



**CTA ADA Advisory Committee Meeting
Tuesday, October 12, 2021
Virtual Committee Meeting: 1:30 – 4:00 p.m.**

AGENDA

1. Call to Order
2. Roll Call
3. Announcements
4. Approval of July 12, 2021 Meeting Minutes
5. Public Comment (15 minutes) Read into Meeting Record by Meeting Facilitator
6. Covid and Ridership Updates
7. Customer Service Expanded Report
8. Elevator/Escalator Efficiencies Expanded Report
9. Bus Stop Improvement Project
10. General Construction Report
11. Red/Purple Modernization Program – RPM Project Update
12. Interim Pedway Signage Project - CDOT
13. Sub-Committee Reports
 - Funding Advocacy
 - Safety & Training and Technology
 - Wayfinding Report
14. Facilitator's Report – ADA Compliance Programs Update
15. Old Business
16. New Business
17. Adjournment

The next ADA Advisory Committee Meeting will be held on MONDAY, JANUARY 10, 2022. The meeting will either be a virtual meeting or held at CTA Headquarters, 567 W. Lake Street (SE corner of Jefferson & Lake Streets) from 1:30 p.m. to 4 p.m. CTA's Headquarters is physically accessible. Regardless of location, General/Open Access American Sign Language Interpreters will be provided. Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting. Requests for reasonable accommodations/modifications may be submitted by contacting CTA's Customer Service Department in any of the following ways: **By e-mail**, use our [feedback form](#) or contact feedback@transitchicago.com. **By phone**, call 1-888-YOUR CTA (1-888-968-7282) (voice) or 1-888-CTA-TTY1 (1-888-882-8891) (TTY) or use the Relay Operator at 711.