

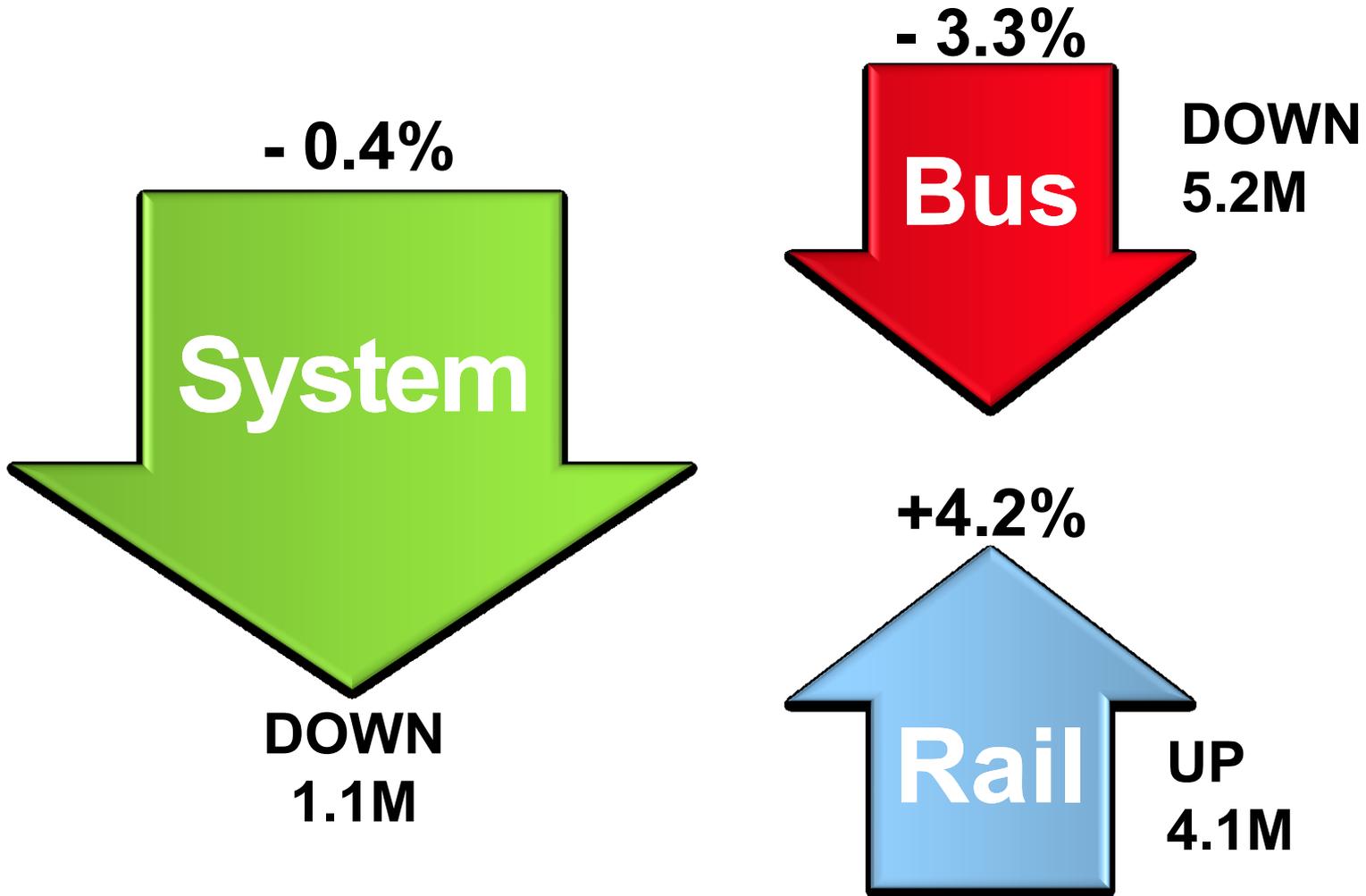
PRESIDENT'S REPORT

August 11, 2010



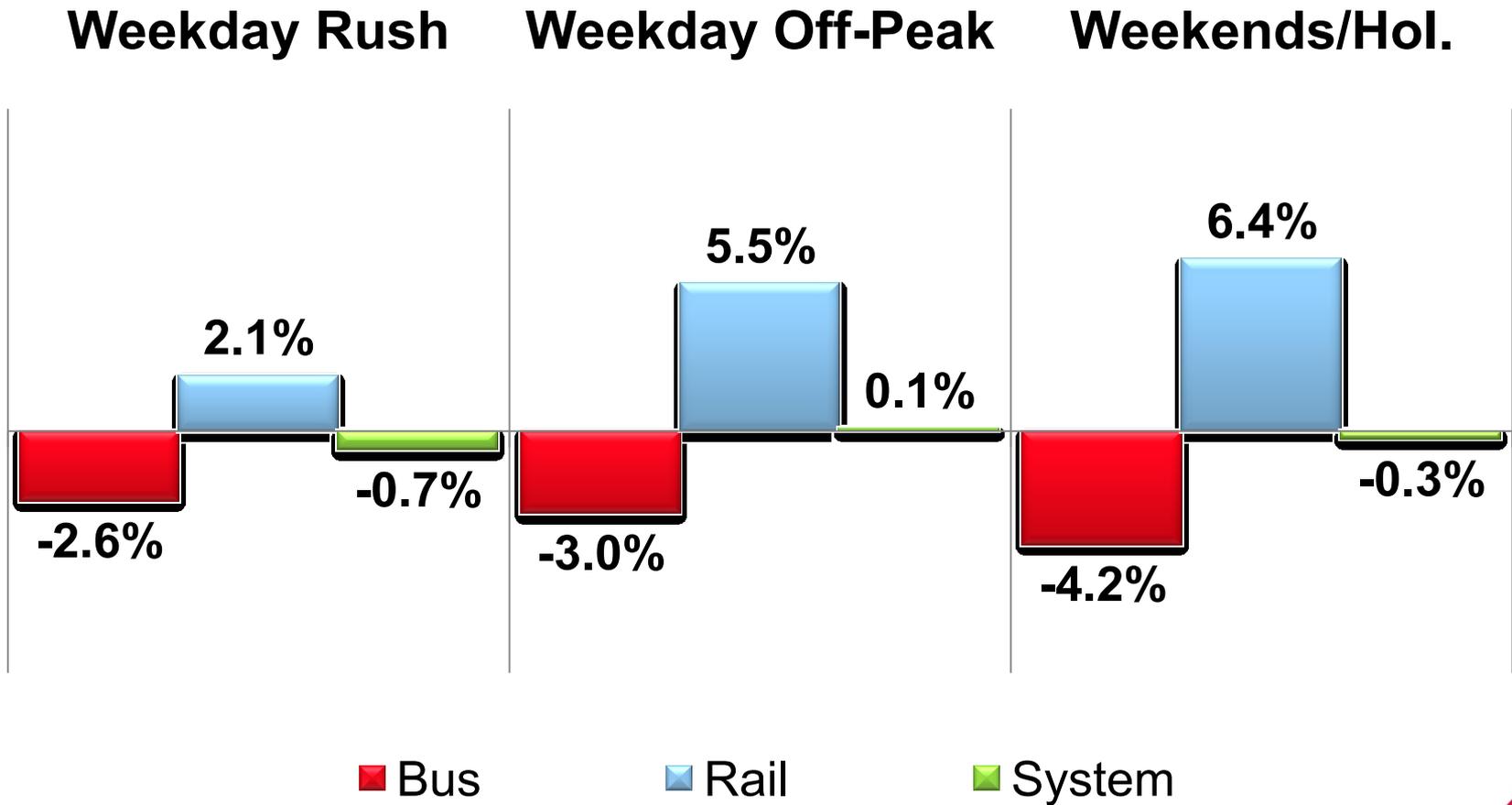
JAN - JUN 2010 RIDERSHIP

■ 256.4 million rides provided from January thru June



