1	1 COMMITTEE ON STRATEGIC PLANN	ING
2	2 AND SERVICE DELIVERY	
3	3	
4	4 IN RE THE MATTER:)	
5	5 REGULAR MEETING)	
6	6 FEBRUARY 9TH, 2022)	
7	7	
8	8	
9	9 Report of proceedings at the mo	eeting of
10	0 the above-entitled cause, before Tabith	a Watson, an
11	1 Illinois Shorthand Reporter, on the 9th	day of
12	2 February, 2022, at the hour of 9:30 a.m	., via
13	3 videoconference.	
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19	9	
20	O Reported by: Tabitha Watson, CSR, RPR	
21	1 License No.: 084-004824	
22	2	
23	3	

McCorkle Litigation Services, Inc. Chicago, Illinois (312) 263-0052

1	BOARD MEMBERS PRESENT:
2	KEVIN IRVINE, Chairperson
3	LESTER BARCLAY
4	JOHNNY MILLER
5	ROSA ORTIZ
6	ALEJANDRO SILVA
7	
8	
9	STAFF PRESENT:
10	DORVAL R. CARTER, JR., President
11	GREGORY LONGHINI, Secretary
12	MIKE CONNELLY
13	BRAD JANSEN
14	ELSA GUTIERREZ
15	
16	ALSO PRESENT:
17	BERNARD JAKES
18	ALEJANDRO SILVA
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(whereupon, the following
proceedings were had via
videoconference.)

SECRETARY LONGHINI: Good morning. I'm Greg Longhini, Secretary of the Board of the Chicago Transit Authority.

On February 2nd, 2022, this office issued a notice of changed format for all committee and board meetings of February 9th, 2022. Since there's currently in effect a state-wide declaration as a result of the COVID-19 pandemic which has been renewed month to month since the start of the pandemic and pursuant to Section 7(e) of the Open Meetings Act, the head of the Chicago Transit Authority has determined that it is not practical or prudent to conduct an in person meeting in light of the ongoing disaster. Therefore, all meetings today will take place only virtually.

We are now ready to begin the Committee on Strategic Planning and Service, Chairman Irvine.

CHAIRPERSON IRVINE: Good morning. This is

Kevin Irvine and I am chair of the Committee on

Strategic Planning and Service Delivery. I would



1	like to call to order the January sorry, I'm
2	already messing up the script the February 9th,
3	2022 meeting of the Committee on Strategic Planning
4	and Service Delivery.
5	Greg?
6	SECRETARY LONGHINI: Yes. We'll call the role.
7	Director Ortiz.
8	DIRECTOR ORTIZ: Here.
9	SECRETARY LONGHINI: Director Barclay.
10	DIRECTOR BARCLAY: Here.
11	SECRETARY LONGHINI: Director Miller.
12	DIRECTOR MILLER: Here.
13	SECRETARY LONGHINI: Chairman Irvine.
14	CHAIRPERSON IRVINE: Here.
15	SECRETARY LONGHINI: We have a quorum with all
16	four members of the Committee present.
17	Let the record show that Director Jakes
18	and Director Silva will be attending the meeting as
19	will President Carter and Deputy General Counsel
20	Brad Jansen.
21	CHAIRPERSON IRVINE: Thank you, Greg.
22	Our first order of business today is the
23	approval of the January 12th, 2022 committee
24	minutes. We need a motion to approve.



1 DIRECTOR MILLER: So moved. 2 DIRECTOR ORTIZ: Second. 3 SECRETARY LONGHINI: Moved and seconded by 4 Directors Miller and Ortiz. I'll take the vote. 5 Director Ortiz. 6 DIRECTOR ORTIZ: So moved. 7 SECRETARY LONGHINI: No, just a yes or no --8 DIRECTOR ORTIZ: Yes. SECRETARY LONGHINI: -- for the minutes. 9 10 Director Barclay. 11 DIRECTOR BARCLAY: Yes. 12 Director Miller. SECRETARY LONGHINI: 13 DIRECTOR MILLER: Yes. 14 Chairman Irvine. SECRETARY LONGHINI: 15 CHAIRPERSON IRVINE: Yes. 16 SECRETARY LONGHINI: The minutes are approved 17 with four yes votes, sir. 18 CHAIRPERSON IRVINE: Thank you. Our next order 19 of business is a review of an ordinance authorizing 20 the permanent adoption of bus route Number 31, 31st 21 Street. 22 Mike Connelly. 23 MIKE CONNELLY: Good morning. Good morning, 24 Directors. I'm Mike Connelly, your Chief Planning

Officer, joined today by Elsa Gutierrez,

Vice-President of Schedule and Service Planning.

