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Chicago Transit Authority

Crowding Reduction Plan

N201 Central/Sherman Owl Service Discontinuation



Effective Sunday, December 16, 2012

transitchicago.com



Plan overview

To support growing bus and train ridership and better serve customers, CTA is launching a plan to reduce crowding on trains and buses and make commuting more comfortable for CTA customers. The plan will add new service where it's needed most and discontinue routes that have low ridership or are served by alternative transit service. The additional CTA service will reduce commuter wait times between trains and buses and lower rush hour crowd loads by 10 to 15 percent in most cases. Last year, the CTA had 532 million riders, and ridership was up 3 percent for the first nine months of 2012.

Creating the plan

CTA worked with Northwestern University's Transportation Center (NUTC) to develop a comprehensive plan that is the equivalent of \$16 million in added service to bus and rail routes that are used by more than 76 percent of CTA's customers.

The additional service comes at no additional cost to the agency, riders or taxpayers because it is paid for by savings achieved from discontinuing lower ridership and duplicative routes served by alternative CTA service or Pace.

Service changes

Under the plan, CTA will provide additional service on 48 bus routes during morning and evening rush hour periods on weekdays. CTA will also add an additional 17 weekday rush hour train trips on the Red, Blue, Brown, Green, Orange and Purple Lines and more frequent weekend service on Red, Blue and Brown Lines.

Additional changes include discontinuing 12 bus routes that are either duplicative or have low ridership, and discontinuing segments on four other routes. Nearly every one of these has a nearby transit route as an alternative.

N201 Central/Sherman

Change:

Owl Service Discontinued