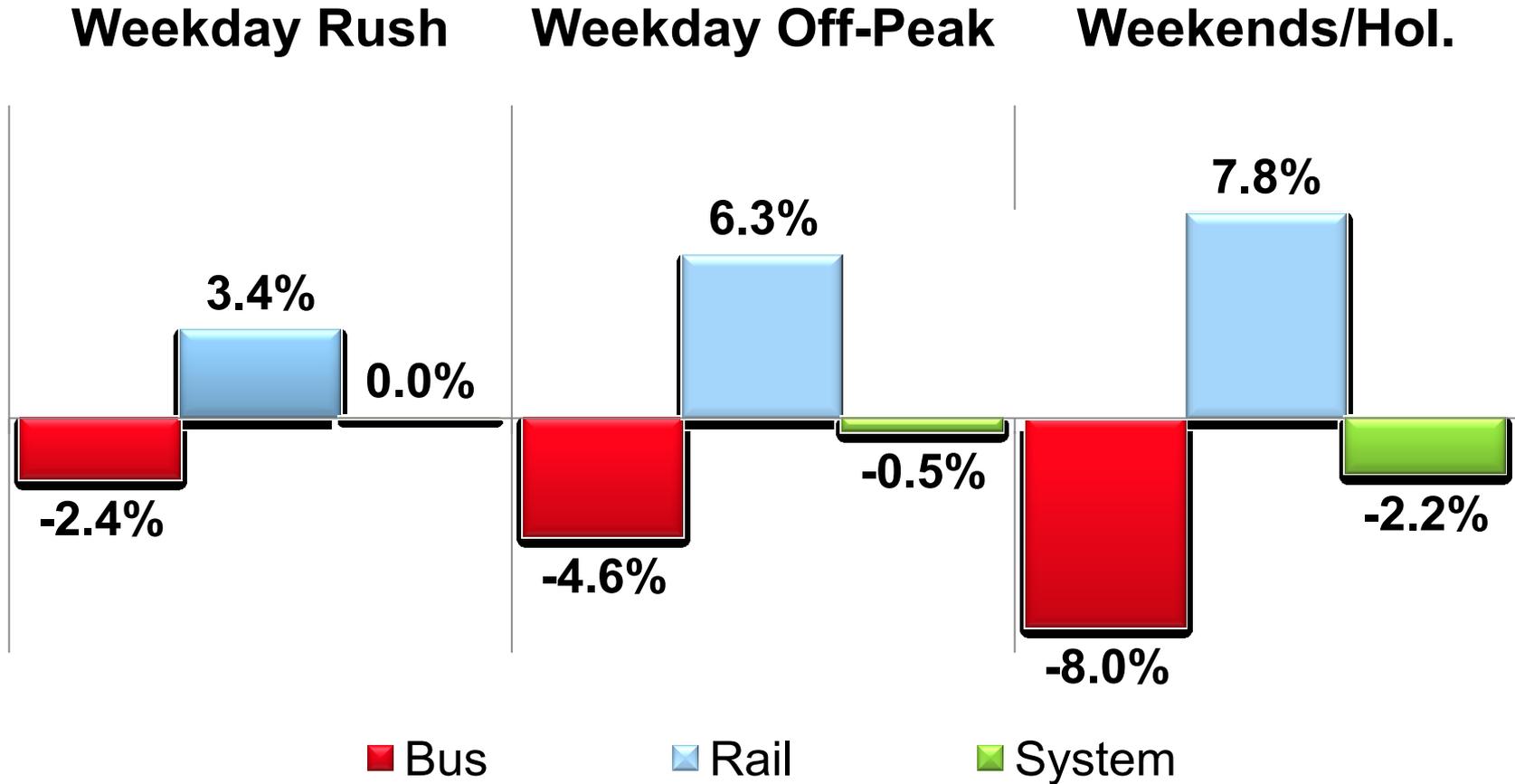
JAN – JUN 2010, BY TIME PERIOD

■ When feasible, riders appear to have shifted to rail



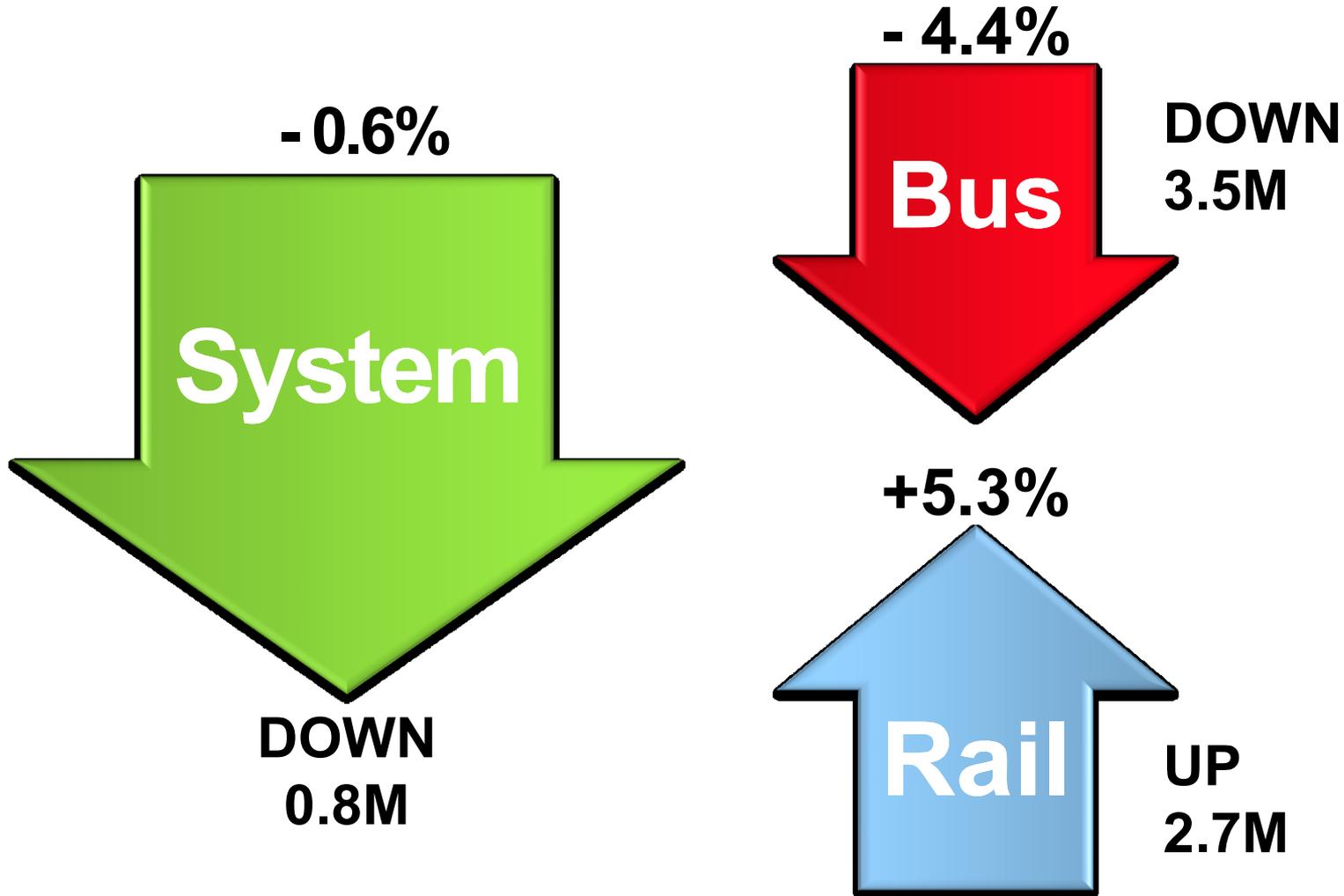
2ND QUARTER, CHANGE BY TIME PERIOD