Our purpose today is to share the staff

recommendation to make Route 31 permanent. If you

would, next slide.

As shown on this map, the 31st Street bus fills in a significant gap in CTA's east-west route network. Most of our bus grid is at half-mile intervals. This gap without the 31st Street bus was a mile and a half from Cermak to 35th Street. A quarter of a mile is generally considered the standard walking distance or walk shed for access to a bus route shown here as gray shading on the map. This route was started as an experiment in 2019 based on community feedback including from elected officials, churches, and community agencies.

Strong community support for this route has come from the Bridgeport Alliance, the Little Village Environmental Justice Organization, the First Lutheran Church of the Trinity, and the Coalition for a Better Chinese-American Community, as well as from the Illinois Institute of Technology or IIT. All have contributed to



marketing and promoting the use of this route.

This route operates from the Orange Line station on the west to Lake Street Meadows Shopping Center on the east. It operates every half hour.

If you would go to the next slide. The pandemic has made evaluation of routes difficult, but strong ridership performance in the summer of 2021 shows an emerging cohort of riders who are not associated with IIT. In addition, a ridership increase in the fall of 2021 reflects the return to in-person instruction at IIT. This route is a minority and low-income route with many essential workers riding every day. This route fills a major gap in service for the south side. The annual operating cost of this route is \$573,000.

Although the experiment did not meet the ridership goal we had set, equity considerations would ordain retaining this route as a permanent part of our system. Staff are, therefore, recommending making the 31st Street bus permanent.

Thank you. I'll try to answer any questions.

SECRETARY LONGHINI: Thank you, Mike.

Director Ortiz, any questions?



1 DIRECTOR ORTIZ: No. 2 Director Barclay. SECRETARY LONGHINI: 3 DIRECTOR BARCLAY: No questions, but a comment. 4 I want to commend President Carter and the team for 5 their efforts. I fully support this 6 recommendation. It's a good example of CTA 7 listening to, engaging with, and responding to the 8 needs of our ridership. 9 You know, over the course of the pilot program, adjustments were made to address the 10 11 concerns and the transit needs of the community. 12 So we really appreciate what the team has done with 13 respect to this 31st Street route. Thank you. 14 SECRETARY LONGHINI: Thank you. Director Miller, any questions? 15 16 No questions. Just ditto to DIRECTOR MILLER: 17 what the chairman has said. Thank you. 18 Chairman Irvine, any SECRETARY LONGHINI: 19 questions? 20 CHAIRPERSON IRVINE: No questions. I iust want 21 to, again, thank Mike and Elsa and you and the rest 22 of your team and President Carter for the decision 23 to -- you know, the recommendation to make this



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route permanent. I have been on the CTA Board now

for just over ten years and the advocates for the 31st Street bus started working on this issue before I joined the Board and I remember going to a meeting down in Bridgeport in 2013 at the first -what was it, the First United -- First Lutheran Church of the Trinity down in Bridgeport and meetings with the folks from Bridgeport Alliance and other groups and hoping that we could get this -- make this route happen and so to see -- to be here today and still be on the Board and be able to support its permanent establishment is fantastic and I just want to thank all the members of all the different groups you mentioned, Mike, and all the individuals who organized, met with CTA, rode bikes along the route, showed up at board meetings, went to the City Council. I mean, they worked really, really hard to gather support for this route and it was tireless and it was persistent and it was creative and it was passionate and driven by a love of the communities that they live in and so it's great we're in a position now where we can make this route permanent.

I would say I know they want, you know, longer hours and weekend service and go all the way



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1 to the lakefront. I would love to see that too, 2 but this is a great win for today and I am excited 3 to know that this route will be staying in that 4 community for years to come and I think everyone feels a real sense of pride with this route when 5 they see it knowing that this is something that, 6 7 you know, wasn't just handed to them, but they 8 fought for it and just I appreciate all the 9 advocacy of everyone who cares about transit and 10 knows the benefit it brings to your community. 11 So just -- I know I'm winding down my 12 service on the Board and I'm so happy to support 13 this route becoming permanent before I finish my service. So thanks again. I'm looking forward to 14 15 voting yes. 16 SECRETARY LONGHINI: Thank you, Director --17 Chairman. Director Jakes, would you have any 18 19 questions or comments? 20 DIRECTOR JAKES: No comments. Ditto to all the 21 (inaudible). 22 Director Silva. SECRETARY LONGHINI: 23 No comments. DIRECTOR SILVA:



