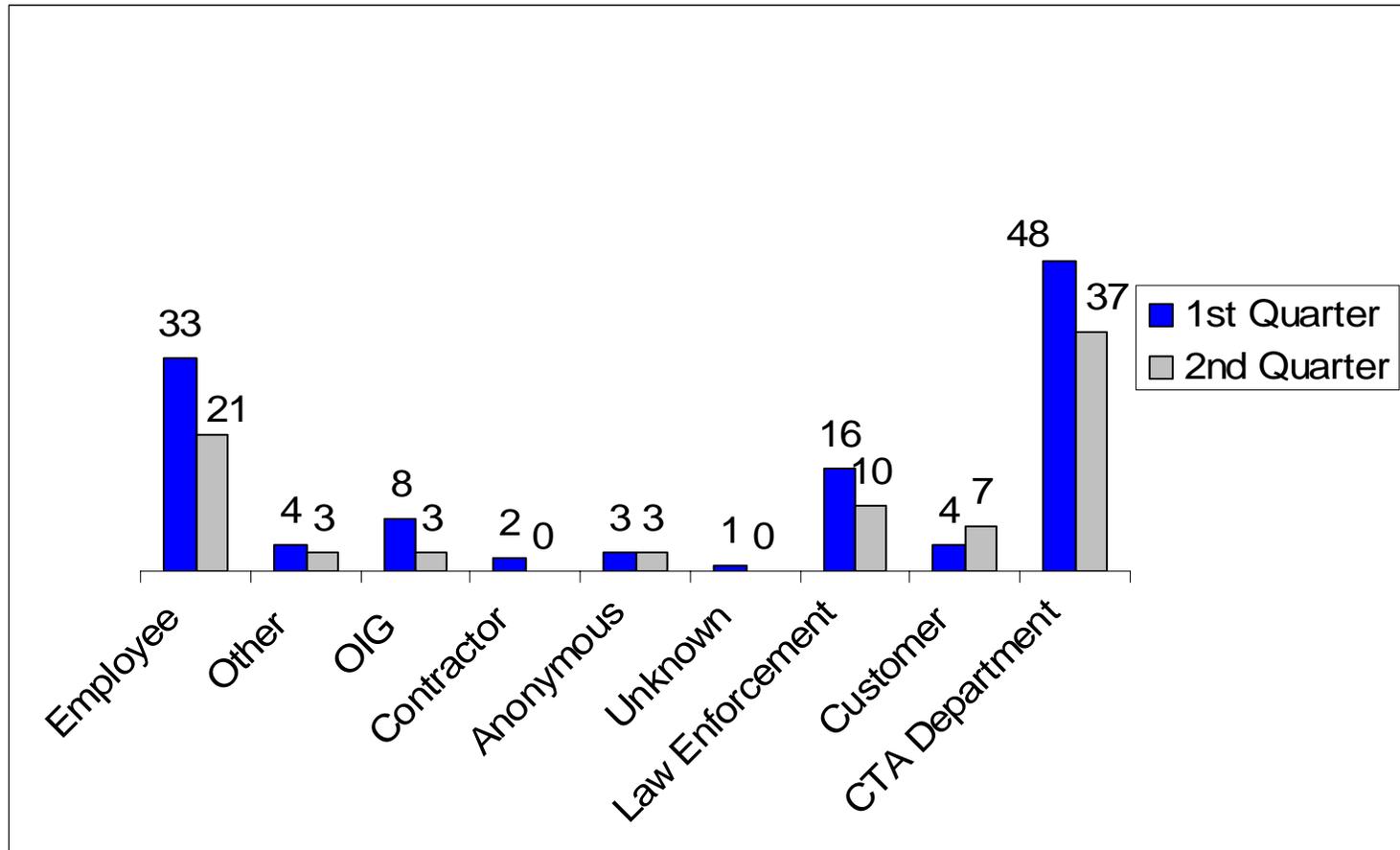
CONTACTS BY ALLEGATION



■ Ethics Violations 1	■ Impersonation 1	■ Procurement 1
■ Workplace Violence 1	■ Nuisance 1	■ Check/Credit Card 2
■ Domestic Abuse 2	■ Driver's License 2	■ Secondary Employment 3
■ Time Abuse 3	■ Vendor Fraud 3	■ Assist Security Services 4
■ Falsifying Documents 4	■ Fare Card Related 4	■ FMLA 4
■ Theft 6	■ Harassment 7	■ Residency 7
■ Assist CTA Department 8	■ Procedural 9	■ Assist Law Enforcement 10
■ Misuse of CTA Resources 28	■ Other 28	■ Referrals 31
■ Criminal Record 64	■ Customer 179	