Losses during rush period have stopped

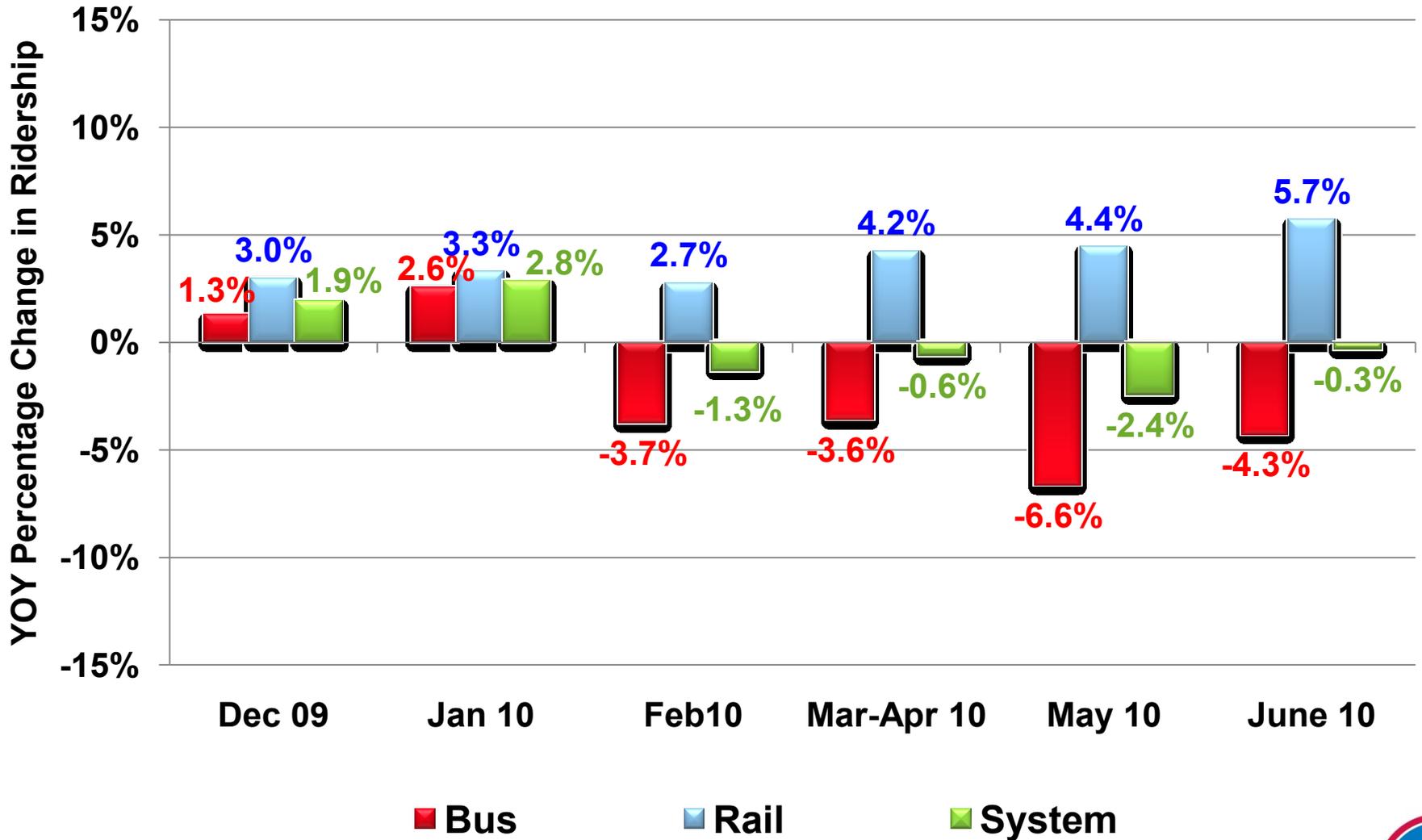


2ND QUARTER 2010 RIDERSHIP

■ 130.8 Million rides provided from April thru June



RIDERSHIP CHANGE BY MONTH





Gov. QUINN ANNOUNCED \$253.7M FOR CTA





ASHLAND/63RD WORK FORTHCOMING





Howard Station



Wellington Brown Line Station

RECENT CAPITAL INVESTMENTS



VENTILATION SYSTEM IMPROVEMENTS

- Improve subway ventilation system
- Assure reliability
- Perform overhauls to extend useful life



STATION REHABILITATION AND REPAIR



- Stair rehabilitation and repair
- New roofs and canopies
- Painting and lighting upgrades
- Modest upgrades to improve accessibility

