

## CTA ADA Advisory Committee Meeting Monday, January 11, 2016

Customer Service Intake: 1:00 p.m. Committee Meeting: 1:30 – 4:00 p.m.

## **AGENDA**

- 1. Call to Order
- 2. Roll Call Including Anyone on Phone
- 3. Announcements
- 4. Approval of October 13, 2015 Meeting Minutes
- 5. Loop Link Project
- 6. Strategic Accessibility Program
- 7. Construction Projects Update
- 8. Communications Announcements
- 9. Bus Pull Cord Issue Update
- 10. Ventra Mobile App Update
- 11. Elevator/Escalator Efficiencies Report
- 12. Customer Service Report
- 13. Facilitator's Report
- 14. Old Business
- 15. New Business
- 16. Public Comment (15 minutes)
- 17. Adjournment

The Next ADA Advisory Committee will be held on MONDAY, APRIL 11, 2016 from 1:30 – 4:00 p.m., in the 2<sup>nd</sup> Floor Boardroom of CTA Headquarters located at 567 W. Lake Street (SE Corner of Jefferson & Lake Streets) with Public Comment Intake Sign-Up from 1:00 – 1:30 p.m. Sign Language Interpreters will be provided. Call 312-681-2608 at least 3 business days prior to meeting if other accommodations are needed or for any questions.