

**CTA ADA Advisory Committee Meeting**  
**Monday, July 10, 2023**  
**Hybrid Committee Meeting: 1:30 – 4:00 p.m.**

**AGENDA**

1. Call to Order
2. Roll Call
3. Introductions/Announcements
4. Approval of April 10th, 2023, Meeting Minutes
5. Public Comment
6. All Stations Accessible Program (ASAP)
7. Red Purple Modernization Program (RPM)
8. Ridership Updates
9. CTA Hiring Efforts
10. Customer Satisfaction Survey
11. Documenting CTA's Customer Journey
12. Sub-Committee Updates
13. Facilitator's Report
14. Old Business
15. New Business
16. Adjournment

The next ADA Advisory Committee Meeting will be held on: Monday, July 10, 2023.

This will be a hybrid meeting that can be attended in person at CTA Headquarters or virtually via the YouTube link: <https://youtube.com/live/G-MMHHKuL3g> from 1:30 p.m. to 4 p.m.

- General/Open Access American Sign Language Interpreters will be provided.
- Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting.

Requests for reasonable accommodations/modifications may be submitted by contacting CTA's Customer Service Department in any of the following ways: **By e-mail**, use our [feedback form](#) or contact [feedback@transitchicago.com](mailto:feedback@transitchicago.com). **By phone**, call 1-888-YOUR CTA (1-888-968-7282) (voice) or 1-888-CTA-TTY1 (1-888-882-8891) (TTY) or use the Relay Operator at 711.