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SECRETARY LONGHINI: Okay. We have no further

questions on this matter, Chairman. 1 2 CHAIRPERSON IRVINE: Thank vou. May I now have leave to place this item on 3 4 the omnibus for approval? 5 So moved. DIRECTOR MILLER: 6 DIRECTOR ORTIZ: Second. 7 SECRETARY LONGHINI: Moved and seconded by 8 Directors Miller and Ortiz, Chairman. 9 CHAIRPERSON IRVINE: Thank vou. Our next order of business is a review of 10 11 an ordinance authorizing the permanent realigned 12 bus routes Number 52 Kedzie and Number 94 13 California. 14 I'm Mike Connelly, MIKE CONNELLY: Morning. your Chief Planning Officer. 15 Joining me again 16 today is Elsa Gutierrez, Vice-President of 17 Schedules and Service Planning. I'd like to brief you a little bit on the 18 19 ridership results for the experimental operation of 20 the restructuring of the bus routes 52 Kedzie and 21 94 California. Staff recommendation is to make 22 this route restructuring permanent. 23 If you would, go to the next slide.



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pair of maps outlines the original previous routing

on the left and the experimental routing on the 1 right. Since June of 2020, CTA has been operating 2 3 an experiment which restructured these two routes. They simplified routing and aligned it with the 4 5 city street grid system. The goal of this change was to simplify the bus network in the central part 6 of the city on the west side. This change puts the 7 California bus on California for its full length 8 and the Kedzie bus on Kedzie. If you would, go to 9 10 the next slide. The customer response to this change has 11 12 been very positive. We have seen better than 13 average ridership recovery on these two routes

The customer response to this change has been very positive. We have seen better than average ridership recovery on these two routes during the pandemic. These are both low-income and minority routes with many essential workers using these. The improved route structure is more discernible for riders and easier to understand.

This service change is cost neutral.

Staff are recommending to make this change

permanent. With that, I'll thank you and take any

questions that you may have.

SECRETARY LONGHINI: Thank you.

Director Ortiz.

DIRECTOR ORTIZ: No questions. It is an



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1 excellent recommendation. 2 Director Barclay. SECRETARY LONGHINI: 3 DIRECTOR BARCLAY: No questions. commending the team on once again identifying, you 4 know, potential opportunity for our riders and 5 making adjustments to improve service for our 6 7 riders. Thank you. 8 Director Miller. SECRETARY LONGHINI: 9 No questions. DIRECTOR MILLER: Chairman Irvine. 10 SECRETARY LONGHINI: 11 CHAIRPERSON IRVINE: No questions. 12 Director Jakes, any SECRETARY LONGHINI: 13 questions? 14 No questions. **DIRECTOR JAKES:** 15 Director Silva, any SECRETARY LONGHINI: 16 questions? 17 DIRECTOR SILVA: No questions. 18 SECRETARY LONGHINI: Chairman, there are no further questions on this matter. 19 20 Thank you, Greq. CHAIRPERSON IRVINE: 21 May I now have leave to place this item on 22 the omnibus for approval? 23 So moved. DIRECTOR MILLER: 24 DIRECTOR ORTIZ: Second.

SECRETARY LONGHINI: Moved and seconded by Directors Miller and Ortiz.

We may move to the next order of business, Chairman Irvine.

CHAIRPERSON IRVINE: Thank you. Our final order of business today is the review of an ordinance authorizing the permanent extension of bus route Number 157, Streeterville/Taylor.

Mike Connelly.

MIKE CONNELLY: Good morning. Again, Mike Connelly, your Chief Planning Officer; Elsa Gutierrez, Vice-President of Schedule and Service Planning is also in the meeting.

We're going to brief you a little bit on the ridership results for the experimental operation of the Number 157 Streeterville/Taylor bus route extension. Staff are recommending that this route become permanent.

Since June of 2020, CTA has been operating an extension of Route 157 in North Lawndale as an experiment. This route extension was requested by the North Lawndale Community Coordinating Committee and supported powerfully and strongly by their alderman. Previously, the bus service to this area



had been curtailed during a set of budget-driven service cuts due to low ridership in the past. The goal was to reintroduce service into an area with a growing need for transit service and a growing need for city investment.

