Military Service Pass
Request for Replacement

CTA will replace a lost or stolen Military Service Pass (MSP) at a cost of $5.00 for the first replacement and $10 for all subsequent replacements. You may order your replacement card by mail or in person by completing the information below. Please make sure you print neatly and include a telephone number and zip code. Do not submit a photo as we have one on file.

Order by Mail

Enclose a money order payable to the Chicago Transit Authority (CTA) and mail to:
CTA Military Service Pass Program, Revenue Technology Programs, 567 West Lake Street, Chicago, IL 60661-1465. **Please do not mail cash.** Your pass will be mailed directly to you within 7 to 10 business days.

In Person

Visit the CTA Sales Center located on the 2nd floor of CTA Headquarters at 567 West Lake Street, Monday through Friday, 8 a.m. to 4:30 p.m. You may use a money order, cash or credit card (Visa, Mastercard, American Express or Discover) to pay for your replacement card. Present your Request for Replacement form along with your payment. Your replacement Military Service Pass will be mailed to you within 7 to 10 business days.

Please note: Temporary fare will not be issued while waiting for your replacement card.

Request for a Replacement Military Service Pass (MSP) – please print or type

Name (Last, First, Middle Initial): _____

Street Address: _____ **Apt. #** _____

City/State/Zip: _____ **Telephone Number:** _____

Armed Forces ID Number: _____

Check One: ☐ **Lost** ☐ **Stolen** ☐ **Damaged**

Check One: ☐ **First Time Request ($5.00 fee)** ☐ **Subsequent Request ($10.00 fee)**

I understand that any information falsely presented on this application may result in my prosecution to the fullest extent allowable under the law.

Signature _____ **Date** _____

DISTRIBUTION
White - MSP Department
Canary - Cash Office
Pink - Customer