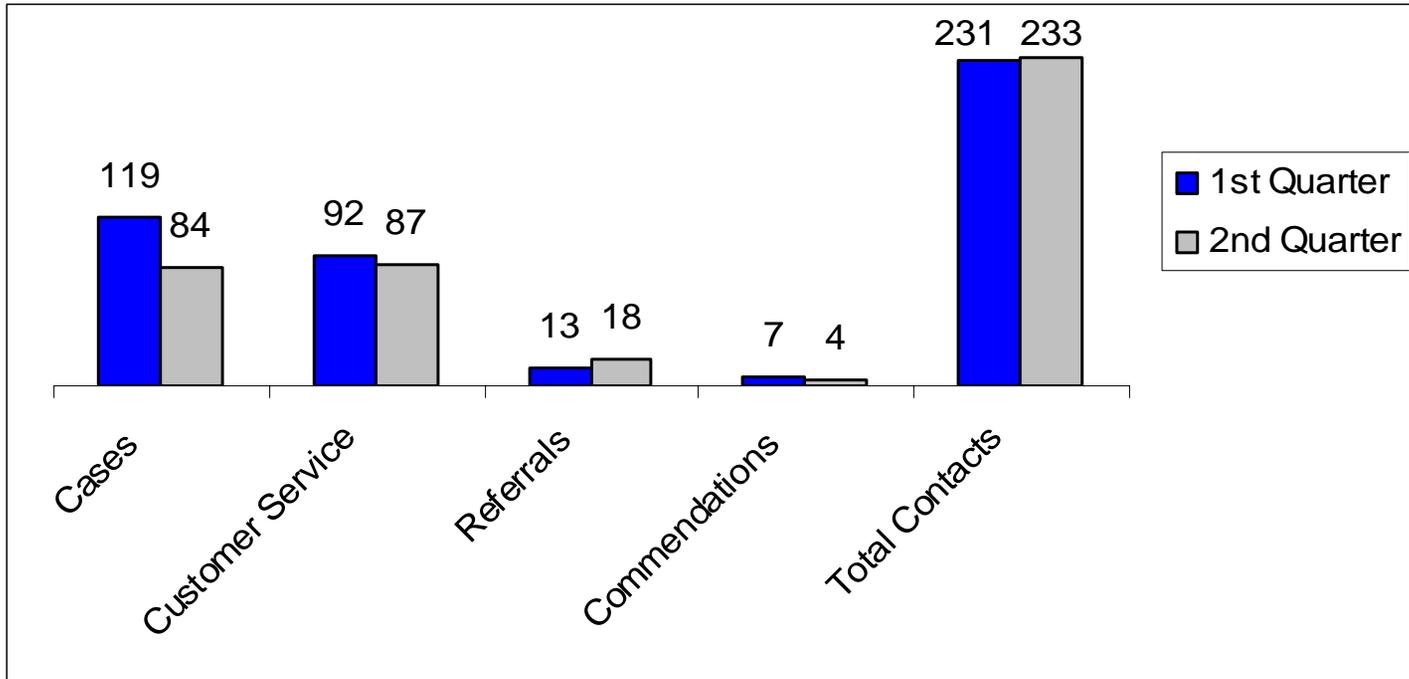
(as of 6/30/06)

SOURCE OF REFERRALS



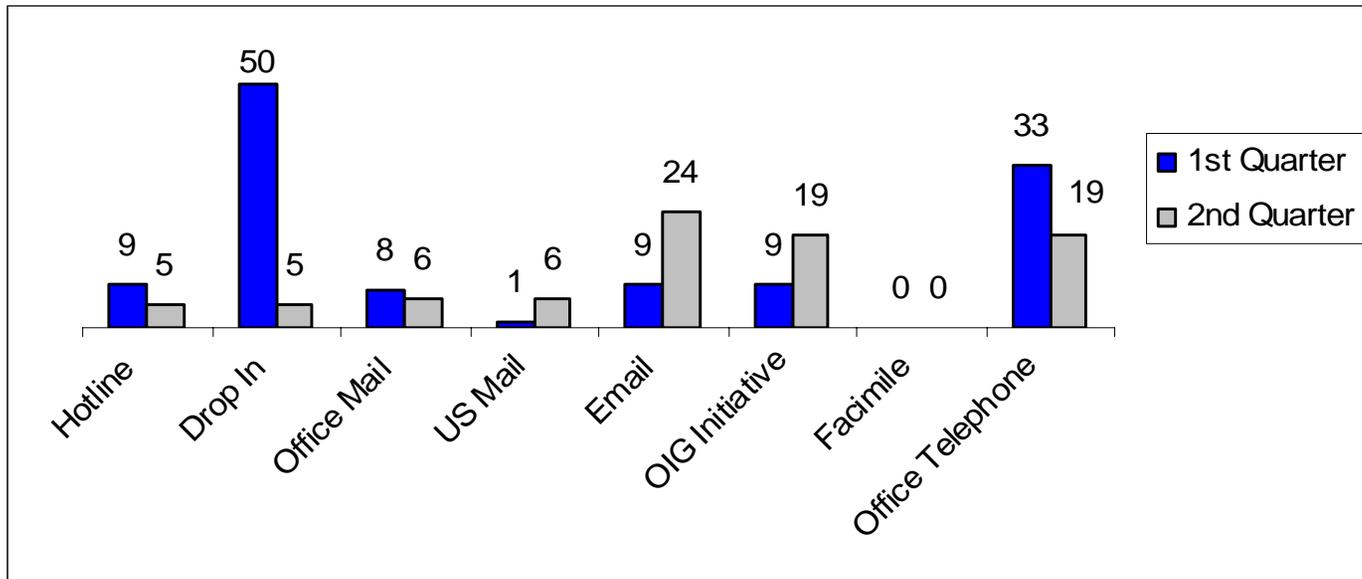
(as of 6/30/06)

TOTAL CONTACTS



(as of 6/30/06)

METHOD OF CONTACT



(as of 6/30/06)

AUDIT HIGHLIGHTS

AUDITS

- 6 AUDITS COMPLETED
 - AREAS COVERED INCLUDE:
ACCOUNTS PAYABLE, INFORMATION
TECHNOLOGY, TIMEKEEPING,
INSURANCE, CONSTRUCTION
- 12 AUDITS PENDING

INITIATIVES

- BUS FARE COLLECTIONS
- BROWN LINE
- PARATRANSIT TRANSITION
- IT SECURITY

CONTACT INFORMATION

- **PHONE** **773.282.8463**
- **E-MAIL** **HOTLINE@CTAOIG.NET**
- **U.S. MAIL** **P.O. BOX 641075**
CHICAGO, IL 60664-1075
- **FAX** **312.681.3797**