This route extension connected to two rail stations and provides for bus transfers to four additional bus routes in the area of North Lawndale. This is a focus neighborhood for the City of Chicago Invest Southwest initiative and the section of Ogden that the bus route operates on is one of the focused corridors for that effort, amplifying the benefit. If you don't mind going to the next slide.

This extension provides a positive benefit for the North Lawndale community, a community with a history of underinvestment. This provides mobility for residents to jobs, to shopping, and to medical services. Ridership has shown a positive trend throughout the fall months of 2021.

This extension services both low-income and minority populations in the extension area. The performance during the pandemic emphasizes the route extension's importance for those who need



transportation.

The projected annual cost is \$550,000. Although this experiment did not achieve the target ridership level, this recommendation reflects the value of equity in service planning decisions, ranking that more highly than achieving than achieving high farebox recovery ratios.

Staff is recommending making Route 157 extension a permanent part of the CTA system.

Thank you. I'll be glad to take any questions.

SECRETARY LONGHINI: Thank you.

Director Ortiz, any questions?

DIRECTOR ORTIZ: Not at this time. I believe it's going to make a big difference in the communities that it will serve. Thank you.

SECRETARY LONGHINI: Director Barclay.

DIRECTOR BARCLAY: Great job creatively utilizing an existing route to address growing needs in a community that's underserved.

We talked about this at the briefing, just extending the route to make this work for the community is very creative and I'm very pleased to see the CTA moving in that direction and hope we can look at other routes in the future to do the



same thing, to just extend those to areas that are 1 2 not fully served. 3 SECRETARY LONGHINI: Thank you. 4 Director Miller. 5 DIRECTOR MILLER: No questions. 6 SECRETARY LONGHINI: Chairman Irvine. 7 No questions, but yeah, CHAIRPERSON IRVINE: 8 thanks to the team for making this happen and I 9 also want to, you know, thank the members of the community that advocated for this change and the 10 11 extension and I'm excited to see how this grows in 12 the future. Thank you. 13 Director Jakes. SECRETARY LONGHINI: 14 No questions. DIRECTOR JAKES: 15 Director Silva. SECRETARY LONGHINI: 16 DIRECTOR SILVA: No questions. 17 SECRETARY LONGHINI: There are no further 18 questions on this matter. 19 CHAIRPERSON IRVINE: Thank vou. 20 May I now have leave to place this item on 21 the omnibus for approval? 22 DIRECTOR MILLER: So moved. 23 DIRECTOR ORTIZ: Second. 24 SECRETARY LONGHINI: Moved and seconded by



Directors Miller and Ortiz.

CHAIRPERSON IRVINE: Okay. Before we proceed to vote, President Carter would like to say a few words.

President Carter.

PRESIDENT CARTER: Thank you, Director Irvine.

I want to make a couple of points about the route recommendations that we provided to the Board today.

First of all, I want to thank the Board for their support of our recommendation and for even more importantly their support of what we're trying to do with a number of these recommendations, which is really address, you know, challenges we have certainly identified in certain communities that we recognize need to have service improved in order to meet the mobility needs of those communities.

And, you know, when we started the pilots, we had targets we established for ridership that we felt were sort of critical to justifying the pilot on a permanent basis. What the planning department presented to you today were recommendations to make permanent routes that never really quite made the



targets, but certainly showed the type of progress that we wanted to see that indicated a demand and a need for the services that we're providing. And I think it's important as we continue to identify other opportunities to do this, as was mentioned by the chairman and as I've heard from many of the board members individually, is that CTA is very committed to pursuing where we can the improvement of our services to better serve the communities that we operate in and we especially recognize the importance of these services to those who are transit dependent.

If there's anything we've seen from the pandemic is that the essential workers, the people who depend on transit were utilizing our services in some cases at the same level that they were utilizing it in a pre-pandemic environment and that certainly has, I think, certainly amplified the importance of public transportation in a city like Chicago.

I am committed, as I have been throughout my tenure as president of CTA, to pursuing these opportunities to improve our service where we can to address that. But I would be remiss if I didn't



point out one of the biggest challenges that we face in doing this and that, of course, is the funding that we receive to support our operations. Historically ridership has been the bellwether performance metric on success at CTA and every transit agency in the country. What I believe has become clear as we've gone through this pandemic and have dealt with the realities of what our service is needed for, that that is not a sole basis for determining success.

One of the other bases for determining success is, of course, how well you're serving the community that needs you the most and if we are going to continue to be in a position to do the type of things we're doing here, recommending the type of changes that we know are necessary in a post-pandemic environment, we are going to have to have a conversation about the level of funding for public transportation and how we want it to operate.

