

1
2 CHICAGO TRANSIT AUTHORITY
3 MAY 2023 STRATEGIC PLANNING AND SERVICE DELIVERY
4 COMMITTEE MEETING

5
6 Held via videoconference

7 on

8 May 10th, 2023

9 at

10 9:33 a.m.

11 at

12 567 West Lake Street, 2nd Floor,
13 Chicago, Illinois 60661

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16 STENOGRAPHIC REPORT OF PROCEEDINGS via
17 videoconference had in the above-entitled cause
18 held at the Chicago Transit Authority Headquarters,
19 567 West Lake Street, 2nd Floor, Chicago, Illinois,
20 Johnny L. Miller, presiding.

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22
23 REPORTED BY: Margaret E. Mecklenborg, CSR

24 LICENSE NO.: 084-004495



1 BOARD MEMBERS:

2 MR. LESTER L. BARCLAY, Director;

3 DR. L. BERNARD JAKES, Director;

4 MS. NEEMA JHA, Director;

5 REV. JOHNNY L. MILLER, Chairman;

6 MS. ROSA ORTIZ, Director;

7 MR. DORVAL R. CARTER, JR., President;

8 MR. KENT S. RAY, General Counsel;

9 MS. GEORGETTE L. GREENLEE, Secretary.

10 ABSENT:

11 MS. MICHELE A. LEE, Director.

12 PRESENTERS:

13 MS. THERESA FLETCHER-BROWN,
14 Director of EEO and Compliance Programs;

15 ALSO PRESENT:

16 MR. DONALD BONDS, Chief Transit Officer;

17 MS. DENISE BUNCH, Board Liaison;

18 MR. JAY CHAROENRATH, General Manager,
19 Bus Engineering and Heavy Maintenance
20 and Instruction;

21 MR. MICHAEL CONNELLY, Chief Planning Officer;

22 MS. MICHELE CURRAN, Vice President,
23 Budget & Capital Finance;

24 MR. JEREMY FINE, Chief Financial Officer;

MR. ANDREW FULLER, Chief Internal Auditor;

MS. CAROLINE GALLAGHER,
Chief Strategy, Data and Technology officer;



1 ALSO PRESENT:(Continued)

2 MS. SONJA HARGROVE, General Manager,
3 Strategic and Business Operations;

4 MR. JOSEPH HARMENING, Director, Real Estate;

5 MS. NORA LEERHSEN, Chief of Staff;

6 MR. STEVEN MASCHERI,
7 General Manager, Capital Construction;

8 MS. ELLEN MCCORMACK, Vice President of
9 Purchasing and Supply Chain;

10 MR. THOMAS MCKONE,
11 Chief Administrative Officer;

12 MS. DEBORAH MILOSLAVICH,
13 Senior Coordinator, Fare Systems;

14 MS. APRIL MORGAN,
15 Chief of Staff, Office of the Chairman;

16 MR. HERB NITZ,
17 Director, Technology Engineering;

18 MS. GRACE OHS,
19 Vice President of Construction on RPM;

20 MS. LATRICE PHILLIPS-BROWN,
21 Community Liaison, RPM;

22 MS. MOLLY POPPE, Chief Innovation Officer;

23 MR. JUANPABLO PRIETO,
24 Director, Diversity Programs;

MR. BRIAN STEELE,
Vice President of Communication and Marketing;

MR. MICHAEL THIRY,
Manager, Fare Systems Program Management;

MS. NANCY-ELLEN ZUSMAN,
Chief Safety & Security Officer.



1 (whereupon the meeting
2 convened at 9:33 a.m.
3 as follows:)

4 SECRETARY GREENLEE: At this point we are ready
5 to start the meeting of the Committee of Strategic
6 Planning and Service Delivery. Chairman Miller?

7 CHAIRMAN MILLER: Thank you. Good morning.
8 I'd like to call to order the May 10th, 2023
9 meeting of the Committee on Strategic Planning and
10 Service Delivery. Georgette, can you, please, call
11 the roll?

12 SECRETARY GREENLEE: Director Ortiz?

13 DIRECTOR ORTIZ: Here.

14 SECRETARY GREENLEE: Director Jha?

15 DIRECTOR JHA: Here.

16 SECRETARY GREENLEE: Chairman Miller?

17 CHAIRMAN MILLER: Here.

18 SECRETARY GREENLEE: And Director Lee I believe
19 is absent. Chairman Miller, you do have a quorum.

20 CHAIRMAN MILLER: Thank you. Our first order
21 of business is the approval of the March 8th, 2023
22 committee minutes. May I have a motion to approve?

23 DIRECTOR JHA: So moved.

24 DIRECTOR ORTIZ: Second.



1 SECRETARY GREENLEE: It's been properly moved
2 and seconded that the minutes of the
3 March 8th, 2023 meeting be approved. We are ready
4 for -- to take the roll. Chair -- Director Jha?

