

CTA ADA Advisory Committee Meeting
Monday, January 8, 2024
Hybrid Committee Meeting: 1:30 – 4:00 p.m.

AGENDA

1. Call to Order
2. Roll Call
3. Introductions/Announcements
4. Approval of July 10, 2023, Meeting Minutes
5. Public Comment
6. All Stations Accessibility Program (ASAP) Update
7. Red/Purple Modernization Program (RPM) Update
8. Ridership Update
9. Homeless Outreach
10. Better Streets for Buses
11. Customer Experience Update
12. Innovation Studio
13. Fare Box Updates
14. Facilitator's Report
15. Old Business
16. New Business
17. Adjournment

The next ADA Advisory Committee Meeting will be held on: Monday, April 8, 2024

This will be a Hybrid meeting that can be viewed via the YouTube link: <https://youtube.com/live/f4H1B-h4CPQ> from 1:30 p.m. to 4 p.m.

OR

In person at 567 W. Lake St. Headquarters
Second Floor Board Room
Chicago IL, 60661

- General/Open Access American Sign Language Interpreters will be provided.
- Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting.

Requests for reasonable accommodations/modifications may be submitted by contacting CTA's Customer Service Department in any of the following ways: **By e-mail**, use our [feedback form](#) or contact feedback@transitchicago.com. **By phone**, call 1-888-YOUR CTA (1-888-968-7282) (voice) or 1-888-CTA-TTY1 (1-888-882-8891) (TTY) or use the Relay Operator at 711.