STRUCTURE AND TRACK WORK

- Improve and rehabilitate the elevated structure
- Replace and renew track

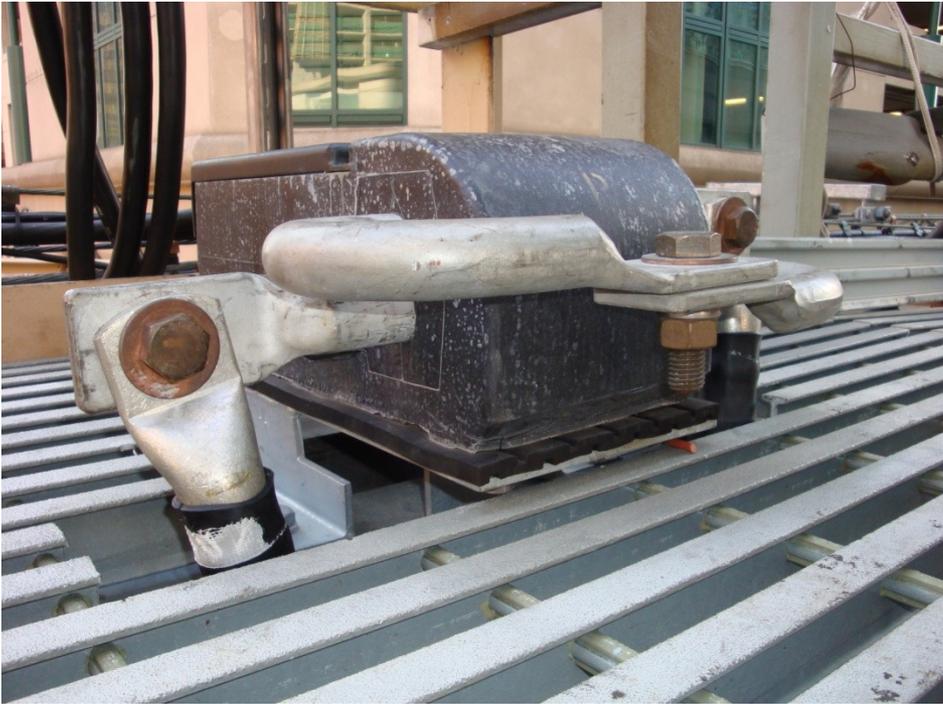




MANAGING RESOURCES CAREFULLY

SIGNAL SYSTEM

- Awaiting National Transportation Safety Board's recommendations after accident in Washington D.C.
- Proactive steps to safeguard our signal system

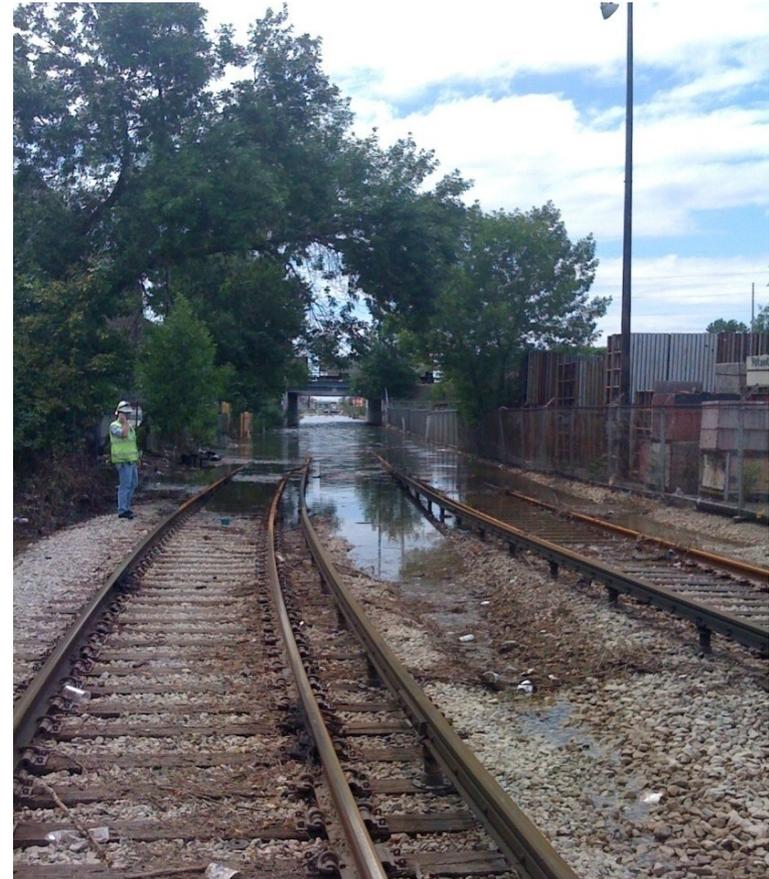


SIGNAL SYSTEM



SERVICE DISRUPTION – JULY 24, 2010

- Over 30 buses rerouted due to standing water and flooded viaducts
- Rail service disrupted along Red, Orange, Blue, and Pink lines



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