5 DIRECTOR JHA: Yes.

6 SECRETARY GREENLEE: Director Ortiz?

7 DIRECTOR ORTIZ: Yes.

8 SECRETARY GREENLEE: Chairman Miller?

9 CHAIRMAN MILLER: Yes.

10 SECRETARY GREENLEE: The motion passes.

11 CHAIRMAN MILLER: Thank you. Our next order of
12 business is a review of an ordinance approving the
13 Authority 2019-2022 Title VI program triennial
14 report authorizing submittal of the Federal Transit
15 Administration. Michael Connolly?

16 MS. FLETCHER-BROWN: Actually Theresa
17 Fletcher-Brown here.

18 CHAIRMAN MILLER: I'm sorry.

19 MS. FLETCHER-BROWN: Director -- it's okay,
20 Director. Good morning, Directors.

21 CHAIRMAN MILLER: Good morning.

22 MS. FLETCHER-BROWN: I am Theresa
23 Fletcher-Brown, Director of EEO and Compliance
24 Programs. I'm here presenting the Title VI



1 triennial report. As a transit provider and
2 grantee of federal funding, the CTA is required to
3 submit a Title VI program report for the Federal
4 Transit Administration every three years or as
5 otherwise directed. Title VI prohibits a transit
6 provider from discriminating against or denying
7 services to customers on the basis of race, color
8 or national origin. The Title VI report covers the
9 years 2019 to 2022. The FTA extended the review
10 period to include one additional year due to delays
11 caused by the Covid-19 pandemic. Importantly those
12 findings or disparate impact occur during the
13 review period. The report which was jointly
14 created by the service planning department and the
15 EEO unit includes information regarding CTA's
16 Title VI complaint procedure, the public notice
17 process, our service standards and policies and the
18 language assistance plan for limited English
19 proficient populations in CTA service areas. The
20 current Title VI program was previously authorized
21 by the Board in 2020 and will expire at the end of
22 May 2023. Upon approval by the Board, the updated
23 report will be submitted to the FTA. I am joined
24 by Mike Connelly from the planning department and



1 we are available to answer any questions you may
2 have.

3 CHAIRMAN MILLER: Thank you and welcome to the
4 team. Thanks a lot. I -- I have no questions at
5 this time.

6 SECRETARY GREENLEE: Director Jha?

7 DIRECTOR JHA: No questions.

8 SECRETARY GREENLEE: Director Ortiz?

9 DIRECTOR ORTIZ: No questions.

10 SECRETARY GREENLEE: Director Jakes?

11 DIRECTOR JAKES: No questions.

12 SECRETARY GREENLEE: Chairman Barclay?

13 DIRECTOR BARCLAY: No questions.

14 SECRETARY GREENLEE: Director Miller, there are
15 no questions.

16 CHAIRMAN MILLER: May I have a motion to
17 approve the Authority of the 2019 through 2022
18 Title VI triennial report and authorizing submittal
19 to the Federal Transit Administration?

20 DIRECTOR JHA: So moved.

21 DIRECTOR ORTIZ: Second.

22 SECRETARY GREENLEE: It's been properly moved
23 and seconded that the Authority approve the
24 2019 -- that the Board approve the Authority's 2019



1 through 2022 Title VI program triennial report and
2 submit it to the Federal Transit Administration.

3 Director Jha?

4 DIRECTOR JHA: Yes.

5 SECRETARY GREENLEE: Director Ortiz?

6 DIRECTOR ORTIZ: Yes.

7 SECRETARY GREENLEE: Chairman Miller?

8 CHAIRMAN MILLER: Yes.

9 SECRETARY GREENLEE: Chairman Miller, the
10 motion passes.

11 CHAIRMAN MILLER: Thank you. Since there's no
12 further business to conduct, may I have a motion to
13 adjourn?

14 DIRECTOR JHA: So moved.

15 DIRECTOR ORTIZ: Second.

16 SECRETARY GREENLEE: It's been properly moved
17 and seconded that the meeting of the strategic
18 planning committee -- that the commit- -- that the
19 meeting of the Committee on Strategic Planning and
20 service Delivery be adjourned. Director Jha?

21 DIRECTOR JHA: Yes.

22 SECRETARY GREENLEE: Director Ortiz?

23 DIRECTOR ORTIZ: Yes.

24 SECRETARY GREENLEE: Chairman Miller?



1 CHAIRMAN MILLER: Yes.

2 SECRETARY GREENLEE: The meeting is adjourned.

3 (Whereupon, the meeting
4 adjourned at 9:37 a.m.)

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STATE OF ILLINOIS)
) SS:
COUNTY OF C O O K)

MARGARET E. MECKLENBORG, as an Officer of the Court, says that she is a Certified Shorthand Reporter doing business in the State of Illinois; that she reported in shorthand the proceedings of said meeting, and that the foregoing is a true and correct transcript of her shorthand notes so taken as aforesaid, and contains the proceedings given at said meeting via videoconference.

IN TESTIMONY WHEREOF: I have hereunto set my verified digital signature this 12th day of May , 2023.

Margaret E. Mecklenborg

Illinois Certified Shorthand Reporter



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