

CTA ADA Advisory Committee Meeting
Monday, April 13, 2026
Hybrid Committee Meeting: 1:30 PM- 4:00 PM

AGENDA

1. Call to Order
2. Roll Call
3. Introductions/Announcements
4. Public Comment
5. Operations' Customer Concern Process
6. Innovation Studio Update
7. Camera Enforcement Pilot
8. Wayfinding Subcommittee Report
9. Facilitators Report
10. New Business
11. Old Business
12. Adjournment

This will be a hybrid meeting that can be viewed at 1:30 PM to 4:00 PM via the YouTube link:
<https://youtube.com/live/SfgaTMpYHOg>

OR

In person at 567 W. Lake St. Headquarters
Second Floor Board Room
Chicago IL, 60661

- General/Open Access American Sign Language Interpreters will be provided.
- Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting.

Requests for reasonable accommodations/modifications may be submitted by contacting CTA's Customer Service Department in any of the following ways: **By e-mail**, use our [feedback form](#) or contact feedback@transitchicago.com. **By phone**, call 1-888-YOUR CTA (1-888-968-7282) (voice) or 1- 888-CTA-TTY1 (1-888-882-8891) (TTY) or use the Relay Operator at 711.