

ORDINANCE NO. 002-188

AN ORDINANCE DECLARING PUBLIC  
BIDDING DISADVANTAGEOUS AND  
AUTHORIZING THE PROVISION OF  
SERVICES FOR THE PRINTING OF PHOTOS  
AND GRAPHICS FOR 20,000 CHICAGO  
(SMART) CARDS, INCLUDING DISTRIBUTION  
AND DATABASE MANAGEMENT SERVICES  
AND AN EXTENDED SERVICE WARRANTY

WHEREAS, The Chicago Transit Authority is in need of services for the printing of photos and graphics for 20,000 Chicago (Smart) Cards (comprising approximately 12,000 employee ID Chicago Cards and 8,000 pensioner Chicago Cards), a database service for the distributed cards, and an extended service warranty; and

WHEREAS, The Chicago (Smart) Cards purchased under this requirement will replace the employee ID cards and pensioner cards currently in use throughout the Authority; and

WHEREAS, Because the current employee and pensioner ID cards will be expiring by December 31, 2002, it is imperative that the Authority have the new Chicago ID Cards readily available for distribution to CTA's employees and pensioners as replacements. In addition, a database must be fully operational by that time in order to manage the support services required for the aforementioned ID disbursement; and

WHEREAS, The subject procurement involves access to a vast amount of the Authority's security-related information and processes, including employee's personal information (i.e. social security number, home address, phone number and emergency contact information), that must remain confidential and inaccessible to unauthorized parties; and

WHEREAS, If sensitive information of this sort is obtained by unauthorized individuals, then CTA employees would be vulnerable to identity theft. In addition, since CTA employees utilize their employee ID's to gain access to secured areas of the Authority, it is important to have up-to-date identification cards to ensure that only authorized employees are able to gain access to certain areas; and

WHEREAS, In order to ensure that the security of the Authority's personnel and facilities are not compromised, the selected Contractor must have proven experience to handle the management and protection of highly sensitive data; and

WHEREAS, Metavante Corporation has attained extensive experience and knowledge of the ID database and distribution management requirements of the Authority, since Metavante provided the CTA with the printing and database management services for the employee magnetic ID cards that are currently in use; and

WHEREAS, Metavante's expertise in developing the present database system for the Authority can therefore be utilized in the subsequent design of the Chicago ID Card database. In

ORDINANCE NO. 002-188

(Continued) -2

addition, by keeping the Authority's data restricted to the original developers of the ID database, the Authority can reduce to the risk of exposure to security breaches from unauthorized parties; and

WHEREAS, Metavante Corporation has demonstrated to the Authority, through their services performed with the magnetic employee ID and pensioner cards, that they are fully capable of providing a high level of security for work of this kind. In addition, Metavante has a proven industry track record in the protection of sensitive data and information, as exhibited by their work with major credit card companies and leading financial institutions; and

WHEREAS, Section 54.3-5 of the Regulations Governing Purchase and Sales Transactions provides for the award of contracts in those situations where the Transit Board determines that competitive bidding would be disadvantageous; now, therefore:

BE IT ORDAINED BY THE CHICAGO TRANSIT BOARD  
OF THE CHICAGO TRANSIT AUTHORITY:

SECTION 1. That based on the statements set forth in the preamble of this ordinance, the Transit Board hereby determines that competitive bidding for this service is disadvantageous.

SECTION 2. That the Chairman of the Board, or her designee, is hereby authorized to enter into a contract with Metavante Corporation to provide services for the printing, database management service, and extended service warranty for 20,000 employee ID and pensioner Chicago (Smart) Cards, in the total amount of one hundred twenty thousand dollars (\$120,000.00) under requisition C02RT1353.

SECTION 3. This ordinance shall be in full force and effect from and after its passage.

APPROVED:

PASSED:

---

Chairman

December 11, 2002

---

Assistant Secretary

December 11, 2002