### Plan overview

To support growing bus and train ridership and better serve customers, CTA is launching a plan to reduce crowding on trains and buses and make commuting more comfortable for CTA customers. The plan will add new service where it's needed most and discontinue routes that have low ridership or are served by alternative transit service. The additional CTA service will reduce commuter wait times between trains and buses and lower rush hour crowd loads by 10 to 15 percent in most cases. Last year, the CTA had 532 million riders, and ridership was up 3 percent for the first nine months of 2012.

## Creating the plan

CTA worked with Northwestern University's Transportation Center (NUTC) to develop a comprehensive plan that is the equivalent of \$16 million in added service to bus and rail routes that are used by more than 76 percent of CTA's customers.

The additional service comes at no additional cost to the agency, riders or taxpayers because it is paid for by savings achieved from discontinuing lower ridership and duplicative routes served by alternative CTA service or Pace.

# Service changes

Under the plan, CTA will provide additional service on 48 bus routes during morning and evening rush hour periods on weekdays. CTA will also add an additional 17 weekday rush hour train trips on the Red, Blue, Brown, Green, Orange and Purple Lines and more frequent weekend service on Red, Blue and Brown Lines.

Additional changes include discontinuing 12 bus routes that are either duplicative or have low ridership, and discontinuing segments on four other routes. Nearly every one of these has a nearby transit route as an alternative.



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### **RTA Travel Information**

312-836-7000 TTY: 312-836-4949 goroo.com

### **CTA Customer Service**

1-888-YOUR-CTA (1-888-968-7282) TTY: 1-888-CTA-TTY1 (1-888-282-8891) transitchicago.com



# **Crowding Reduction Plan**

95W West 95th
Schedule Coordination with Pace



Effective Sunday, December 16, 2012



# **#95W West 95th Service Changes**

## #95W West 95th

### Change:

The schedule for the #95W is being coordinated with Pace route #381, which operates in the same corridor as the #95W on 95th Street between the 95th/Dan Ryan Red Line station and Western Avenue.

- Service frequencies will remain the same on 95th Street between the Red Line and Western.
   CTA and Pace will provide coordinated service on 95th Street between the Red Line and Western.
- Transit Cards and Chicago Cards, as well as 30-day passes and CTA/Pace 7-day passes are good on both CTA and Pace buses.

#### **Recommended Alternatives:**

Pace #381 95th Street

### **Hours of Operation:**

**Weekdays** 4:30am - 12:25am **Saturdays** 4:30am - 12:25am **Sundays** 5:05am - 12:30am