Historically, my high-performing routes pay for the low-performing routes and the recovery ratio which got mentioned a couple time in Mike's presentation drives that decision-making process.



In a new normal, you know, the number of high-performing routes that I may have may be very different than what I had pre-pandemic. Where those routes may go may be very different than what they are pre-pandemic. And as such, we are going to have to reimagine our service to deal with the reality of what our customers want to do and where they wanted to do it. We are prepared to do that. We are working hard to identify ways to improve our service we think will meet those expectations.

But at some point in time, we're going to have to have a conversation about how we get funded to accomplish that goal. It is not something I am prepared to have an answer to today, but it is something that I want the Board to understand will be part of a longer strategy that I will be pursuing as we continue to make sure CTA is in the financial position to provide the type of services we're talking about today and in the future.

So, once again, I want to thank you so much for your support and approval of what we're doing here today. I will tell you that this will not be the last of these that you will see. We will continue to move forward and Mike and his team



have a lot of other ideas I'm excitedly looking forward to presenting to you. But we're also going to be addressing looking at how we are funded and ways we can address that funding to recognize the complete value of what public transportation means in a city like Chicago where it is so critical to the overall economic development and growth and vitality of the city as we know it.

So thank you so much and I look forward to the continued support of the Board as we continue to pursue these various issues.

SECRETARY LONGHINI: Thank you, President Carter.

You may proceed, Chairman Irvine.

CHAIRPERSON IRVINE: Thank you.

And thank you, President Carter. I couldn't agree more with all of your comments and I hope we can make changes so we can get more funding and we can get some freedom from the farebox ratio and how that impacts our service.

So thank you for your leadership and thank you for your year of commitment to this and to equity. We just -- a couple days shy past Transit Equity Day and this is a great example of, you



- 1 | know, policies that may be well intended, but can
- 2 | impact transit equity. So I look forward to a
- 3 | future where we have even more transit service.
- 4 | Thank you.
- 5 Since there is no further business to come
- 6 before the Committee, may I have a motion to
- 7 | recommend board approval of the omnibus?
- 8 DIRECTOR MILLER: So moved.
- 9 DIRECTOR ORTIZ: Second.
- 10 | SECRETARY LONGHINI: Moved and seconded. I
- 11 | will now take the rollcall votes.
- 12 Director Ortiz.
- 13 DIRECTOR ORTIZ: Yes.
- 14 | SECRETARY LONGHINI: Director Miller.
- 15 DIRECTOR MILLER: Yes.
- 16 | SECRETARY LONGHINI: Director Barclay.
- 17 DIRECTOR BARCLAY: Yes.
- 18 | SECRETARY LONGHINI: Director Irvine.
- 19 CHAIRPERSON IRVINE: Yes.
- 20 | SECRETARY LONGHINI: That motion is approved
- 21 | with four yes votes, sir.
- 22 CHAIRPERSON IRVINE: Thank you.
- 23 And finally a motion to adjourn?
- 24 DIRECTOR MILLER: So moved.



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         DIRECTOR ORTIZ:
                           Second.
                               Moved and seconded, so I
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         SECRETARY LONGHINI:
 3
     will take the vote.
 4
              Director Ortiz.
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         DIRECTOR ORTIZ:
                          Yes.
                               Director Miller.
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         SECRETARY LONGHINI:
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         DIRECTOR MILLER: Yes.
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                               Director Barclay.
         SECRETARY LONGHINI:
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         DIRECTOR BARCLAY:
                             Yes.
                               Chairman Irvine.
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         SECRETARY LONGHINI:
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         CHAIRPERSON IRVINE:
                               Yes.
                               We are adjourned.
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         SECRETARY LONGHINI:
                         (Which were all the proceedings
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14
                          had in the above-entitled
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                          cause.)
                         (Adjourned at 9:51 a.m.)
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1	STATE OF ILLINOIS)
2) ss:
3	COUNTY OF C O O K)
4	
5	Tabitha Watson, being first duly sworn, on
6	oath says that she is a court reporter doing
7	business in the State of Illinois and that she
8	reported in shorthand the proceedings of said
9	meeting and that the foregoing is a true and
10	correct transcript of her shorthand notes so taken
11	as aforesaid and contains the proceedings given at
12	said meeting on said date.
13	alitracomaten
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15	Certified Shorthand Reporter
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