**

**CTA ADA Advisory Committee Meeting**

**Monday, January 11, 2021**

**Virtual Committee Meeting: 1:30 – 4:00 p.m.**

**AGENDA**

1. Call to Order
2. Roll Call
3. Announcements
4. Approval of October 13, 2020 Meeting Minutes
5. Public Comment (15 minutes) Read into Meeting Record by Meeting Facilitator
6. Customer Service Report
7. Elevator/Escalator Efficiencies Report (Maintenance and Cleaning)
8. Red/Purple Modernization Program - RPM
9. General Construction Report Update
10. Rail Station Signage
11. Navigation of CTA Website
12. Budget Update
13. Safety and Plowing Protocols
14. Covid-19 & Ventra Service Updates
15. Sub-Committee Reports

* Funding Advocacy
* Safety & Training and Technology
* Wayfinding

1. Facilitator’s Report – ADA Compliance Programs Update
2. Old Business
3. New Business
4. Adjournment

The next ADA Advisory Committee Meeting will be held on MONDAY, APRIL 12, 2021. The meeting will either be a virtual meeting or held at CTA Headquarters, 567 W. Lake Street (SE corner of Lake & Jefferson Streets) from 1:30 p.m. to 4 p.m. CTA’s Headquarters is physically accessible. Regardless of location, General/Open Access American Sign Language Interpreters will be provided. Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting by contacting Amy Serpe, Manager, ADA Compliance Programs, 312/350-2301 or aserpe@transitchicago.com.